

## Monthly update on MTR facilities for passengers with disabilities – January 2024

### 1. LOHAS Park Station

To facilitate the permanent closure and demolition work of Entrance A, the tactile station layout map has been suspended and the work is targeted to be completed by Q2 of 2024.

### 2. Disneyland Station

The station improvement works at public toilets was completed and the accessible toilet was put in service to public on 22 Dec 2023.

### 3. Lam Tin Station

From 16 April 2023, the lift connecting concourse and platform level is not in use while replacement work is carried out.

Accessible-car service is provided to care for the needs of wheelchair passengers to / from Yau Tong Station. Please contact station staff for arrangement upon arrival at the station. The project is targeted to be completed by Q1 of 2024.

Dimensions of the Accessible-car saloon: height 132 cm, width 66 cm, length 200 cm. Maximum loading of the car: 200 kg. Passenger in wheelchair of size not exceeding the above dimensions can summon the Accessible-car service.

### 4. Kwai Fong Station

From 27 April 2023, the lift connecting the concourse and platform 1 (trains towards Tsuen Wan) is not in use while replacement work is carried out.

Passengers for trains towards Tsuen Wan from Kwai Fong Station could consider using the lift to Platform 2 (trains towards Central) and travelling to Mei Foo Station, then changing trains to return towards Tsuen Wan. Passengers going to Kwai Fong Station in the Tsuen Wan direction could consider travelling to Tai Wo Hau Station and changing trains (towards Central) to return to Kwai Fong Station, then using the lift at Platform 2 to the Concourse.

Passengers needing assistance should contact station staff on 2920 2050. The project is targeted to be completed by Q1 of 2024.

## **5. Mei Foo Station (Tsuen Wan Line)**

From 18 May 2023, the lift connecting concourse and Tsuen Wan Line Platforms in Mei Foo Station is not in use while replacement work is carried out.

Passengers who wish to take the Tsuen Wan Line from Mei Foo Station could consider using the Tuen Ma Line (Platform 2 for trains towards Wu Kai Sha) to Nam Cheong Station, then changing to the Tung Chung Line (Platform 3 for trains towards Tung Chung/ Disneyland Resort Line) to Lai King Station for returning to the Tsuen Wan Line (Platforms 1 or 2). Passengers going to Mei Foo Station on the Tsuen Wan Line could consider travelling to Lai King Station and changing to the Tung Chung Line (Platform 4 for trains towards Hong Kong) to Nam Cheong Station, then returning to Mei Foo Station using the Tuen Ma Line (Platform 1 for trains towards Tuen Mun).

Passengers needing assistance should contact station staff on 2175 2801. The project is targeted to be completed by Q1 of 2024.

## **6. Chai Wan Station**

From 11 June 2023, the lift connecting concourse and platform level is not in use while replacement work is carried out.

Accessible-car service is provided to care for the needs of wheelchair passengers to / from Heng Fa Chuen Station. Please contact station staff for arrangement upon arrival at the station. The project is targeted to be completed by Q1 of 2024.

Dimensions of the Accessible-car saloon: height 132 cm, width 66 cm, length 200 cm. Maximum loading of the car: 200 kg. Passenger in wheelchair of size not exceeding the above dimensions can summon the Accessible-car service.

## **7. Central Station**

From 23 July 2023, the lift connecting concourse and platform level is not in use while replacement work is carried out.

Accessible-car service is provided to care for the needs of wheelchair passengers to / from Sheung Wan Station. Please contact station staff for arrangement upon arrival at the station. The project is targeted to be completed by Q1 of 2024.

Dimensions of the Accessible-car saloon: height 132 cm, width 66 cm, length 200 cm. Maximum loading of the car: 200 kg. Passenger in wheelchair of size not exceeding the above dimensions can summon the Accessible-car service.

## **8. Tai Wo Station**

From 3 January 2024, the lift connecting Exit B concourse and platform 1 (trains towards Lo Wu/Lok Ma Chau) is not in use while enhancement work is carried out.

Passengers for trains towards Admiralty from Tai Wo Station Exit A Concourse could consider using Platform 1 (trains towards Lo Wu/Lok Ma Chau) and travelling to Fanling Station, then changing trains to return towards Admiralty. Passengers going to Tai Wo Station Exit A Concourse in the Admiralty direction could consider travelling to Tai Po Market Station and changing trains (towards Lo Wu/Lok Ma Chau) to return to Tai Wo Station Exit A.

Passengers needing assistance should contact station staff on 2650 7097. The project is targeted to be completed by the early of February 2024.

## **9. Sha Tin Station**

From 10 January 2024, the lift connecting concourse and platform 1/2 (trains towards Lo Wu/Lok Ma Chau) is not in use while enhancement work is carried out.

Passengers for trains towards Lo Wu/Lok Ma Chau from Sha Tin Station could consider using Platform 3/4 (trains towards Admiralty) and travelling to Tai Wai Station, then changing trains to return towards Lo Wu/Lok Ma Chau. Passengers going to Sha Tin Station in the Lo Wu/Lok Ma Chau direction could consider travelling to Fo Tan Station and changing trains (towards Admiralty) to return to Sha Tin Station.

Passengers needing assistance should contact station staff on 2605 3577. The project is targeted to be completed by the mid of February 2024.

## **10. Shau Kei Wan Station**

From 14 January 2024, the lift connecting concourse and platform level is not in use while replacement work is carried out.

Accessible-car service is provided to care for the needs of wheelchair passengers to / from Heng Fa Chuen Station. Please contact station staff for arrangement upon arrival at the station. The project is targeted to be completed by Q3 of 2024.

Dimensions of the Accessible-car saloon: height 132 cm, width 66 cm, length 200 cm. Maximum loading of the car: 200 kg. Passenger in wheelchair of size not exceeding the above dimensions can summon the Accessible-car service.

## **11. Safety Notes for Wheelchair / Motorized Wheelchair Users**

### **In stations**

- Travel at a speed equivalent to a walking pace inside stations especially on platforms.
- Be aware of the location of pillars and corners, as other passengers might not see wheelchair / motorized wheelchair users and not be able to move out of their path in time to avoid an accident.
- Use passenger lifts or stair lifts to move between different levels. Do not use escalators.

### **On platforms**

- Stay away from platform edges and wait behind the yellow line on East Rail Line and Light Rail platforms especially when the train is arriving or leaving the platform.
- Mind the gap between the platform and the train.
- Portable ramps which allow wheelchair users to move easily between the platform and train are provided at all MTR stations (except Light Rail).

### **Travelling on trains**

- Wheelchair user can board the train through designated car and door by portable ramp under the assistance from station staff. Subject to the prevailing condition, wheelchair users are welcome to board the train without staff assistance.
- Do not rush into the train when the warning chime sound or the doors are closing. Wait for the next train.
- Always park the wheelchair in the multi-purpose area and stabilize it with the locking device. Inside MTR trains, park the wheelchair facing the direction of travel; then hold the handrail. Inside Light Rail vehicles, park the wheelchair facing against the direction of travel. Stay close to the wheelchair crash pad and fasten the seat belt where provided.
- Any accompanying passenger should stay with the wheelchair user throughout the journey.

## **12. General Summary**

A summary on MTR facilities for passengers with disabilities is attached for your reference.

If you require more information, you may also visit our MTR website ([www.mtr.com.hk](http://www.mtr.com.hk)), use our MTR Mobile app or call the MTR Hotline at 2881 8888.

## **MTR Facilities for Passengers with Disabilities**

*‘New and improved facilities mean better service for all our customers’*

We are striving to improve access and facilities for all our passengers - not only those with disabilities, but the elderly, people traveling with babies or small children, and those who need step-free access. We are making improvements to many of our existing stations, and all our future lines will incorporate easy access facilities.

### **Facilities for Visually Impaired Passengers**

- TACTILE GUIDE PATHS are installed at all stations and Light Rail Stops.
- MODIFICATION OF OBSTRUCTIONS such as litter bins and fare maps making them more easily detectable to cane users has been completed in all stations.
- ESCALATOR AUDIBLE WARNING SIGNALS are installed in all stations to help passengers locate escalators at platform and/or concourse level, and identify the running direction of the escalator.
- PLATFORM TACTILE YELLOW LINES are installed in all stations without Platform Screen Doors.
- TACTILE STATION LAYOUT MAPS are installed at the following stations:
  - Airport Express – All stations.
  - Disney-land Resort Line – Sunny Bay
  - East Rail Line – All stations
  - Island Line – All stations
  - Kwun Tong Line – All stations
  - South Island Line – All stations
  - Tseung Kwan O Line – All stations
  - Tsuen Wan Line – All stations
  - Tuen Ma Line – All stations
  - Tung Chun Line – All stations
- An AUDIBLE DEVICE in the exit gate that is reached by the tactile guide path for providing audible Octopus Card readings are installed in all stations.
- An AUDIBLE DEVICE in the entry gate that is reached by the tactile guide path for providing "please enter" message are installed in all stations.
- BRAILLE plates have been installed on Ticket Issuing Machines (not Light Rail) and Add Value Machines, and in public toilets, lifts in certain stations and Platform Card Processors at Light Rail stops.
- COLOUR CONTRAST GRAB POLES are provided inside the compartments of trains.
- A BUZZER sounds when the train door is closing.
- COLOUR CONTRAST INTER-CAR BARRIERS are fitted between train carriages to prevent passengers stepping on to the track between train carriages.

## **Facilities for Hearing Impaired Passengers**

- INDUCTION LOOPS to assist hearing aid users are installed at all Customer Service Centres.
- INFORMATION CARDS to facilitate communication between staff and passengers are available at all Customer Service Centres (except Light Rail stops).
- PASSENGER INFORMATION DISPLAY SYSTEMS are installed at the entrances, concourses and platforms of stations.
- FLASHING SYSTEM MAPS showing the location and direction of the train are installed in the trains on Island Line, Kwun Tong Line, South Island Line, Tseung Kwan O Line and Tsuen Wan Line.
- ACTIVE LINE DIAGRAMS / DYNAMIC ROUTE MAPS are installed in the trains on Airport Express, East Rail Line, Tung Chung Line, Tuen Ma Line and some trains on Kwun Tong Line.
- ON-TRAIN INFORMATION  
INFOPANELS display next station information and operational messages in the following trains:  
Island Line, Kwun Tong Line, South Island Line, Tseung Kwan O Line, Tsuen Wan Line and Light Rail.  
Television screens display next station information and operational messages in the following trains:  
Airport Express Line, East Rail Line, Tuen Ma Line and some trains on Kwun Tong Line.
- The MTR Corporation has always been committed to providing a barrier-free travel environment and supporting social inclusion. The company has recently introduced pre-door closing alert indicators on Platform 2 of North Point Station to provide clearer and more visible instructions to passengers with hearing needs, helping them to pay attention to the closing of the doors. The company is planning to gradually install relevant equipment for more stations, including platforms at 27 interchange stations within the next year. The company will continue to explore different innovative technologies, provide convenient and barrier-free services, and cater for the needs of different passengers.

## **Facilities for Mobility Impaired Passengers**

- MULTI-PURPOSE AREAS are provided in all trains.
- WIDE GATES allowing wheelchair users and passengers with baby prams / baggage to pass into or out of the paid area without staff assistance are provided at all stations.
- PORTABLE RAMPS allowing wheelchair users to move easily between the platform and train are provided at all stations (except Light Rail stops).
- ACCESSIBLE TOILETS - UNPAID AREA provided in concourse un-paid area in stations of :  
Airport Express – Hong Kong, Kowloon and Tsing Yi  
Island Line – Kennedy Town  
Tsuen Wan Line – Tsim Sha Tsui
- ACCESSIBLE TOILETS - PAID AREA provided in concourse paid area in stations of :  
Disneyland Resort Line – All stations  
East Rail Line – All stations (except Racecourse Station)  
Island Line – HKU, Sai Ying Pun, Sheung Wan, Central, Admiralty, Quarry Bay and North Point  
Kwun Tong Line – Ngau Tau Kok, Diamond Hill, Ho Man Tin and Whampoa  
South Island Line – All stations  
Tseung Kwan O Line – Yau Tong and Tiu Keng Leng  
Tsuen Wan Line – Mong Kok, Prince Edward, Lai King and Yau Ma Tei  
Tuen Ma Line – All stations
- ACCESSIBLE TOILETS - STAFF AREA provided in staff area in stations of :  
Airport Express – AsiaWorld-Expo  
Island Line – Wan Chai, Causeway Bay, Tin Hau, Fortress Hill, Tai Koo, Sai Wan Ho, Shau Kei Wan, Heng Fa Chuen and Chai Wan  
Kwun Tong Line – Shek Kip Mei, Lok Fu, Wong Tai Sin, Choi Hung, Kowloon Bay, Kwun Tong and Lam Tin  
Tseung Kwan O Line – Tseung Kwan O, LOHAS Park, Hang Hau and Po Lam  
Tsuen Wan Line – Jordan, Sham Shui Po, Cheung Sha Wan, Lai Chi Kok, Mei Foo, Kwai Fong, Kwai Hing, Tai Wo Hau and Tsuen Wan  
Tung Chung Line – All stations

- **Note**

We would like to ask for the assistance of passengers using motorized wheelchairs in stations. Because of the layout design and the location of pillars and corners other passengers might not see you or be aware of your presence ahead of time and may not be able to move quickly out of your path.

Please could we ask that you travel at a speed equivalent to a walking pace inside the stations especially on the platforms.

**Station-by-station System Accessibility** (alphabetically and in line order)

Stations	Phone No.	Street/Concourse	Concourse/Platform
<b>Airport Express</b>			
Hong Kong	2523 3627	Lift - Unpaid Area	Lift
Kowloon	2736 0162	Lift - Unpaid Area	Lift
Tsing Yi	2449 9059	Lift - Unpaid Area	Lift
Airport	2261 0522	Arrivals Hall leads direct to platform using side walkways	
AsiaWorld-Expo	2215 3568	Lift - Unpaid Area through AsiaWorld-Expo	Lift
<b>Disney-land Resort Line</b>			
Sunny Bay	2983 6961	Ramp	Lift
Disneyland Resort	2983 6809	Same Level	Lift
<b>East Rail Line</b>			
Exhibition Centre	2687 6211	Lift - Unpaid Area / Ramp	Lift
Hung Hom	2946 4405	Same level / Lift - Unpaid Area / Lift - Unpaid Area (Non MTR managed facility)	Lift
Mong Kok East	2395 4986	Same level	Lift
Kowloon Tong	2926 7310	Same level / Lift - Unpaid Area	Lift
Tai Wai	2605 9997	Same level	Lift
Sha Tin	2605 3577	Same level	<p><b>From 10 January 2024, the lift connecting the concourse and platform 1/2 (trains towards Lo Wu/Lok Ma Chau) is not in use while enhancement work is carried out.</b></p> <p><b>Passengers needing assistance should contact station staff on 2605 3577. The project will be completed by the mid of February 2024.</b></p>
Fo Tan	2604 8809	Same level / Lift - Unpaid Area	Lift
Racecourse	2604 8809	Same level	Stair lift
University	2605 9039	Same level / Ramp / Lift - Unpaid Area	Lift / Ramp
Tai Po Market	2658 7657	Same level	Lift
Tai Wo	2650 7097	Lift - Unpaid Area (Non MTR managed facility) through Tai Wo Shopping Centre	<p><b>From 3 January 2024, the lift connecting the concourse and platform 1 (trains towards Lo Wu/Lok Ma Chau) is not in use while enhancement work is carried out.</b></p> <p><b>Passengers needing assistance should contact station staff on 2650 7097. The project will be completed by the early of February 2024.</b></p>
Fanling	2676 1716	Same level / Ramp / Stair Lift (Non MTR managed facility) at entrance A	Lift
Sheung Shui	2673 0769	Same level / Ramp	Lift
Lo Wu	2673 5406	Same level / Lift with staff assistance	Lift
Lok Ma Chau	3404 6007	Same level / Lift with staff assistance	Lift



Stations	Phone No.	Street/Concourse	Concourse/Platform
<b>Island Line</b>			
Kennedy Town	2307 5366	Lift - Unpaid Area / Ramp	Lift
HKU	2517 0933	Lift - Unpaid Area / Ramp	Lift
Sai Ying Pun	2803 7696	Lift - Unpaid Area / Ramp	Lift
Sheung Wan	2921 6700	Lift - Unpaid Area / Wheelchair Aid (maximum loading is 200kg) with staff assistance at entrance A1 for exit only	Lift
Central	2921 2710	Lift – Unpaid Area	<p>From 23 July 2023, the lift connecting concourse and platform will not be in use while replacement work is carried out.</p> <p>Accessible-car service is provided to carry passengers in wheelchairs to / from Sheung Wan Station. Please contact station staff for arrangement upon arrival at the station. The project is targeted to be completed by the first quarter of 2024.</p>
Admiralty	2922 1400	Lift - Unpaid Area / Stair lift at entrance A and D	Lift
Wan Chai	2923 5026	Lift - Unpaid Area	Lift
Causeway Bay	2923 5031	Lift - Unpaid Area	Lift
Tin Hau	2922 3740	Vertical Lifting Platform – Unpaid Area	Lift
Fortress Hill	2922 3741	Wheelchair Aid (maximum loading is 200kg) with staff assistance through entrance B	Lift
North Point	2922 4750	Lift - Unpaid Area	Lift
Quarry Bay	2922 4751	Ramp	Lift
Tai Koo	2922 4752	Lift - Unpaid Area	Lift
Sai Wan Ho	2922 7760	Lift - Unpaid Area	Lift
Shau Kei Wan	2922 7761	Lift - Unpaid Area / Ramp	<p>From 14 January 2024, the lift connecting concourse and platform will not be in use while replacement work is carried out.</p> <p>Accessible-car service is provided to carry passengers in wheelchairs to / from Heng Fa Chuen Station. Please contact station staff for arrangement upon arrival at the station. The project is targeted to be completed by the third quarter of 2024.</p>
Heng Fa Chuen	2921 5770	Lift - Unpaid Area (Non MTR managed facility) through Paradise Mall	Lift
Chai Wan	2921 5771	Lift - Unpaid Area (Non MTR managed facility) through New Jade Commercial Complex / Lift - Unpaid Area (Non MTR managed facility) through footbridge at entrance D	<p>From 11 June 2023, the lift connecting concourse and platform will not be in use while replacement work is carried out.</p> <p>Accessible-car service is provided to carry passengers in wheelchairs to / from Heng Fa Chuen Station. Please contact station staff for arrangement upon arrival at the station. The project is targeted to be completed by the first quarter of 2024.</p>

Stations	Phone No.	Street/Concourse	Concourse/Platform
<b>Kwun Tong Line</b>			
Whampoa	2274 2622	Lift - Unpaid Area / Ramp	Lift
Ho Man Tin	2274 5722	Lift - Unpaid Area / Ramp	Lift
Yau Ma Tei	2928 6210	Lift - Unpaid Area / Stair lift at entrance A1	Lift
Mong Kok	2928 4220	Lift - Unpaid Area	Lift
Prince Edward	2928 4221	Lift - Unpaid Area / Stair lift at entrance B1	Lift
Shek Kip Mei	2928 2300	Lift - Unpaid Area / Stair lift access with staff assistance at entrance C	Lift
Kowloon Tong	2926 7310	Lift - Unpaid Area / Lift - Unpaid Area (Non MTR managed facility) through Festival Walk	Lift
Lok Fu	2926 7311	Ramp	Lift
Wong Tai Sin	2927 6320	Lift - Unpaid Area / Stair lift at entrance C1 / Lift - Unpaid Area (Non MTR managed facility) through Temple Mall North	Lift
Diamond Hill	2431 1588	Lift - Unpaid Area / Ramp	Lift
Choi Hung	2927 6322	Ramp	Lift
Kowloon Bay	2927 4330	Lift - Unpaid Area / Stair Lift (Non MTR managed facility) and Lift - Unpaid Area (Non MTR managed facility) through footbridge at entrance A / Same level	Lift
Ngau Tau Kok	2927 3340	Ramp	Lift
Kwun Tong	2927 4330	Lift - Unpaid Area	Lift
Lam Tin	2927 7350	Ramp	<p><b>From 16 April 2023, the lift connecting concourse and platform will not be in use while replacement work is carried out.</b></p> <p><b>Accessible-car service is provided to carry passengers in wheelchairs to /from Yau Tong Station. Please contact station staff for arrangement upon arrival at the station. The project is targeted to be completed by the first quarter of 2024.</b></p>
Yau Tong	2927 3110	Lift - Unpaid Area / Lift - Unpaid Area (Non MTR managed facility) through Domain Mall/ Same level	Lift
Tiu Keng Leng	2927 2086	Street level access from drop off area	Lift
<b>Light Rail</b>			
Tuen Mun	2630 2801	Public Lift	NA
All other Light Rail stops	2881 8888	Ramp	NA
<b>South Island Line</b>			
Admiralty	2922 1400	Lift - Unpaid Area / Stair lift at entrances A and D	Lift
Ocean Park	2728 9316	Lift - Unpaid Area / Same level	Lift
Wong Chuk Hang	2728 7319	Lift - Unpaid Area / Same level	Lift
Lei Tung	2728 6932	Lift - Unpaid Area / Ramp	Lift
South Horizons	2728 5510	Lift - Unpaid Area	Lift
<b>Tseung Kwan O Line</b>			
North Point	2922 4750	Lift - Unpaid Area	Lift
Quarry Bay	2922 4751	Ramp	Lift
Yau Tong	2927 3110	Lift - Unpaid Area / Lift - Unpaid Area (Non MTR managed facility) through Domain Mall/ Same level	Lift
Tiu Keng Leng	2927 2086	Street level access from drop off area	Lift
Tseung Kwan O	2927 2087	Street level access from drop off area	Lift
LOHAS Park	2927 2087	Lift - Unpaid Area / Lift - Unpaid Area (Non MTR managed facility) through The LOHAS	Lift
Hang Hau	2927 2085	Street level access from drop off area	Lift
Po Lam	2927 2700	Lift - Unpaid Area / Ramp	On the same level

Stations	Phone No.	Street/Concourse	Concourse/Platform
<b>Tsuen Wan Line</b>			
Central	2921 2710	Lift – Unpaid Area	From 23 July 2023, the lift connecting concourse and platform will not be in use while replacement work is carried out.  Accessible-car service is provided to carry passengers in wheelchairs to / from Sheung Wan Station. Please contact station staff for arrangement upon arrival at the station. The project is targeted to be completed by the first quarter of 2024.
Admiralty	2922 1400	Lift - Unpaid Area / Stair lift at entrance A and D	Lift
Tsim Sha Tsui	2926 1200	Lift – Unpaid Area at Entrance A / Lift - Unpaid Area (Non MTR managed facility) through iSQUARE at entrances H and R	Lift
Jordon	2926 1201	Lift - Unpaid Area	Lift
Yau Ma Tei	2928 6210	Lift - Unpaid Area / Stair lift at entrance A1	Lift
Mong Kok	2928 4220	Lift - Unpaid Area	Lift
Prince Edward	2928 4221	Lift - Unpaid Area / Stair lift at entrance B1	Lift
Sham Shui Po	2928 7230	Lift - Unpaid Area / Stair lift at entrance A1	Lift
Cheung Sha Wan	2928 7231	Lift - Unpaid Area	Lift
Lai Chi Kok	2928 3040	Lift - Unpaid Area / Stair lift at entrances D1 and D4 / Lift - Unpaid Area (Non MTR managed facility) through liberté at entrance D3	Lift
Mei Foo	2175 2801	Lift - Unpaid Area / Stair lift at entrance C2 / Ramp	From 18 May 2023, the lift connecting concourse and Tsuen Wan Line Platforms in Mei Foo Station is not in use while replacement work is carried out.  Passengers needing assistance should contact station staff on 2175 2801. The project will be completed by the first quarter of 2024.
Lai King	2928 3042	Lift - Unpaid Area	Lift
Kwai Fong	2920 2050	Ramp	From 27 April 2023, the lift connecting the concourse and platform 1 (trains towards Tsuen Wan) is not in use while replacement work is carried out.  Passengers needing assistance should contact station staff on 2920 2050. The project will be completed by the first quarter of 2024.
Kwai Hing	2920 2051	Ramp / Lift - Unpaid Area (Non MTR managed facility) through footbridge	Lift
Tai Wo Hau	2920 3566	Lift - Unpaid Area	Lift
Tsuen Wan	2920 3560	Same level / Lift - Unpaid Area (Non MTR managed facility) through Luk Yeung Sun Chuen & Nam Fung Centre	Lift
<b>Tung Chung Line</b>			
Hong Kong	2523 3627	Lift - Unpaid Area / Same level	Lift
Kowloon	2736 0162	Lift - Unpaid Area	Lift
Olympic	2625 9635	Lift - Unpaid Area / Lift - Unpaid Area (Non MTR managed facility) through Olympian City	Lift
Nam Cheong	2624 2801	Lift - Unpaid Area	Lift
Lai King	2928 3042	Lift - Unpaid Area	Lift
Tsing Yi	2449 9059	Lift - Unpaid Area / Lift - Unpaid Area (Non MTR managed facility) through Maritime Square	Lift
Sunny Bay	2983 6961	Ramp	Lift
Tung Chung	2109 2516	Ramp / Same level	Lift

Stations	Phone No.	Street/Concourse	Concourse/Platform
<b>Tuen Ma Line</b>			
Tuen Mun	2630 2801	Lift - Unpaid Area / Ramp	Lift
Siu Hong	2214 2801	Lift - Unpaid Area / Ramp	Lift
Tin Shui Wai	2296 2801	Lift - Unpaid Area / Ramp / Lift - Unpaid Area (Non MTR managed facility) through footbridge at entrance C	Lift
Long Ping	2257 2801	Lift - Unpaid Area / Ramp	Lift
Yuen Long	2256 2801	Lift - Unpaid Area / Ramp / Stair Lift access with staff assistance at entrance F	Lift
Kam Sheung Road	2208 2801	Ramp / Same level	Lift
Tsuen Wan West	2252 2801	Lift - Unpaid Area at entrance D	Lift
Mei Foo	2175 2801	Lift - Unpaid Area / Stair lift at entrances C2 / Ramp	Lift
Nam Cheong	2624 2801	Lift - Unpaid Area	Lift
Austin	2314 5201	Lift - Unpaid Area / Ramp	Lift
East Tsim Sha Tsui	3471 5201	Lift - Unpaid Area / Lift - Unpaid Area (Non MTR managed facility) through K-11 / Ramp	Lift
Hung Hom	2946 4405	Same level / Lift - Unpaid Area / Lift - Unpaid Area (Non MTR managed facility)	Lift
Ho Man Tin	2274 5722	Lift - Unpaid Area / Ramp	Lift
To Kwa Wan	2870 2455	Lift - Unpaid Area / Ramp	Lift
Sung Wong Toi	2870 2455	Lift - Unpaid Area / Ramp	Lift
Kai Tak	2445 2028	Lift - Unpaid Area / Ramp	Lift
Diamond Hill	2431 1588	Lift - Unpaid Area / Ramp	Lift
Hin Keng	21714700	Ramp	Lift
Tai Wai	2605 9997	Same level	Lift
Che Kung Temple	2696 9790	Lift - Unpaid Area / Ramp	Lift
Sha Tin Wai	2144 5736	Ramp	Lift
City One	2637 5741	Ramp	Lift
Shek Mun	2635 4209	Ramp / Same level	Lift
Tai Shui Hang	2630 5125	Lift - Unpaid Area	Lift
Heng On	2630 5954	Lift - Unpaid Area / Ramp	Lift
Ma On Shan	2630 5903	Same level	Lift
Wu Kai Sha	2631 6217	Same level	Lift

\*Time subject to change