

**Trial of Free Accessible-Car Service at Tai Koo Station
to Facilitate Needs of Passengers in Wheelchairs**

With a view to providing better access to Tai Koo Station for passengers in wheelchairs, the MTR Corporation will launch a trial scheme starting from next Wednesday (13 September) to offer free accessible-car service for them to facilitate their use of the barrier-free Entrance D1 of the station on Taikoo Shing Road.

Barrier-free access at Entrance D1 of Tai Koo Station is provided with lifts connecting the station concourse and street level to facilitate the needs of passengers in wheelchairs to enter or exit from the station. Given the geographical constraints in its vicinity, wheelchair users from Kornhill and Kornhill Gardens and its vicinity need to detour through shopping malls and busy crossings before they can get to Entrance D1 to use the lifts.

The MTR Corporation will launch a trial scheme on free accessible-car service for carrying passengers in wheelchairs from Entrance C on Kornhill Road to Entrance D1 on Taikoo Shing Road. Likewise, passengers in wheelchairs arriving at Entrance D1 from other stations can also use the new service to go to Entrance C.

Passengers in wheelchairs who would like to use the service can contact station staff upon their arrival between 7 am and 11 pm. The staff will then arrange for the service and escort the passengers to the designated pick-up point for boarding.

The Accessible Car can serve two passengers in manual wheelchairs or one passenger in an electric-motorised wheelchair, with a companion for each wheelchair passenger per trip. Please refer to the annex for details of the free accessible-car service.

“MTR is committed to providing passengers in need with a convenient and barrier-free environment. We understand the difficulties that wheelchair users encounter when travelling from Kornhill and Kornhill Gardens to Tai Koo Station due to geographical constraints, so we strive to work out suitable arrangements to improve barrier-free access to the station for them,” said Mr Francis Li, Chief of Operating of MTR Corporation.

The free accessible-car service will be launched on a one-year trial basis and a review of the scheme will be carried out afterwards. During the trial period, the Corporation will keep communicating with groups representing the disabled.

Separately, the free accessible-car service at Lam Tin Station has been put on trial for almost a year. As during the trial period it operates smoothly and facilitates the needs of passengers in wheelchairs to enter or exit from the station, from 9 September (Saturday) onwards, the Corporation will continue to provide the free service at Lam Tin Station.

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About MTR Corporation

MTR Corporation is regarded as one of the world's leading railway operators for safety, reliability, customer service and cost efficiency. In its home base of Hong Kong, the Corporation operates ten commuter railway lines, a Light Rail network and a high-speed Airport Express link on which about 5.6 million passenger trips are made on a normal week day. Another 5.6 million passenger trips are made on the rail services it operates outside Hong Kong in the Mainland of China, the United Kingdom, Sweden and Australia. In addition, the Corporation is involved in a range of railway construction projects as well as railway consultancy and contracting services around the world. Leveraging on its railway expertise, the Corporation is involved in the development of transit-related residential and commercial property projects, property management, shopping malls leasing and management, advertising media and telecommunication services.

For more information about MTR Corporation, please visit www.mtr.com.hk.

Photo caption:

1. Mr Chiu Chi-keung, Vice Chairman of Eastern District Council (fifth left of back row), Mr Ngan Chun-lim, Chairman of Traffic and Transport Committee of Eastern District Council (sixth left of back row); Mr Lau Hing-yeung, Vice Chairman of Traffic and Transport Committee of Eastern District Council (fifth right of back row); Mr Patrick Leung Siu-sun (third right of back row), Ms Bonnie Leung Wing-man (fourth right of back) and Mr Howard Cheung Kwok-cheong (third left of back row), Eastern District Councillors; and disabled group representatives Mr Lam Yiu-kwok, Vice President of Hong Kong Rehabilitation Power (first right of front row) and Ms Rabi Yim Chor-pik, Chairperson of Direction Association for The Handicapped (first left of front row) visited Tai Koo Station today (6 September) and were briefed on the service details by Mr Winson Tse Fuk-sum, Operations Manager - Island Line, South Island Line & Tseung Kwan O Line (second right of back row) and Mr Lester Wong Shing-hei, Operating Works Planning Manager (fourth left of back row) of MTR Corporation.



2. Ms Rabi Yim Chor-pik , Chairperson of Direction Association for The Handicapped tried the Free Accessible-Car Service at Tai Koo Station.



Trial of free accessible-car service at Tai Koo Station

Trial period:	13 September 2017 - 12 September 2018
Service hours:	7 am – 11 pm
Routes:	Entrance D1 (Taikoo Shing Road) ←→ Entrance C (Kornhill Road)

Passenger notes:

1. Wheelchair passengers who would like to use the free accessible-car service should contact station staff on 2922 4752 upon arrival. No advance booking will be entertained;
2. Two passengers in manual wheelchairs or one passenger in an electric-motorised wheelchair can be served per trip;
3. One accompanying person for each wheelchair passenger is allowed;
4. Since it takes some time to arrange for the free accessible-car service and the time of arrival depends on road traffic conditions, wheelchair passengers may need to wait for up to 30 minutes under normal conditions;
5. Service will be suspended under Black Rainstorm Warning Signal or Tropical Cyclone Warning Signal No. 8 or above.