

MTR Chairman Shares "Rail Gen 2.0" Vision

New railway lines to serve even more customers and major asset replacement programmes on the existing MTR network are collectively creating "Rail Gen 2.0", a new identity for the next generation of rail travel to be rolled out in Hong Kong over the next few years.

The "Rail Gen 2.0" identity was unveiled by Professor Frederick Ma today (5 January 2016) as he outlined three visions for MTR in his role as Chairman of the MTR Corporation.

Professor Ma's three visions are:

1. Open three new railway lines during his three-year term;
2. Enhance customer service; and
3. Nurture future generations of railway professionals for Hong Kong.

"A lot of work has been going on to enhance the development of Hong Kong's railway network and in my current three-year term as Chairman, I am expecting to open the Kwun Tong Line extension and South Island Line (East) this year, followed by the Express Rail Link in 2018.

"We are also building the Shatin to Central Link as well as upgrading the signaling system of seven operating MTR lines while buying 93 new trains. All these major projects are heralding in what we call 'Rail Gen 2.0', a new era for rail travel in Hong Kong. When completed, our community will benefit from enhanced connectivity to drive further economic and social development," Professor Ma said.

"While building up the hardware, we will also be working on the software side of our business through enhancing customer service to bring more pleasant journeys and continuing to invest in the training and development of future generations of railway professionals for Hong Kong. These will be the second and third areas of my focus," Professor Ma added.

Professor Ma noted MTR has a strong and solid foundation. He was pleased that while over 50,000 train trips had been added in 2015, the overall passenger-journeys-on-time performance in 2015 has been maintained at the high level of 99.9%. He understood the high expectations that customers have of their MTR service and upheld the commitment that MTR will continue to provide safe, reliable and comfortable train service.

The Chairman also took the opportunity to offer a sneak preview of the MTR Gallery, an interactive exhibition corner at MTR Kowloon Station featuring multimedia displays on the past, present and future of Hong Kong railway development. The exhibition corner will be opened to public booking for guided tours in the second quarter of 2016.

“The MTR Gallery is a new community outreach initiative and we will be doing even more in the months and years to come to strengthen our friendship and close ties with the community. Something coming up in the pipeline is the offer of 12 shop spaces along the West Rail Line to NGO's social enterprises.” said Professor Ma.

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About MTR Corporation

MTR Corporation is regarded as one of the world's leading railway operators for safety, reliability, customer service and cost efficiency. In its home base of Hong Kong, the Corporation operates nine commuter railway lines, a Light Rail network and a high-speed Airport Express link on which more than 5.4 million passenger trips are made on a normal week day. Another 4.9 million passenger trips are made on the rail services it operates outside Hong Kong in the Mainland of China, the United Kingdom, Sweden and Australia. In addition, the Corporation is involved in a range of railway construction projects as well as railway consultancy and contracting services around the world. Leveraging on its railway expertise, the Corporation is involved in the development of transit-related residential and commercial property projects, property management, shopping malls leasing and management, advertising media and telecommunication services.

For more information about MTR Corporation, please visit www.mtr.com.hk.

Photo Caption:

1. Accompanied by Mr Lincoln Leong, Chief Executive of MTR Corporation, and Dr Jacob Kam, Operations Director of MTR Corporation, Professor Frederick Ma, Chairman of MTR Corporation, unveils the "Rail Gen 2.0" identity and outlines three visions for MTR in his role as Chairman of the MTR Corporation today.



2. Professor Frederick Ma, Chairman of MTR Corporation, takes the opportunity to offer a preview of the MTR Gallery to media. The interactive exhibition corner at MTR Kowloon Station features multimedia displays on the past, present and future of Hong Kong railway development.



3. Professor Frederick Ma, Chairman of MTR Corporation, and Mr Lincoln Leong, Chief Executive of MTR Corporation, take photo in front of the 3D Sticker Wall of MTR Gallery.

