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MTR Celebrates First Anniversary of "Guangzhou-Shenzhen-Hong Kong" High Speed Rail (Hong Kong Section) with Passengers

Today (23 September 2019) is the first anniversary of the commencement of passenger service of the "Guangzhou-Shenzhen-Hong Kong" High Speed Rail (Hong Kong Section) ("HSR"). To mark this milestone, passengers passing through Hong Kong West Kowloon Station (WEK) today were presented with small gifts as a delightful surprise.

"Since the HSR commenced passenger service, we have progressively rolled out service enhancements, including increasing the number of long-haul trips per day from 13 to 17, and increasing the number of Mainland destinations connected by HSR from Hong Kong without interchange to 58. We have added 16 sets of machines for passengers to collect tickets purchased from 12306.cn, the online ticketing platform of the High Speed Rail in the Mainland, and more ticketing counters operated by China Railway (Hong Kong) Holdings Limited. 12306.cn enhanced its service at the end of December of last year. Passengers can create an account with a valid email address, so that more passengers can make use of this platform more effectively to purchase High Speed Rail tickets. Looking ahead, we will continue to explore ways to further enhance the HSR service so as to meet our passengers' expectations," said Ms Cheris Lee, Chief of Operating-High Speed Rail & Intercity of MTR Corporation.

From the opening up until August this year, HSR has carried an average of 45,000 daily passenger journeys on weekdays, while its average daily patronage on weekends is 62,000 passenger trips. The number of outbound tours on HSR co-organised by the MTR has soared to 5,500 and the number of tourists joining the tours has reached nearly 220,000.

To fill the first anniversary celebration of HSR service with more joy, starting from 24 October until 3 December 2019, the Corporation is joining hands with travel agents to offer a number of High Speed Rail individual travel packages and High Speed Rail tours at discounted prices to various travel hot spots such as Guangzhou, Huizhou, Zhaoqing and Guilin to let more passengers experience the fun of High Speed Rail travel. Advance booking is required and is available starting from now and will continue while stocks last. Please visit www.highspeed.mtr.com.hk or call the High Speed Rail Ticketing and Service Hotline at 2120 0888 for more details.

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About MTR Corporation

Every day, MTR connects people and communities. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and the Mainland of China. MTR strives to grow and connect communities for a better future.

For more information about MTR Corporation, please visit www.mtr.com.hk.

*includes our subsidiaries and associates in Hong Kong and worldwide

Photo Caption:

In celebration of the first anniversary of the "Guangzhou-Shenzhen-Hong Kong" High Speed Rail (Hong Kong Section) today (23 September 2019), Operations Director Mr Adi Lau, Chief of Operating-High Speed Rail & Intercity Ms Cheris Lee and other management representatives of MTR Corporation distribute souvenirs to passengers who pass through Hong Kong West Kowloon Station.

