

**MTR Corporation Limited
(the “Corporation”)**

Whistle-blowing Policy

The Corporation is committed to the highest standards of openness, probity and accountability and to conduct business fairly, with integrity, honesty and transparency. The Corporation has established a confidential channel for those who deal with it e.g. business partners and suppliers as well as the general public to raise concerns in relation to fraudulent acts, unethical acts (e.g. corruption or bribery) or actual or potential non-compliances with laws and/or the Corporation’s policies without fear of victimization, discrimination or disadvantage for having done so.

Whistle-blowers should raise their concerns in person, leave voice messages or in writing to members of the Whistle-blowing Panel (Legal & European Business Director, Human Resources Director and Head of Internal Audit):

Whistle-blowing Panel
G.P.O. Box 9916
Email: WBPANEL@mtr.com.hk
Voicemail: 2453 0322
Fax: 2792 5366

Whistle-blowers should provide case specific information so that investigations can be conducted effectively. Whistle-blowers are encouraged to disclose their identity and contact details so that they can be contacted for further information, if necessary, and feedback on the complaints can be provided. The Corporation will not divulge the identity of the whistle-blowers unless it is required by the relevant regulatory or enforcement authority.

Any person making a genuine and appropriate complaint through this channel will be assured of fair treatment. The Corporation reserves the right to take appropriate action against anyone who initiates or threatens to initiate retaliation against those who have made such complaint. However, malicious allegations or those made for personal gain could give rise to legal action on the part of the persons complained about.