

Condemnation of Vandalism of Facilities at MTR Stations

The MTR Corporation strives to provide a safe and reliable railway service to passengers. Under the current extremely difficult circumstances and huge challenges, all MTR staff have been making the utmost effort to maintain railway service as far as possible to fulfil the Corporation's obligations as a public transport operator.

The Corporation has reviewed the public activities that have taken place in the past few weeks. We have found that station facilities were damaged, MTR staff were verbally abused, and train operation was affected after the public activities on a number of occasions. After detailed risk assessment and communication with the Police and Transport Department, and having considered the safety of passengers, our staff and railway facilities, individual stations near the places where public activities were taking place were closed and relevant train services were adjusted accordingly on 24 and 25 August 2019. These decisions were made after prudent consideration.

While individual MTR stations were closed, other MTR stations were open for normal passenger service in the last two days (24 and 25 August 2019). However, some people vandalised station facilities at a number of stations which were open for normal passenger service, including damaging CCTV cameras, interfering with entry/ exit gates and defacing station facilities with graffiti (please refer to the Annex and photos) which posed severe impacts to the safety of other passengers, our staff and railway facilities. In fact, this situation, which has not only occurred in the past two days, has been getting worse. The Corporation strongly condemns the offenders and expresses its utmost regret over such arbitrary and irresponsible acts. We have called for the assistance of Police and will render full support for relevant law enforcement actions against the vandalism of station facilities and any acts which may endanger the personal safety of passengers and our staff.

The recent violent activities at various MTR stations reflect the actual need for the Corporation to prudently consider whether to regulate or adjust station and train operations before the start of upcoming public activities. Even when normal station and train services have been maintained, if fights, vandalism or other acts of violence occur, and under high risks or emergency situations, train service to and from the concerned stations may be stopped immediately, and/or the station may be closed, with little or no prior notice. In order to ensure the safety of passengers and our staff, the Police may need to enter stations to take suitable law enforcement actions when necessary.

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About MTR Corporation

Every day, MTR connects people and communities. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and the Mainland of China. MTR strives to grow and connect communities for a better future.

For more information about MTR Corporation, please visit www.mtr.com.hk.

*includes our subsidiaries and associates in Hong Kong and worldwide

Saturday, 24 August 2019

| MTR Stations | Station Facilities Being Vandalised |
|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Kwun Tong | <ul style="list-style-type: none"> • CCTV was damaged (1 unit) • A station roller shutter was damaged and deformed (1 unit) • Station wall was defaced |
| Ngau Tau Kok | <ul style="list-style-type: none"> • A number of areas at the station wall and metal gates were defaced |
| Choi Hung | <ul style="list-style-type: none"> • CCTVs were defaced or covered (3 units) • A number of areas at the station wall were defaced |
| Sham Shui Po | <ul style="list-style-type: none"> • CCTVs were defaced (3 units) • Fire equipment was activated or removed (3 units) |
| Kowloon Bay | <ul style="list-style-type: none"> • A number of areas at the station wall were defaced • A station roller shutter was damaged (1 unit) |
| Wong Tai Sin | <ul style="list-style-type: none"> • A number of areas at the station wall were defaced • CCTVs were damaged (2 units) • Fire extinguishers were taken (5 units) • Fire alarm was activated (1 unit) |

Kwun Tong



Ngau Tau Kok



Choi Hung



Sham Shui Po



Kowloon Bay



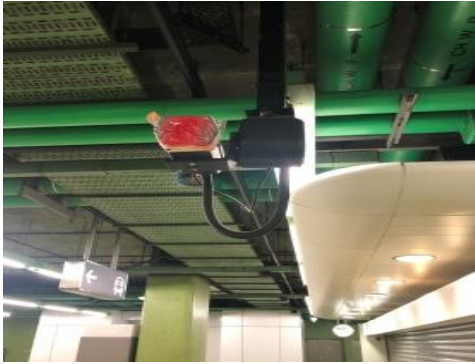
Wong Tai Sin



Sunday, 25 August 2019

| MTR Stations | Station Facilities Being Vandalised |
|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Shek Kip Mei | <ul style="list-style-type: none">• CCTV was damaged (1 unit) |
| Tai Wo Hau | <ul style="list-style-type: none">• CCTVs were sealed by tape, damaged or defaced (4 units) |
| Kwai Hing | <ul style="list-style-type: none">• CCTVs were damaged (2 units)• A number of entry/exit gates were damaged or defaced• A number of station areas were defaced |
| Kwai Fong | <ul style="list-style-type: none">• A station roller shutter was damaged or defaced (1 unit)• CCTV was damaged (1 unit)• Station wall was defaced |
| Lai King | <ul style="list-style-type: none">• CCTVs were defaced (3 units) |
| Mei Foo | <ul style="list-style-type: none">• CCTVs were defaced (2 units) |
| Sham Shui Po | <ul style="list-style-type: none">• CCTVs were damaged or defaced (8 units)• A number of areas at the station wall, platform screen doors, ticket issuing machines and fare table were defaced• Manual gate was damaged (1 unit) |
| Prince Edward | <ul style="list-style-type: none">• Station wall was defaced• CCTVs were damaged (6 units) |
| Mong Kok | <ul style="list-style-type: none">• CCTV was damaged (1 unit) |
| Yau Ma Tei | <ul style="list-style-type: none">• CCTV was shifted (1 unit) |
| Jordan | <ul style="list-style-type: none">• CCTVs were damaged (6 units) |
| Tsim Sha Tsui | <ul style="list-style-type: none">• Station glass was defaced |
| Tsuen Wan West | <ul style="list-style-type: none">• Button for the lift connecting the station concourse with the ground level was damaged (1 unit) |
| Hung Hom | <ul style="list-style-type: none">• CCTVs were damaged (11 units)• Entry/exit gates were damaged (2 units) |
| Sha Tin | <ul style="list-style-type: none">• CCTV was damaged (1 unit) |

Tai Wo Hau



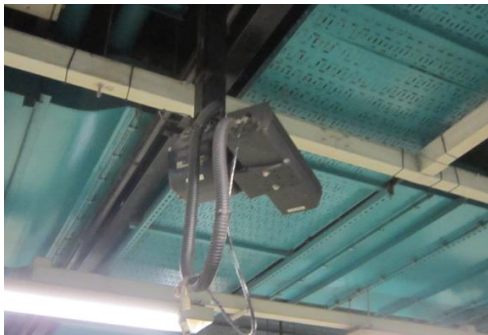
Kwai Hing



Kwai Fong



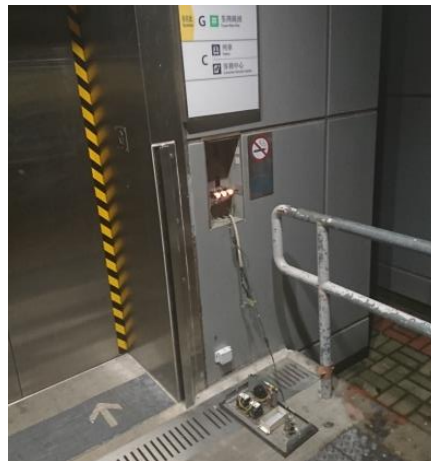
Sham Shui Po



Prince Edward



Tsuen Wan West



Hung Hom

