

PR044/18  
30 May 2018

### **MTR reminds passengers of service arrangement during typhoons**

With arrival of typhoon season, MTR Corporation would like to remind passengers of the service arrangement during typhoons so that they can better plan for their journey under adverse weather.

The Corporation has a number of measures in place to get ready for the upcoming rainy and typhoon seasons, including inspection of drainage systems at stations, as well as checking on flood-prevention equipment and management of trees along railways. Station staff have also familiarised themselves with procedures for handling adverse weather through a series of drills. During typhoons, additional station staff will be deployed to assist passengers and maintenance staff will also be standing by to conduct necessary urgent repairs to resume service as soon as it is safe and practical to do so.

The safety of passengers and MTR staff is of paramount concern to the Corporation. The Corporation will provide rail and MTR Bus services as far as practicable to facilitate safe travel by the public. However, under Gale or Storm Signal No. 8, rail services in open sections and Light Rail service may be suspended at any time without prior notice if the weather conditions deteriorate. When Increasing Gale or Storm Signal No. 9 or above is issued, these services will be suspended immediately for the sake of safety. MTR Bus and Airport Express Shuttle Bus will also stop service three hours after Typhoon Signal No. 8 is issued. The Operations Control Centre will make further service adjustments, if necessary, depending on the weather conditions. (Please refer to Annex for details)

Leaflets regarding MTR service under tropical cyclone warning signals are now available at all MTR stations and the Light Rail's Customer Service Centres. Passengers are also reminded to pay attention to timely service information through various channels including the MTR Mobile, station announcements and notices, the MTR website and media.

- End -

## About MTR Corporation

MTR Corporation is regarded as one of the world's leading railway operators for safety, reliability, customer service and cost efficiency. In its home base of Hong Kong, the Corporation operates ten commuter railway lines, a Light Rail network and a high-speed Airport Express link on which about 5.8 million passenger trips are made on a normal week day. Another 6.5 million passenger trips are made on the rail services it operates outside Hong Kong in the Mainland of China, the United Kingdom, Sweden and Australia. In addition, the Corporation is involved in a range of railway construction projects as well as railway consultancy and contracting services around the world. Leveraging on its railway expertise, the Corporation is involved in the development of transit-related residential and commercial property projects, property management, shopping malls leasing and management, advertising media and telecommunication services.

For more information about MTR Corporation, please visit [www.mtr.com.hk](http://www.mtr.com.hk).

## Photo caption:

Leaflets regarding MTR service under tropical cyclone warning signals are now available at all MTR stations and the Light Rail's Customer Service Centres



## MTR services during typhoons

Typhoons	MTR services
Standby Signal No. 1 & Strong Wind Signal No. 3	<ul style="list-style-type: none"> <li>Rail, MTR Bus and Airport Express Shuttle Bus services will remain normal.</li> </ul>
Gale or Storm Signal No. 8	<ul style="list-style-type: none"> <li>Rail service will be maintained. However, services in open sections of the railway and Light Rail may be suspended at any time without prior notice if the weather conditions deteriorate.</li> <li>MTR Bus and Airport Express Shuttle Bus services will be suspended three hours after Signal No. 8 is issued. Meanwhile, if the weather conditions deteriorate, service may also be suspended at any time without prior notice. If Signal No. 8 or above is issued during non-service hours, services of MTR Bus and Airport Express Shuttle Bus will only be resumed after the signal is lowered to the Strong Wind Signal No. 3.</li> </ul>
Increasing Gale or Storm Signal No. 9 & Hurricane Signal No. 10	<ul style="list-style-type: none"> <li>Services in open sections of the railway*, Light Rail, MTR Bus and Airport Express Shuttle Bus will be suspended immediately for the sake of safety.</li> </ul> <p>*Open sections of the railway include:</p> <ul style="list-style-type: none"> <li>➤ East Rail Line</li> <li>➤ Ma On Shan Line</li> <li>➤ Airport Express</li> <li>➤ Disneyland Resort Line</li> <li>➤ Tsuen Wan Line – between Tsuen Wan and Lai King stations</li> <li>➤ Kwun Tong Line – between Choi Hung and Tiu Keng Leng stations</li> <li>➤ Island Line – between Heng Fa Chuen and Chai Wan stations</li> <li>➤ Tung Chung Line – between Kowloon and Tung Chung stations</li> <li>➤ South Island Line – between Admiralty and Lei Tung stations</li> <li>➤ West Rail Line – between Tsuen Wan West and Tuen Mun stations</li> </ul> <ul style="list-style-type: none"> <li>Limited train service in underground sections will be maintained. However, the service may be suspended at any time without notice.</li> </ul>