

MTR Resumes Normal Service Hours

A number of MTR stations were maliciously and repeatedly vandalised over the past several months. Based on the latest progress of repair works and following a risk assessment with relevant government departments, all MTR lines, Light Rail (LR) and MTR buses will resume normal service hours tomorrow (2 December). The Corporation will continue to monitor the situation and conduct risk assessment. If necessary, stations or sections of railway lines may have to be closed early, in particular during weekends.

For the East Rail Line (EAL), University Station will remain closed for a period of time for repairs as the station facilities were severely damaged. Nevertheless, with the hard work of the MTR maintenance team, significant progress has been made in the temporary repair of the trackside signalling equipment near University Station. Therefore, train service on the EAL between Hung Hom and Lo Wu stations and between Hung Hom and Lok Ma Chau stations will be enhanced from 5 to 10-minute and 15-minute intervals respectively to 3.5 to 7-minute and 12-minute intervals during peak hours. The extra travelling time of five to ten minutes will be further reduced to four to eight minutes for end-to-end journeys on the EAL.

Besides, because of severe damage, certain entrances/exits at MTR stations will remain closed for repair works (please refer to the annex for details). Passengers may use other entrances/exits at the stations. In addition, as traffic lights at certain road junction and some LR signalling equipment were maliciously damaged and are in need of repair, the service of some of the LR routes still has to be adjusted. Passengers can check the details about LR service on MTR Mobile.

We appeal to the parties concerned to stop vandalism of railway facilities. The MTR Corporation will continue to carry out risk assessment with relevant government departments. The Corporation may shorten service hours if the risk level increases or station facilities are damaged again. In the event that train or station service has to be adjusted, the Corporation will disseminate the relevant information via the MTR website, MTR Mobile, station and in-train announcements as well as the media. Passengers are advised to pay attention to the latest service information.

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About MTR Corporation

Every day, MTR connects people and communities. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and the Mainland of China. MTR strives to grow and connect communities for a better future.

For more information about MTR Corporation, please visit www.mtr.com.hk

*includes our subsidiaries and associates in Hong Kong and worldwide

**Station entrances/exits that remain closed because of vandalism
(as of 2 December 2019*)**

Station	Closed station entrances/exits
Tsuen Wan Line	
Tsim Sha Tsui	A1
Mong Kok	A1, D1, D2
Kwun Tong Line	
Whampoa	B
Island Line	
HKU	A1, A2, C1
Sai Wan Ho	B
Tung Chung Line	
Tung Chung	B

*Passengers are advised to check the latest information on MTR Mobile