

MTR to Launch QR Code Payment at MTR Stations

Customers will be able to take the MTR by simply tapping their mobile phones at ticket gates at MTR stations, starting from mid-2020. The MTR Corporation today (15 November 2018) awarded a contract to AlipayHK to introduce QR code-based payment as a new payment option at MTR ticket gates for passengers' convenience.

Under the contract, AlipayHK will design and progressively build a new electronic payment system, including QR code scanners at designated entry/exit gates at all stations as well as back-end equipment in the heavy rail network (except Airport Express stations). AlipayHK is required to develop a system which is compatible with QR code-based payment systems to be used by other service providers. Under the contract, AlipayHK has 12 months' exclusivity in using the system it has developed and built, after which the Corporation has the right to bring in more service providers to use the system for QR code payment so as to provide more options to passengers. (Please refer to the annex for details on usage flow)

"The Corporation has been keeping close tabs on changing customer needs and technology trends. Under Rail Gen 2.0 programme, we are committed to providing our passengers with quality services through continuous investment so as to further enhance their travelling experience," said Ms Jeny Yeung, Commercial Director of MTR Corporation. "Mobile payment has been an important focus of the Corporation's efforts in digital transformation in the past few years. We have successfully launched QR code payment for the Airport Express and introduced Ticket Machines and Vending Machines that accept mobile payment at designated stations since 2015. We are delighted to be taking a major step forward in making payment more diversified and convenient for our passengers through the collaboration with AlipayHK."

The introduction of QR code payment will also serve as a pilot to provide valuable experience for the Corporation's future asset replacement programme.

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About MTR Corporation

MTR Corporation is regarded as one of the world's leading railway operators for safety, reliability, customer service and cost efficiency. In its home base of Hong Kong, the Corporation operates ten commuter railway lines, a Light Rail network, an Airport Express link as well as a new High Speed Rail service connecting Hong Kong to the Mainland of China that was launched in September 2018. These services carry about 5.8 million passenger trips on a normal week day. Another 6.5 million passenger trips are made on the rail services MTR operates outside Hong Kong in the Mainland of China, the United Kingdom, Sweden and Australia. In addition, the Corporation is involved in a range of railway construction projects as well as railway consultancy and contracting services around the world. Leveraging on its railway expertise, the Corporation is involved in the development of transit-related residential and commercial property projects, property management, shopping malls leasing and management, advertising media and telecommunication services.

For more information about MTR Corporation, please visit www.mtr.com.hk.

Photo Caption

1. Professor Frederick Ma, Chairman of MTR Corporation (right, second row) and Mr Canning Fok, Co-Managing Director of CK Hutchison Holdings Limited and Chairman of AlipayHK (left, second row), witness Ms Jeny Yeung, Commercial Director of MTR Corporation (right, first row) and Mr Stephen Wen, Chief Operating Officer of AlipayHK and Alternate Chief Executive Officer of Alipay Financial Services (HK) Limited (left, first row) signing the QR code payment contract today (15 November 2018).



2. (From left) Mr Bosco Lin, Chief Commercial Officer of AlipayHK; Mr Ricky Wong, Chief Financial Officer of AlipayHK; Mr Stephen Wen, Chief Operating Officer of AlipayHK and Alternate Chief Executive Officer of Alipay Financial Services (HK) Limited; Ms Jennifer Tan, Chief Executive Officer of AlipayHK; Mr Canning Fok, Co-Managing Director of CK Hutchison Holdings Limited and Chairman of AlipayHK; Professor Frederick Ma, Chairman of MTR Corporation; Ms Jeny Yeung, Commercial Director of MTR Corporation; Mr Adi Lau, Operations Director of MTR Corporation; Dr Peter Ewen, Engineering Director of MTR Corporation and Ms Linda So, Corporate Affairs Director of MTR Corporation give a toast at the Signing Ceremony.



