

**Launch of Free Accessible-Car Service at Lam Tin Station  
to Facilitate Needs of Passengers in Wheelchairs**

With a view to providing better access to Lam Tin Station for passengers in wheelchairs, the MTR Corporation will launch a trial scheme starting from 9 September 2016 to offer free accessible-car service for them to facilitate their use of the barrier-free Entrance C of the station on Lei Yue Mun Road.

Lam Tin Station is situated in an area of hilly topography. MTR currently provides barrier-free access at Entrance C with a ramp to facilitate the needs of passengers in wheelchairs to enter or exit from the station. With the launch of the new service, passengers in wheelchairs using other hillside entrances, especially Entrance A on Kai Tin Road and Entrance D1 on Sin Fat Road, can travel conveniently from the two entrances to Entrance C. Likewise, passengers in wheelchairs arriving at Entrance C can also use the new service to go to entrances A or D1.

Passengers in wheelchairs who would like to use the service can contact station staff upon their arrival between 7 am and 11 pm. The staff will then arrange for the service and escort the passengers to the designated pick-up point for boarding.

The Accessible-Car can serve either two passengers in manual wheelchairs or one passenger in an electric-motorised wheelchair with a companion for each wheelchair passenger per trip. (Please refer to the annex for details of the free accessible-car service)

“MTR is committed to providing passengers in need with a convenient and barrier-free environment. While construction of barrier-free facilities is extremely difficult, if not infeasible, at certain entrances of Lam Tin Station due to geographical constraints, we strive to work out suitable arrangements to improve barrier-free access to the station from those entrances,” said Mr Francis Li, Chief of Operating of MTR Corporation.

The free accessible-car service will be launched on a one-year trial basis and a review of the scheme will be carried out afterwards. During the trial period, the Corporation will keep communicating with groups representing the disabled.

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## About MTR Corporation

MTR Corporation is regarded as one of the world's leading railway operators for safety, reliability, customer service and cost efficiency. In its home base of Hong Kong, the Corporation operates nine commuter railway lines, a Light Rail network and a high-speed Airport Express link on which more than 5.5 million passenger trips are made on a normal week day. Another 5 million passenger trips are made on the rail services it operates outside Hong Kong in the Mainland of China, the United Kingdom, Sweden and Australia. In addition, the Corporation is involved in a range of railway construction projects as well as railway consultancy and contracting services around the world. Leveraging on its railway expertise, the Corporation is involved in the development of transit-related residential and commercial property projects, property management, shopping malls leasing and management, advertising media and telecommunication services.

For more information about MTR Corporation, please visit [www.mtr.com.hk](http://www.mtr.com.hk).

## Annex

### **Trial of free accessible-car service at Lam Tin Station**

Trial period:	9 September 2016 - 8 September 2017
Service hours:	7 am – 11 pm
Routes:	1. Entrance C (Lei Yue Mun Road) ↔ Entrance A (Kai Tin Road) 2. Entrance C (Lei Yue Mun Road) ↔ Entrance D1 (Sin Fat Road)

### **Passenger notes:**

1. Wheelchair passengers who would like to use the service should contact station staff on 2927 7350 upon arrival. No advance booking will be entertained;
2. Two passengers in manual wheelchairs or one passenger in an electric-motorised wheelchair can be served per trip;
3. One accompanying person for each wheelchair passenger is allowed;
4. Since it takes some time to arrange for the free accessible-car service and the time of arrival depends on road traffic conditions, the waiting time is expected not less than 30 minutes;
5. Service will be suspended under Black Rainstorm Warning Signal or Tropical Cyclone Warning Signal No.8 or above.