

MTR Temporarily Adjusts Non-peak Hour Train Services Starting from 22 July

MTR Corporation closely monitors the railway service and patronage. In view of the latest development of the COVID-19 epidemic, the Government has implemented measures to reduce social contacts, resulting in a significant decrease in the number of railway passengers. After prudent consideration, the Corporation will temporarily adjust the non-peak hour train frequency of various railway lines starting from 22 July (Wednesday). Train services during weekday peak hours will remain unchanged.

Non-peak services and services on Saturdays, Sundays and public holidays on the Tsuen Wan, Kwun Tong, Island, South Island, Tseung Kwan O, East Rail and West Rail lines will be maintained at an average interval of around 3.5 to 8 minutes. Passengers may experience an extra waiting time of between about half a minute and two minutes on average during non-peak periods. Services on Tung Chung Line and Tuen Ma Line Phase 1 during non-peak periods will be adjusted to an interval of around 10 minutes. The service on the Airport Express and Disneyland Resort Line during non-peak periods will remain unchanged at intervals of 15 to 30 minutes and 20 minutes respectively.

The service-frequency adjustment was made in view of the impact of the latest infection preventive measures on the public's travelling pattern during non-peak periods. Given the changes in the patronage during non-peak periods, we believe the service-frequency adjustment will reduce unnecessary energy consumption while maintaining travelling comfort. The carrying capacity on the railway lines will be sufficient to meet the passenger demand. The Corporation will continue to closely monitor the situation and adjust train services when necessary. For details of the temporary service adjustments, please refer to the attached table.

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About MTR Corporation

Every day, MTR connects people and communities. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and the Mainland of China. MTR strives to grow and connect communities for a better future.

For more information about MTR Corporation, please visit www.mtr.com.hk.

*includes our subsidiaries and associates in Hong Kong and worldwide

Table: Details of the new temporary train service adjustments (With effect from 22 July 2020)

Railway lines	Monday-Friday Peak hours (mins)	Monday-Friday Non-Peak hours, Saturdays, Sundays and Public Holidays (mins)	
		Current	After adjustment
	Maintain current headway	Current	After adjustment
Tung Chung Line	4 - 8	7	10
Tuen Ma Line Phase 1	3.5 - 4	7	9.8
Tsuen Wan Line, Kwun Tong Line, Island Line, South Island Line, Tseung Kwan O Line, East Rail Line and West Rail Line	1.9 - 3.5	3 - 6.5	3.6 - 8
Airport Express	15	15 - 30	
Disneyland Resort Line	20	20	