

PR025/20  
4 April 2020**MTR Adjusts Services of Four Railway Lines Starting From 10 April 2020  
Airport Express In-Town Check-In Service Suspends**

The COVID-19 epidemic continues to affect the city as local residents go out less due to various reasons including the work-from-home arrangement by the Government and private sector, and the school class suspension. It has also brought outbound travels almost to a standstill. After prudent consideration, the Corporation will adjust the services on several railway lines including the Airport Express (“AEL”), Tung Chung Line (“TCL”), Tuen Ma Line (“TML”) Phase 1 and Disneyland Resort Line (“DRL”) starting from 10 April 2020 (Friday). The current services on the Tsuen Wan Line, Kwun Tong Line, Island Line, South Island Line, Tseung Kwan O Line, East Rail Line and West Rail Line will remain unchanged.

After discussion with relevant airlines, the In-Town Check-In service at Hong Kong and Kowloon stations will be suspended with effect from 10 April 2020. The Airport Express Shuttle Buses which runs between Hong Kong Station/Kowloon Station and major hotels as well as railway interchanges will also be suspended. The AEL train service during weekday peak hours will be maintained at an interval of 15 minutes, while the non-peak service will be adjusted to an interval of 30 minutes.

In addition, starting from 10 April 2020, weekday non-peak services as well as services on Saturdays, Sundays and public holidays on the TCL and TML Phase 1 will be adjusted to an interval of around 10 minutes. Passengers may experience an extra waiting time of about one to two minutes on average. DRL service will be suspended starting from the same day while shuttle buses will be deployed to run between Sunny Bay and Disneyland Resort stations.

As of late March 2020, a year-on-year drop of patronage by an average of over 40% has been recorded on MTR railway lines while a drop of over 80% on AEL and DRL respectively. The carrying capacity after the service-frequency adjustment will still meet current passenger demand without affecting travel comfort. At the same time, it will reduce unnecessary energy consumption. The Corporation will continue to closely monitor the latest situation. Should patronage pick up later, the train service will be gradually adjusted to accommodate the passenger demand. For details of the temporary service adjustments, please refer to the attached table.

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## About MTR Corporation

Every day, MTR connects people and communities. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff\*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and the Mainland of China. MTR strives to grow and connect communities for a better future.

For more information about MTR Corporation, please visit [www.mtr.com.hk](http://www.mtr.com.hk).

\*includes our subsidiaries and associates in Hong Kong and worldwide

**Table: Details of the new temporary train service adjustment (With effect from 10 April 2020)**

Line	Monday-Friday Peak hours (mins)		Monday-Friday Non-Peak hours, Saturdays, Sundays and Public Holidays (mins)	
	Current	After adjustment	Current	After Adjustment
Tung Chung Line	Maintain current headway		8	10
Tuen Ma Line Phase 1	Maintain current headway		7.7	9.8
Tsuen Wan Line, Kwun Ting Line, Island Line, South Island Line, Tseung Kwan O Line, East Rail Line and West Rail Line	Maintain current headway		Maintain current headway	
Airport Express	Maintain current headway		15	30

### **Airport Express**

The In-Town Check-In service and the Airport Express Shuttle Buses at Hong Kong and Kowloon stations will be suspended starting from 10 April 2020.

### **Disneyland Resort Line**

The Disneyland Resort Line will be suspended starting from 10 April 2020. Shuttle buses will be deployed to run between Sunny Bay Station and Disneyland Resort Station.