

MTR Further Enhances Cleaning and Disinfection Measures at Stations

The MTR Corporation has been closely monitoring the situation regarding pneumonia cases from the novel coronavirus infection. In view of the latest developments, with immediate effect from today (25 January 2020), the Corporation has enhanced infection preventive measures, including stepping up cleaning and disinfection in railway stations and train compartments, to safeguard passengers' health.

The cleaning and disinfection in stations of the MTR network will be increased to once every two hours. Cleaning staff will clean and disinfect places in the stations which passengers frequently come into contact with, such as escalators, lifts and ticket issuing machines, etc., by using 1:99 bleach water solution. At the same time, stations will enhance the frequency of fresh air intake to facilitate better air ventilation.

Stations linking to control points, including Hong Kong West Kowloon Station (WEK), have been cleaned thoroughly earlier. Cleaning at WEK, Lo Wu, Lok Ma Chau, Hung Hom and Airport stations have all been enhanced by using 1:49 bleach water solution. The Corporation has also enhanced cleaning of train compartments of High Speed Rail and Intercity Through Train services. Besides, the Corporation will replace filters of air-conditioners more frequently in the 93 stations of the MTR network, and will increase the frequency of the cleaning of filters.

The Corporation has requested all station staff on duty to wear surgical masks and check their body temperature before starting to work everyday. The Corporation has also reminded staff members to maintain good health and personal hygiene, and to report to their supervisors and see a doctor if they feel unwell. In addition, advisory on preventing pneumonia cases from the novel coronavirus infection and maintaining good hygiene are being shown on the Passenger Information Display system at MTR stations. The Corporation reminds travellers that should they feel unwell, they should seek medical advice as soon as possible.

As for properties under MTR's management, the Corporation has instructed the cleaning contractors to increase the frequency of cleaning. All security staff, cleaning staff and contractor staff on duty have also been requested to wear surgical masks and check their body temperature before starting to work everyday.

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About MTR Corporation

Every day, MTR connects people and communities. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and the Mainland of China. MTR strives to grow and connect communities for a better future.

For more information about MTR Corporation, please visit www.mtr.com.hk.

*includes our subsidiaries and associates in Hong Kong and worldwide