

MENU



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The City Unlimited:
Sustainability Report 2016

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ABOUT THIS REPORT

How to Read This Report

This year we continue to report in two different but complementary ways to provide information to our stakeholders:

1. Our **printed pamphlet** features journeys of our customers to their favourite places – places that they are connected to by the MTR. There are highlights from behind-the-scenes to show how we make these connections possible. To us, this is our mission to connect and grow communities with caring services, in a responsible and sustainable manner.
2. The **dedicated report microsite and interactive PDF** provide full details regarding our management approaches, programmes and key performance indicators (KPIs) across a wide range of issues. You can also find additional topics, such as information about our future plans. While the report website mainly focuses on our businesses in Hong Kong, information on our overseas subsidiaries can be found in the [Mainland of China and International Business](#) section.

External Review Panel

We convened our third External Review Panel to provide both independent advice on our plans for sustainability reporting and also feedback on a draft of this report and our 2016 materiality matrix. The panel members, all based in Hong Kong, were chosen for their extensive experience across different aspects of sustainability reporting. We are grateful for the comments received, all of which have been carefully considered during the preparation of the final report.

This year's panel are:



Shirlee Algire

Executive Manager –
Sustainability, Hong
Kong Jockey Club



Mike Kilburn

Acting General Manager,
Sustainability, Hong Kong
Airport Authority



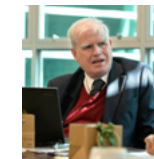
Jane Lau

CEO,
UNICEF Hong Kong



Jessica Robinson

Senior Advisor at Principles
for Responsible Investment
(UN PRI)



Robert Gibson

Fellow, Civic Exchange
and Adjunct Professor,
Hong Kong University of
Science and Technology



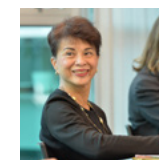
Calvin Lee Kwan

General Manager,
Sustainability, Link REIT



Simon Ng

Independent Consultant



Agnes Tai

Director, Great Glory
Investment Corporation



SK Wu

Risk Manager, Alliance
Construction Materials
Limited