

### MTR Offers Free Ride to Elderly on Senior Citizen's Day

MTR Corporation is pleased to support Senior Citizen's Day on 17 November 2019 (Sunday) by offering free rides on the MTR<sup>1</sup>, Light Rail and MTR Bus to Elder Octopus cardholders aged 65 or above. No fare will be deducted when senior citizens use their Elder Octopus to enter and exit ticket gates or board MTR Bus.

"On the Senior Citizen's Day, seniors are going to enjoy unlimited free rides on our network<sup>1</sup>. However, as some barrier-free facilities including station lifts have been damaged earlier by rioters and cannot be used, those who need barrier-free access are advised to contact the station or browse MTR Mobile (under the "Barrier-free" icon) to check the latest status before travelling. Passengers can also approach our station colleagues anytime during their travel when they need assistance," said Mr Sammy Wong, Chief of Operating of MTR Corporation.

The Corporation will continue to monitor the situation regarding public processions and gatherings and assess the risk they may pose on train operations on the Senior Citizen's Day. If the risk level increases or station facilities are damaged again, to ensure the safety of passengers, MTR staff and railway operation, train service may be adjusted or even stopped immediately. Stations or some of the entrances/exits may also be closed with little or no prior notice. Passengers are advised to pay attention to the MTR website, MTR Mobile, station and in-train announcements for the latest train service information. The Corporation will also disseminate relevant information via media.

For details of the free ride offer, please call the MTR hotline at 2881 8888.

#### Remarks:

1. The free ride offer is not applicable to the Airport Express, journeys to or from Lo Wu or Lok Ma Chau stations, Intercity Passenger Services or High Speed Rail. Passengers travelling on the East Rail Line First Class will be charged the First Class Premium.

- End -

## About MTR Corporation

Every day, MTR connects people and communities. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff\*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and the Mainland of China. MTR strives to grow and connect communities for a better future.

For more information about MTR Corporation, please visit [www.mtr.com.hk](http://www.mtr.com.hk).

\*includes our subsidiaries and associates in Hong Kong and worldwide

**Station lifts/ramps not in service  
(As of 11 November 2019)**

Station	Station lifts/ramps not in service
<b>Island Line</b>	
Heng Fa Chuen*	Lift L2 connecting Concourse and Platform 2
Sai Wan Ho	Lift L2 connecting Concourse and Holy Cross Path
Tai Koo*	Lift DL1 connecting Concourse and Exit D1 Lift DL2 connecting Concourse and Exit D1
Wan Chai	Lift L2 connecting Concourse and Exit A4
Central*	Lift L2 connecting Upper Concourse, Lower Concourse and Exit A
HKU	Lift LT01 connecting Concourse and Exit A1 & A2 Lift LT02 connecting Concourse and Exit A1 & A2 Lift LT03 connecting Concourse and Exit A1 & A2 Lift LT04 connecting Concourse and Exit A1 & A2 Lift LT05 connecting Concourse and Exit A2 Lift LT06 connecting Concourse and Exit A2 Lift LT07 connecting Concourse and Exit A2 Lift LT08 connecting Concourse and Exit A2 Lift LT09 connecting Concourse and Exit A1 Lift LT12 connecting Concourse and Exit C1 Lift LT13 connecting Concourse and Exit C1 Lift LT14 connecting Concourse and Exit C1 Lift LT15 connecting Concourse and Exit C1
<b>Kwun Tong Line</b>	
Kwun Tong*	Lift L2 connecting Concourse and Exit A1
Whampoa*	Lift L1 connecting West Concourse and Exit A
<b>Tsuen Kwan O Line</b>	
LOHAS Park*	Lift L3 connecting Concourse and Exit A
<b>Tsuen Wan Line</b>	
Lai King*	Lift L1 connecting Concourse and Exit C
Sham Shui Po	Lift BL1 connecting Concourse and Exit B1
Mong Kok	Lift AL1 connecting Concourse and Exit A1
Jordan	Lift BL1 connecting Concourse and Exit B1
Tsim Sha Tsui	Lift AL1 connecting Concourse and Exit A1 Ramp at Entrance/Exit A1
<b>East Rail Line</b>	
Kowloon Tong	Lift EL 1 connecting Concourse and Exit E
University	Lift L2 connecting ground level and unpaid area of Exit C
<b>West Rail Line</b>	
Austin	Lift L8 connecting Concourse and Exit F
East Tsim Sha Tsui	Lift L31 connecting Concourse and Exit L4
<b>Tung Chung Line</b>	
Olympic*	Lift PL3 connecting Concourse and Platform 1

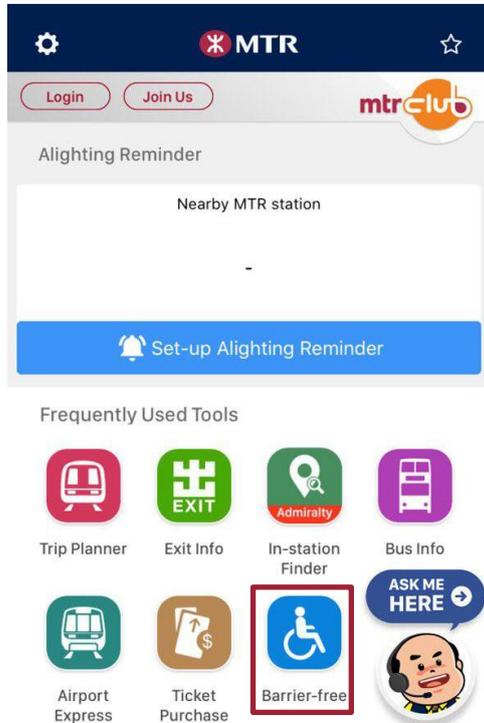
\* Station lift not in service due to replacement work

Passengers are advised to browse MTR Mobile (under the "Barrier-free" icon) for the latest status of station lifts. Passengers may also contact stations for the latest update of other barrier-free facilities, such as ramps and stair lifts.

Passengers are advised to refer to MTR Mobile for the latest information of station lifts not in service.

Steps:

1. Launch MTR Mobile and click "Barrier-free"



2. Click the "Special Notice" icon at the top right corner of the page



3. Refer to the latest information of station lifts not in service

