

MTR Launches Special Fare Days on 3 and 4 November 2018

To thank customers for their continuous support, MTR Corporation will launch a one-off special fare programme this coming Saturday and Sunday (3 November and 4 November 2018). Adult Octopus holders travelling on the MTR on these two days will enjoy Child Octopus concessionary fares while concessionary Octopus holders will enjoy a flat fare of \$1 per domestic journey (except for the Airport Express, MTR Feeder Bus, journeys to or from Lo Wu and Lok Ma Chau stations and East Rail Line First Class Premium).

By offering the special fare programme, the Corporation would like to express its gratitude to passengers for their patience and cooperation during the period of service disruption on 16 October 2018. The Corporation understands that no monetary compensation can make up for the inconvenience caused to the travelling public, and will make its best endeavours to prevent similar incidents from occurring in future.

Since special fares may attract additional passengers and add pressure to platform management and train services especially during the weekday peak hours, the Corporation believes that it is in the best interest of customers and railway operations to implement the programme during a weekend. Therefore instead of launching one special fare day as previously announced, the Corporation will provide the special fares on two consecutive days over the coming weekend which will benefit more than 8 million passenger trips, which is higher than the average of 5.8 million passenger trips on a weekday.

The special fare programme will be applied along with the 3% rebate currently offered for every single Octopus trip as well as other fare promotions including the interchange discount, the Fare Saver discount and the 25% discount for connecting journeys with the Monthly Pass Extra (for Adult Octopus only). Customers can enjoy unlimited rides with the discounts on 3 and 4 November 2018. Please refer to the annex for examples of the fare discounts.

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About MTR Corporation

MTR Corporation is regarded as one of the world's leading railway operators for safety, reliability, customer service and cost efficiency. In its home base of Hong Kong, the Corporation operates ten commuter railway lines, a Light Rail network, an Airport Express link as well as a new High Speed Rail service connecting Hong Kong to the Mainland of China that was launched in September 2018. These services carry about 5.8 million passenger trips on a normal week day. Another 6.5 million passenger trips are made on the rail services MTR operates outside Hong Kong in the Mainland of China, the United Kingdom, Sweden and Australia. In addition, the Corporation is involved in a range of railway construction projects as well as railway consultancy and contracting services around the world. Leveraging on its railway expertise, the Corporation is involved in the development of transit-related residential and commercial property projects, property management, shopping malls leasing and management, advertising media and telecommunication services.

For more information about MTR Corporation, please visit www.mtr.com.hk.

Annex

Examples of Fare Discounts on Special Fare Days (3 and 4 November 2018)

Example 1 Tsuen Wan Station to Central Station

Adult Octopus Fare (with Fare Saver Discount and 3% Rebate): \$12.2

Discounted Adult Octopus Fare on Special Fare Days:

Child Octopus Fare	\$6.9
Fare Saver Discount	\$2.0
3% Rebate	\$0.3 (Child Octopus fare \$6.9 x 3% = \$0.207 rounded up to \$0.3)
Actual fare paid	\$4.6 (\$6.9 - \$2.0 - \$0.3)

Example 2 Wong Chuk Hang Station to Admiralty Station

Adult Octopus Fare (with \$0.5 Interchange Discount and 3% Rebate): \$6.1

Discounted Adult Octopus Fare on Special Fare Days:

Child Octopus Fare	\$3.5
Interchange Discount	\$0.5
3% Rebate	\$0.2 (Child Octopus fare \$3.5 x 3% = \$0.105 rounded up to \$0.2)
Actual fare paid	\$2.8 (\$3.5 - \$0.5 - \$0.2)

Example 3 Sheung Shui Station to Kowloon Tong Station

Child Octopus Fare (with \$0.3 Interchange Discount and 3% Rebate): \$4.5

Discounted Child Octopus Fare on Special Fare Days:

Octopus Fare	\$1.0
Interchange Discount	\$0.3
3% Rebate	\$0.1 (\$1.0 x 3% = \$0.03 rounded up to \$0.1)
Actual fare paid	\$0.6 (\$1.0 - \$0.3 - \$0.1)