

新聞稿

Press Release

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MTR Offers Free Rides for Persons with Disabilities this Sunday In Support of the International Day of Persons with Disabilities 2017

The MTR Corporation is pleased to offer free rides on the MTR network¹ to disabled passengers holding a valid Registration Card for People with Disabilities (Registration Card) or Personalised Octopus with "Persons with Disabilities Status" and one accompanying caretaker on 12 November 2017 (Sunday) to support the International Day of Persons with Disabilities 2017.

"It is our pleasure to support this meaningful annual event by offering free rides to passengers with disabilities. Eligible passengers can take the opportunity of the Free Ride Day to travel to different parts of Hong Kong where they would like to explore via the MTR network, which connects all 18 districts with safe and reliable service. Passengers who are in need of assistance in the MTR network can approach any of our station staff, who will be delighted to offer help," said Mr Adi Lau, Operations Director of MTR Corporation.

To enjoy the free rides on the MTR on 12 November, eligible passengers with Personalised Octopus with "Persons with Disabilities Status" can simply enter and exit ticket gates or board MTR Bus with their cards. No fares will be deducted. Eligible passengers can also present their Registration Card at any Customer Service Centre for redemption of their free Single Journey Tickets². Holders of a Registration Card or Personalised Octopus with "Persons with Disabilities Status" can redeem a free Single Journey Ticket for their accompanying caretaker at any Customer Service Centre². Eligible passengers who wish to take Light Rail or MTR Bus with their accompanying caretaker should present their Registration Card or Personalised Octopus with "Persons with Disabilities Status" to bus captains upon boarding, or to Ticket Inspection Unit staff upon request.

For details, please call the MTR hotline at 2881 8888.

- ¹ Excluding First Class on the East Rail Line.
- Passengers entering from Wong Chuk Hang, Lei Tung, South Horizons or at the concourse of Entrances/Exits A and B of Whampoa stations should note the following:
 - a) For those with Registration Cards,
 - passengers should present their cards to MTR station staff near entry gates for their entry and/or their accompanying caretakers' entry.
 - if exiting at any of the above-mentioned stations, passengers should contact MTR station staff through the video conference system at Self Service Points at these stations and present their cards for their exit and/or their accompanying caretakers' exit.
 - if exiting at other stations, they can simply present their cards to any Customer Service Centre for their exit and/or their accompanying caretakers' exit.

- b) For those holding Personalised Octopus with "Persons with Disabilities Status" and accompanied by a caretaker,
 - passengers should present their designated Octopus to MTR station staff near entry gates for their accompanying caretakers' entry.
 - if exiting at any of the above-mentioned stations, passengers should contact MTR station staff through the video conference system at Self Service Points at these stations and present their designated Octopus for their accompanying caretakers' exit.
 - if exiting at other stations, they can simply present their designated Octopus to any Customer Service Centre for their accompanying caretakers' exit.

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About MTR Corporation

MTR Corporation is regarded as one of the world's leading railway operators for safety, reliability, customer service and cost efficiency. In its home base of Hong Kong, the Corporation operates ten commuter railway lines, a Light Rail network and a high-speed Airport Express link on which about 5.6 million passenger trips are made on a normal week day. Another 5.6 million passenger trips are made on the rail services it operates outside Hong Kong in the Mainland of China, the United Kingdom, Sweden and Australia. In addition, the Corporation is involved in a range of railway construction projects as well as railway consultancy and contracting services around the world. Leveraging on its railway expertise, the Corporation is involved in the development of transit-related residential and commercial property projects, property management, shopping malls leasing and management, advertising media and telecommunication services.

For more information about MTR Corporation, please visit www.mtr.com.hk.