

## High Speed Rail Exercise on Passenger Journey Simulation



Over 600 MTR staff participated in an exercise on passenger journey simulation at Hong Kong West Kowloon Station of the High Speed Rail (Hong Kong Section) today (23 June 2018) as part of pre-opening preparations. The drill was designed to familiarise station staff with the operational procedures so as to ensure that the customer service and experience for the High Speed Rail is smooth and efficient.

Trial operations commenced on 1 April 2018, which cover the run-in of various train services and station facilities systems, including train trial runs and testing of the signalling system and ticketing system. A series of exercises simulating various scenarios of different scales, such as major emergency drill tests, will be carried out on the High Speed Rail (Hong Kong Section) before the commencement of service. The exercise today concerns passenger journey simulation during normal operations.

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Following satisfactory completion of trial operations, the new line will be declared ready for operation. Passenger service is expected to commence in September this year.

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### About MTR Corporation

MTR Corporation is regarded as one of the world's leading railway operators for safety, reliability, customer service and cost efficiency. In its home base of Hong Kong, the Corporation operates ten commuter railway lines, a Light Rail network and a high-speed Airport Express link on which about 5.8 million passenger trips are made on a normal week day. Another 6.5 million passenger trips are made on the rail services it operates outside Hong Kong in the Mainland of China, the United Kingdom, Sweden and Australia. In addition, the Corporation is involved in a range of railway construction projects as well as railway consultancy and contracting services around the world. Leveraging on its railway expertise, the Corporation is involved in the development of transit-related residential and commercial property projects, property management, shopping malls leasing and management, advertising media and telecommunication services.

For more information about MTR Corporation, please visit [www.mtr.com.hk](http://www.mtr.com.hk).