

Tuen Ma Line Phase 1 Ready for Passenger Service on 14 February

The Tuen Ma Line (TML) Phase 1 will start passenger service on Friday, 14 February 2020. On the same day, two brand new stations at Hin Keng and Kai Tak will become part of the MTR network, and an expanded Diamond Hill Station will become the interchange station between the Kwun Tong Line and Tuen Ma Line, which will further enhance connectivity in the MTR network and provide greater accessibility to passengers.

“We are delighted to share our excitement that the launch of TML Phase 1 passenger service is just around the corner,” said Mr Alan Cheng, General Manager - Special Duties of MTR Corporation today (12 February 2020) at a media tour of the TML Phase 1 and its three new stations at Hin Keng, Diamond Hill and Kai Tak.

Passengers can enjoy the convenience brought by the enhanced station facilities in Hin Keng and Kai Tak stations. They can buy monthly passes in the enhanced ticketing machines, in addition to purchasing single journey tickets and adding value to Octopus cards. At the new Smart Customer Service Centres, customers can obtain passenger information including entrance and exit directions, enquire about MTR journeys and access the Help Line service conveniently.

During the tour, apart from having a first glimpse of the new railway stations, media were also updated on the new interchange arrangements at Tai Wai and Diamond Hill stations. “With the imminent commencement of the new rail line, we are looking forward to bringing our passengers a convenient and fast alternative route for travel between the New Territories East and Kowloon East,” Mr Cheng said.

Interchange arrangements at Diamond Hill Station

With the commissioning of the TML Phase 1, Diamond Hill Station will become a new interchange station between the Tuen Ma Line and Kwun Tong Line. To prepare the station to live up to its new role, three new adits have been built to connect the existing station concourse for the Kwun Tong Line to the new concourse for the Tuen Ma Line. Amongst the three new adits, the widest adit in three lanes connects the paid areas of the two station concourses, allowing Tuen Ma Line passengers to change to the Kwun Tong Line and vice versa conveniently.

Interchange arrangements at Tai Wai Station

Meanwhile, passengers on the East Rail Line can change to the Tuen Ma Line at Tai Wai Station to enjoy shorter journey time to Kowloon East via the five walkways that connect the platforms of the two railway lines. To enhance the cross-platform interchange passenger flow at the station, railings have been installed along the walkways for segregation.

Directional signs and notices will also be in place at the above stations to facilitate smooth passenger flow, while additional staff will be deployed to assist passengers. "Our colleagues are gearing up to achieve the smooth delivery of the Tuen Ma Line Phase 1 with a view to providing safe, reliable, and convenient railway service. At the same time, we will continue to make our best efforts to complete and open the full Tuen Ma Line for public use," added Mr Cheng.

As is the case for all new railways, teething problems and fine-tuning adjustments are expected in the initial period of operations. The MTR Corporation will closely monitor the performance of the train service and station facilities to minimise any inconvenience caused.

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About MTR Corporation

Every day, MTR connects people and communities. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and the Mainland of China. MTR strives to grow and connect communities for a better future.

For more information about MTR Corporation, please visit www.mtr.com.hk.

*includes our subsidiaries and associates in Hong Kong and worldwide

Photo captions:

1. Mr Alan Cheng, General Manager – Special Duties and Ms Karen Woo, General Manager – Branding and Marketing (from left to right) of MTR Corporation welcome passengers to take the Tuen Ma Line Phase 1 train upon opening.



2. Pedestrian subway at Diamond Hill Station connecting KTL and TML concourses.

