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MTR to Bring More Service Providers for QR Code Payment at MTR Stations

Following the contract signing with AlipayHK on 15 November 2018 on the provision of a new QR code-based payment service, the MTR Corporation today (21 November 2018) further awarded contracts to three more service providers, namely TNG (Asia) Limited, UnionPay International Company Limited and WeChat Pay Hong Kong Limited. They will provide QR code-based payment services to passengers at MTR ticket gates starting from mid-2021, 12 months after AlipayHK introduces its service in mid-2020.

To allow customers to enjoy a variety of payment options – whether by tapping their mobile phones or Octopus at the entry/exit gates – the Corporation recently awarded a contract to AlipayHK to design and build a new electronic payment system for the MTR heavy rail network (except Airport Express stations) which will be compatible with the QR code payment systems of other service providers. Upon the introduction of the new service starting from mid-2020, AlipayHK will have 12 months' exclusivity in using the system, after which QR code payment will be made available to TNG, UnionPay International and WeChat Pay HK to serve passengers.

The Corporation hopes that with more service providers brought in, customers will enjoy greater convenience with more ticket payment options.

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About MTR Corporation

MTR Corporation is regarded as one of the world's leading railway operators for safety, reliability, customer service and cost efficiency. In its home base of Hong Kong, the Corporation operates ten commuter railway lines, a Light Rail network, an Airport Express link as well as a new High Speed Rail service connecting Hong Kong to the Mainland of China that was launched in September 2018. These services carry about 5.8 million passenger trips on a normal week day. Another 6.5 million passenger trips are made on the rail services MTR operates outside Hong Kong in the Mainland of China, the United Kingdom, Sweden and Australia. In addition, the Corporation is involved in a range of railway construction projects as well as railway consultancy and contracting services around the world. Leveraging on its railway expertise, the Corporation is involved in the development of transit-related residential and commercial property projects, property management, shopping malls leasing and management, advertising media and telecommunication services.

For more information about MTR Corporation, please visit www.mtr.com.hk.