

KEY EVENTS IN 2011

JANUARY

Three-colour recycle bins were introduced in all stations, making it easier for passengers to contribute to the protection of the environment and so taking a step closer to a low carbon lifestyle.



The first modernised Light Rail vehicle re-entered passenger service in the Northwest New Territories sporting a smart new look in bright green, purple and white, following its major upgrade.

FEBRUARY

The Company introduced a series of new measures to improve communication with passengers in the event of train service suspension.

The Company launched a job fair for the construction industry, offering over 2,000 construction related jobs. The event aimed to promote the construction industry to the public and to promote its sustainable development by attracting more young people into the industry.



The Finance Committee of the Legislative Council approved the advance funding for the construction of the Shatin to Central Link portion of Admiralty and Ho Man Tin stations.

MARCH

The Company was awarded two "Corporate Caring Awards" in "The 18th Outstanding Volunteers Award Scheme" organised by the Hong Kong Sheng Kung Hui Welfare Council. The awards are designed to recognise organisations for their generous contributions to social and volunteer services for the community.

APRIL

A record 1,600 race walkers took part in the MTR HONG KONG Race Walking 2011 to promote good health. The event raised more than HK\$1.33 million for the Hospital Authority's Health InfoWorld to support its work on disease prevention and health education, the highest amount raised yet.

Two eye-catching trains dressed in the top 16 designs selected from more than 19,700 entries in the Company's "DIY Train Car Design Contest" debuted on the Tsuen Wan and Island lines.

MTR Mobile Applications scooped the Best Lifestyle Grand Award and Best Ubiquitous Networking (Mobile Infotainment



Application) Gold Award in the Hong Kong Information and Communications Technology (HKICT) Awards 2011.

MAY

The Company entered into Project Agreements with Government for the design, construction, operation and financing of the South Island Line (East) and the Kwun Tong Line Extension. At the same time, an Entrustment Agreement for the design and construction for the Advance Works of the Shatin to Central Link was also signed.



London Overground Rail Operation Limited became one of the best-performing UK franchise operators according to the national performance charts for the year ending April 2011.

JUNE

The Company commenced full line operation of the Shenzhen Metro Longhua Line.



The Group issued its debut 2-year RMB 1 billion Dim Sum Bond with a historical low coupon rate of 0.625% per annum.

The Company's fine training practices were honoured in the US, reaping the Excellence in Practice Award and the Excellence in Practice Citation from the prestigious American Society for Training and Development.

The Company adjusted fares in accordance with the Fare Adjustment Mechanism.

JULY

The Company appointed Mr Jay Walder as Chief Executive Officer with effect from 1 January 2012.

The Company held a ground-breaking ceremony for the Kwun Tong Line Extension construction works.

Rainbow-coloured platform seats were introduced on the Tsuen Wan, Kwun Tong and Island lines.



AUGUST

Major track re-configuration works were successfully completed at Sheung Wan Station, following a 54-hour station closure, to enable the West Island Line extension.



The first tunnel boring machine for the Express Rail Link was launched. Its name "Zhao-jun" signifies enhanced connectivity between Hong Kong and the Mainland of China. The machine will be used to build the section between Mai Po and Ngau Tam Mei in Yuen Long.



The Company's wholly-owned subsidiaries, MTR Corporation (Shenzhen) Limited and MTR Property (Shenzhen) Company Limited, won the land use rights for a site at the Shenzhen Metro Longhua Line depot, which will be developed for residential and commercial use.

SEPTEMBER

The Company's Information Security Enhancement Programme scooped the Best Security Strategy Award in the ninth annual MIS Asia IT Excellence Awards, held in Singapore.

Pre-sale of La Splendeur in LOHAS Park was launched.

OCTOBER



The Company enlisted the Hong Kong Repertory Theatre to produce the original drama MTR x Hong Kong Repertory Theatre: Master of Railway Safety School Tour 2011-12. This is the first collaboration of its kind to integrate performance art with railway safety education. During the current academic year, the interactive play is being presented for free to 20,000 primary school students in a tour of 50 schools.

The Company organised a second job fair for the construction industry offering over 1,500 job vacancies.

Pre-sale of The Wings in Tseung Kwan O was launched.

DECEMBER

New trains entered service on the Kwun Tong Line. They feature curved grab rails at the end of seats to make compartments more spacious, as well as improved lighting and ventilation systems. Sound dampening floors and rubber seals around door frames reduce noise coming in from the outside.



NOVEMBER



All 84 stations plus the Ktt Intercity Through Train became equipped with Automated External Defibrillators. These are used to administer electric shocks to patients suffering from cardiac arrest and will improve the Company's ability to respond to passengers who require such medical attention.

A new-look more spacious East Concourse was introduced at Sheung Wan Station, with a new Customer Service Centre of an open and welcoming design.



Installation works for the Automatic Platform Gate Retrofit Project at eight above-ground and at-grade MTR stations were completed.

Pre-sale of Phase 3 of Festival City was launched.