



MTR CORPORATION LIMITED
香港鐵路有限公司

(the "Company")

(Incorporated in Hong Kong with limited liability)

(Stock Code: 66)

14 April 2022

Dear Shareholder(s),

2021 Annual Report, Circular in relation to "Proposed Re-election of Retiring Directors, Proposed Election of New Directors, Proposed Amendment to the Articles of Association, Proposed General Mandates to Issue and Buy Back Shares and Notice of Annual General Meeting", Notice of Annual General Meeting and Proxy Form (collectively the "Current Corporate Communications") and 2021 Sustainability Report

Each of the Current Corporate Communications has been prepared in English and Chinese. A copy prepared in the language different from that in which you have received (if you have received either the English or the Chinese version of the Current Corporate Communications) is available upon your request. To request such copy, please complete the enclosed request form and send it to the Company's share registrar, Computershare Hong Kong Investor Services Limited (the "**Share Registrar**"), using the mailing label at the bottom of the request form. The Current Corporate Communications include a notice convening an annual general meeting of the Company to be held at Rotunda 3 (6/F), Kowloonbay International Trade & Exhibition Centre, 1 Trademart Drive, Kowloon Bay, Hong Kong on Wednesday, 25 May 2022 at 11:30 a.m.

You may at any time by giving at least 7 days' notice in writing served on the Company or the Company's Share Registrar (sent to 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong or by email to mtr.ecom@computershare.com.hk), change your means of receipt (in printed form or in electronic form on the Company's website) or choice of language of any future Corporate Communications (as defined under the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited).

Even if you have elected (or are regarded as having elected) to receive the Corporate Communications in electronic form on the Company's website but for any reason have difficulty in obtaining access to the Corporate Communications (including the Current Corporate Communications) on the Company's website, the Company will promptly upon your request send the Corporate Communications to you in printed form free of charge.

Both the English and Chinese versions of the Corporate Communications (including the Current Corporate Communications) will be available from the Company or the Company's Share Registrar on request. They will also be available, from their date of despatch, on the Company's website at www.mtr.com.hk and the website of The Stock Exchange of Hong Kong Limited ("**HKSE**") at www.hkexnews.hk.

The Company's 2021 Sustainability Report (the "**Report**") is published in electronic form only on the Company's website at www.mtr.com.hk and the HKSE's website at www.hkexnews.hk. You may access the Report by clicking "Sustainability Website" under the "Corporate Responsibility" section of the Company's website, or on the HKSE's website. A summary of the Report is available in printed form. If you wish to receive a printed copy, you may submit your request in writing to the Share Registrar by post at the above address or by email to mtr.ecom@computershare.com.hk.

If you have any queries relating to this letter, please call the Company's Share Registrar's hotline on (852) 2862 8688 during business hours (9:00 a.m. to 6:00 p.m., Monday to Friday, excluding Hong Kong public holidays).

Yours faithfully,
For and on behalf of
MTR Corporation Limited
Gillian Elizabeth Meller
Company Secretary

This letter is issued in English and Chinese. In case of any inconsistency, the English version shall prevail.

Below 11-digit is "Username" for Online AGM



MTR CORPORATION LIMITED
香港鐵路有限公司

REQUEST FORM

To: MTR Corporation Limited (the "Company") /
Computershare Hong Kong Investor Services Limited

I/We refer to the letter headed "2021 Annual Report, Circular in relation to "Proposed Re-election of Retiring Directors, Proposed Election of New Directors, Proposed Amendment to the Articles of Association, Proposed General Mandates to Issue and Buy Back Shares and Notice of Annual General Meeting", Notice of Annual General Meeting and Proxy Form, and 2021 Sustainability Report" dated 14 April 2022 issued by the Company and would like to receive the Current Corporate Communications (as defined therein) in the language indicated below:

You do NOT need to complete and return this form if you have already received both the English and the Chinese versions of the Current Corporate Communications or if you have received the Current Corporate Communications in the language you want.

I/We have already received the Chinese version of the Current Corporate Communications but I/we would now like to receive its English version.

OR

I/We have already received the English version of the Current Corporate Communications but I/we would now like to receive its Chinese version.

Signature _____

Date _____

Name(s) of Shareholder(s) in English (Please use BLOCK LETTERS)

Name(s) of Shareholder(s) in Chinese

Contact telephone number

Notes:

1. If you wish to complete and return this form, please tick ("✓") only one box on this form. Any form with more than one box ticked ("✓"), with no box ticked ("✓"), with no signature or otherwise incorrectly completed will be void at the sole discretion of the Company.
2. If your shares are held in joint names, any one of the joint shareholders may sign on this form. If more than one form is received from such joint shareholders, the only form which will count is the one signed and returned by the person whose name is listed before the other joint shareholders on the register.
3. For the avoidance of doubt, we do not accept any special instructions written on this form.

PERSONAL INFORMATION COLLECTION STATEMENT

Your supply of your contact telephone number is required for the purpose of processing and handling your instructions given on this request form for receiving the Current Corporate Communications, including without limitation, any verification with you that may be required, and other share registry services relating to your shareholding (the "Purposes"). If you fail to provide sufficient and accurate information, we may not be able to process your instructions. We may transfer your contact telephone number to our agent, contractor, or third party service provider who provides administrative, computer and other services to us for the Purposes, and to such parties who are authorized by law to request the information. Your contact telephone number will be retained for such period as may be necessary to fulfil the Purposes. You have the right to request access to and/or correction of your personal data in accordance with the provisions of the Personal Data (Privacy) Ordinance, and any such request should be in writing by either of the following means:

By mail to: Personal Data Privacy Officer
Computershare Hong Kong Investor Services Limited
17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong

By email to: PrivacyOfficer@computershare.com.hk

This request form is issued in English and Chinese. In case of any inconsistency, the English version shall prevail.

MTR-14042022-1D(7)



Mailing Label

Computershare Hong Kong Investor Services Limited
Freepost No.37
Hong Kong



Please cut the mailing label and stick it on an envelope to return this request form to us.
No postage is necessary if posted in Hong Kong.

Get in touch with us 與我們聯繫

Send us an enquiry 垂詢
Rate our service 評價
Lodge a complaint 投訴



Contact Us 聯繫我們

www.computershare.com/hk/contact