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Train Captain (Ref: M17400)

You will perform pre-service check to ensure the system and equipment function properly before operating the train on running line. You will operate a passenger train (heavy rail or light rail) or an engineering train in accordance with timetables or special schedules in conformance to rules and procedures. You will also perform the role of Train-In-Charge and coordinate with the Operations Control Centre to handle train defects or incidents to ensure safe and efficient train operations and provide high quality customer service. You are required to perform shift duties on irregular patterns of hours.

You should have Grade E / Level 2 / "Attained" or above in 5 subjects of HKCEE / HKDSE with at least 1 year's experience, preferably gained in customer service related industries. Good command of spoken and written English and Chinese, customer-centric mindset with effective and empathetic communication skills are required, whilst Putonghua or other language ability is an advantage. A valid Hong Kong driving licence class 1 is mandatory for Train Captain-Light Rail position.

Application:

Please visit "Current Job Openings" section of MTR website to apply online or download job application form, and send in your application either by email to recruit@mtr.com.hk or by mail to **Human Resource Management Department (Operations Section), MTR Corporation, G.P.O. Box 9916, Hong Kong**.

All information provided by applicants will be treated in strict confidence and used for recruitment purpose only. All personal data of unsuccessful applicants will be retained for 6 months for future recruitment purpose and will then be destroyed.

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