

# KEY AWARDS



## Hong Kong Transport Operations

- > **Public Transportation Award, Hong Kong Service Awards 2020**  
*East Week*
- > **Public Transportation Service Award, Sing Tao Service Awards 2019**  
*Sing Tao Daily*
- > **Public Transportation Service Award – Elite Awards 2019**  
*Ming Pao Weekly*
- > **Hong Kong Power Brand Award, HKIM Market Leadership Award 2019/2020**  
*Hong Kong Institute of Marketing*
- > **2020 Hong Kong Digital Transformer, IDC Digital Transformation Awards 2020**  
*International Data Corporation*



## Hong Kong Property and Other Businesses

- > **ELEMENTS – Excellence Service Award, Hong Kong Service Awards 2020**  
*East Week*
- > **ELEMENTS – Best Property Management Award in Occupational Safety and Health – Gold Award, The 7<sup>th</sup> Best Property Safety Management Award**  
*Occupational Safety and Health Council and Construction Industry Council*
- > **Telford Plaza – Shopping Mall Award for Warm Service, Hong Kong Service Awards 2020**  
*East Week*
- > **Telford Plaza – Top 25 My Favourite Shopping Mall Events**  
*Hong Kong Economic Times*
- > **Paradise Mall – Best Use of KOL, Digital Ex Award 2020**  
*Metro Finance*
- > **Two ifc – Outstanding Team (Private Housing – Non-residential) Excellence Award, HKIH, Elite Awards 2020**  
*The Hong Kong Institute of Housing*



## Mainland of China and International Businesses

- > **Beijing MTR – 2020 GoldenBee CSR China Honor Roll – GoldenBee Enterprise**  
*GoldenBee Think Tank & China Sustainability Tribune*
- > **Shenzhen MTR – Outstanding Foreign Enterprises in 2020 Shenzhen Global Investment Promotion Conference**  
*Commerce Bureau of Shenzhen Municipality, Shenzhen Association of Enterprises with Foreign Investment*
- > **MTRX – Ranked 3<sup>rd</sup> in the Swedish Innovation Index 2019**  
*CTF Service Research Centre and Karlstad Business School*
- > **Sydney Metro North West Line – Infrastructure Project of the Year**  
**Sydney Metro City & Southwest Line – Government Partnership Excellence Award**  
**National Infrastructure Awards 2020**  
*Infrastructure Partnerships Australia*



## Environmental, Social and Governance

- > **The Asset Triple A Country Awards 2020**
  - **Best Green Bond Award, Hong Kong**
  - **Best Issuer for Sustainable Finance, Hong Kong**  
*The Asset*
- > **15 Years Plus Caring Company Logo**  
*Hong Kong Council of Social Service*
- > **2019/2020 Corporate and Employee Contribution Programme**
  - **Diamond Award**
  - **3<sup>rd</sup> Highest Donation Award for CARE Scheme**
  - **4<sup>th</sup> Top Fund-raiser Award**  
*The Community Chest*
- > **HR Appreciation Awards 2020**
  - **Grand Winner – COVID-19 Special Award (Corporate)**
  - **Winner – COVID-19 Special Award (Corporate)**
  - **Winner – HR Best Practice – Compensation & Benefits**
  - **Winner – HR Best Practice – Training & Development (2 awards)**
  - **Winner – HR Best Practice – Business Partner**  
*Classified Post*
- > **Greater Bay Area Corporate Sustainability Awards 2020 – GBA’s Outstanding Corporation**
  - **Social Sustainability Award – Sustainable Cities and Communities**
  - **Environmental Sustainability Award – Climate Action**  
*Metro Finance*
- > **Corporate Responsibility Award, Hong Kong Service Awards 2020**  
*East Week*
- > **Public Utility Sector – Excellence Award in Anti-pandemic Measures, Barrier-free Access Facilities and Corporate Responsibility**  
**01 Gold Medal Awards 2020**  
*HK01*
- > **InnoESG Prize 2020**  
*UNESCO HK Association Global Peace Centre, Lions Club HKIFC, Rotary Action Group for Peace and SocietyNext Foundation*



## Investor Relations

- > **Bronze Award – General Category, 2020 Best Annual Reports Awards**  
*Hong Kong Management Association*
- > **Two awards received in 2020 International Annual Reports Competition (ARC) Awards**  
*MerComm, Inc.*