

**MTR Supports International Day of Persons with Disabilities 2019
With Free Rides for Persons with Disabilities this Sunday**

To support the International Day of Persons with Disabilities 2019, the MTR Corporation is pleased to offer free rides on the MTR network¹ on 10 November 2019 (Sunday) to disabled passengers holding a valid Registration Card for People with Disabilities (“Registration Card”) or Personalised Octopus card with “Persons with Disabilities Status”, as well as one accompanying caretaker.

To enjoy the free rides on 10 November, eligible passengers with Personalised Octopus card with “Persons with Disabilities Status” can simply enter and exit ticket gates or board MTR Bus with their cards and no fare will be deducted. Eligible passengers can also present their Registration Card at any Customer Service Centre or Information Counter for redemption of free Single Journey Tickets. Holders of a Registration Card or Personalised Octopus card with “Persons with Disabilities Status” can redeem a free Single Journey Ticket for their accompanying caretaker at any Customer Service Centre or Information Counter as well. Eligible passengers who wish to take Light Rail or MTR Bus with their accompanying caretaker should present their Registration Card or Personalised Octopus card with “Persons with Disabilities Status” to captains upon boarding or to staff upon request.

However, as some barrier-free facilities including station lifts have been damaged earlier by rioters and cannot be used, those who need barrier-free access are advised to contact the station or browse MTR Mobile (under the “Barrier-free” icon) to check the latest status before traveling. Passengers who plan to take the Airport Express are reminded to pay attention to the access controls applicable to people going to the airport.

“Over the past 40 years, we have always strived to connect and grow communities with caring service. The Corporation is delighted to continue our support for this meaningful event,” said Mr Adi Lau, Operations Director of MTR Corporation.

“With our barrier-free facilities, the MTR network plays an important role for people with disabilities to connect with other communities around the city. Regrettably, some of these facilities, such as station lifts, have been vandalised and it has caused inconvenience to our passengers,” Mr Lau added.

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The Corporation will continue to monitor the situation regarding public processions and gatherings and assess the risk they pose on the overall train operations on the Free Ride Day. If the risk level increases or station facilities are damaged again, to ensure the safety of passengers, MTR staff and railway operation, train service may be adjusted or even stopped immediately. Stations or some of the entrances/exits may also be closed with little or no prior notice. Passengers are advised to pay attention to the MTR website, MTR Mobile, station and in-train announcements for the latest train service information. The Corporation will also disseminate relevant information via media.

¹ Excluding First Class on the East Rail Line, Intercity Passenger Services and High Speed Rail.

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About MTR Corporation

Every day, MTR connects people and communities. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and the Mainland of China. MTR strives to grow and connect communities for a better future.

For more information about MTR Corporation, please visit www.mtr.com.hk.

*includes our subsidiaries and associates in Hong Kong and worldwide

**Station lifts/ramps not in service
(As of 6 November 2019)**

Station	Station lifts/ramps not in service
Island Line	
Heng Fa Chuen*	Lift L2 connecting Concourse and Platform 2
Sai Wan Ho	Lift L2 connecting Concourse and Exit B
Tai Koo*	Lift DL1 connecting Concourse and Exit D1 Lift DL2 connecting Concourse and Exit D1
Wan Chai*	Lift L2 connecting Concourse and Exit A4
Central*	Lift L2 connecting Upper Concourse, Lower Concourse and Exit A
Sheung Wan	Lift EL1 connecting East Concourse and Exit E3
Kwun Tong Line	
Kwun Tong	Lift L2 connecting Concourse and Exit A1
Whampoa	Lift L1 connecting West Concourse and Exit A
Tsuen Wan Line	
Lai King*	Lift L1 connecting Concourse and Exit C
Cheung Sha Wan	Lift AL1 connecting Concourse and Exit A Lift AL2 connecting Concourse and Exit A
Sham Shui Po	Lift BL1 connecting Concourse and Exit B1
Mong Kok	Lift AL1 connecting Concourse and Exit A1
Yau Ma Tei	Lift BL1 connecting Concourse and Exit B
Jordan	Lift BL1 connecting Concourse and Exit B1
Tsim Sha Tsui	Lift AL1 connecting Concourse and Exit A1 Ramp at Exit A1
East Rail Line	
Kowloon Tong	Lift EL1 connecting Concourse and Exit E
West Rail Line	
Austin	Lift L8 connecting Concourse and Exit F
East Tsim Sha Tsui	Lift L31 connecting Concourse and Exit L4
Ma On Shan Line	
Tai Wai*	Lift L2 connecting Concourse and Platform 2
Tung Chung Line	
Olympic*	Lift PL3 connecting Concourse and Platform 1

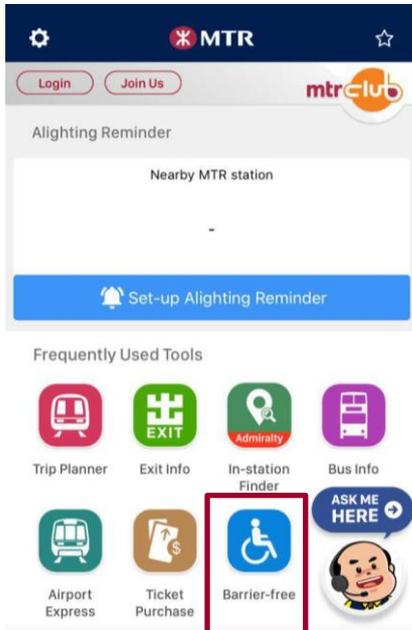
* Station lift not in service due to replacement work

Passengers are advised to browse MTR Mobile (under the "Barrier-free" icon) for the latest status of station lifts. Passengers may also contact stations for the latest update of other barrier-free facilities, such as ramps and stair lifts.

Passengers are advised to refer to MTR Mobile for the latest information of station lifts not in service.

Steps:

1. Launch MTR Mobile and click "Barrier-free"
2. Click the "Special Notice" icon at the top right corner of the page



3. Refer to the latest information of station lifts not in service

