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New "2-in-1" Ticket Machines and Light Rail Planner Ready for Service

Light Rail passengers will enjoy new journey planning and ticketing conveniences starting this week.

From today (17 December 2014), the new Light Rail Planner will be available on the "MTR Mobile" app and the MTR Website. Commuters can use this convenient tool to obtain information on their chosen Light Rail route including fare, interchange location and journey time.

"The Light Rail Planner builds on the success of the Train Trip Planner for the heavy rail MTR network. It will make it easier for passengers to not only navigate their way around the Light Rail network, but also their onward journeys on the MTR," said Mr Sammy Wong, Operations Manager - West Rail Line & Light Rail.

On 20 December 2014 (this Saturday), the new "2-in-1" Ticket Issuing and Add Value Machines ("2-in-1" Ticket Machines) that have been installed at Light Rail Siu Hong, Tuen Mun and Shek Pai stops will be put into service. Using the new integrated machines, passengers will be able to purchase Single Journey Tickets as well as add value to their Octopus cards.

The new "2-in-1" Ticket Machines are being gradually installed at all 68 Light Rail stops in a programme expected to finish in the fourth quarter of 2015. At that time, all 150 Light Rail platforms will be equipped with add-value facilities compared to the 49 available currently.

"The Light Rail Planner and '2-in-1' Ticket Machines are the latest service enhancements for Light Rail introduced under the Corporation's Listening • Responding Programme," added Mr Wong. "Going forward, we will continue to listen to our passengers to identify further enhancements to improve the Light Rail customer experience."

Other enhancements implemented in 2014 include:

Extended service - from 28 September 2014, service was enhanced on eight Light Rail routes enabling passengers taking the latest West Rail Line train of the day to the Northwest New Territories to make Light Rail feeder connections to all 68 stops on the Light Rail network

Increased capacity - from 7 April 2014, the frequency of the three busiest Light Rail routes was enhanced with an additional 148 weekly services to provide more convenient and comfortable journeys. In addition, more coupled set vehicles were deployed on five routes to provide extra carrying capacity

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Photo Caption:

1. New "2-in-1" Ticket Issuing and Add Value Machines provide an enhanced ticketing experience for passengers by integrating the functions of single journey ticket purchase and Octopus add-value. The first of the new machines will be put into service at Light Rail Siu Hong, Tuen Mun and Shek Pai stops on 20 December 2014.



2. The Light Rail Planner launched today integrates with the existing Train Trip Planner for MTR heavy rail service, which means users can easily plan their entire journey in the MTR network at the touch of their fingers.

