

**Convenient Online Platform for Students to
Renew Application and Enjoy MTR Concessionary Fares**

With technological advancement, the MTR Corporation is committed to enhancing customer experience with technology. With the new academic year approaching, starting from this year, primary and secondary school students can renew the “Student Status” on their Octopus electronically through MTR Mobile without visiting an MTR Customer Service Centre to continue to enjoy half-price student concessionary fares, a quicker and easier process than before.

MTR has been very supportive of the Student Travel Scheme and provides concessionary fares, which are about half of adult fares, for every trip to eligible local students all year round. The Corporation aims to make students' journeys for school and leisure easier as well as help families save up. Students who wish to enjoy the student concessionary fares are required to use their own Personalised Octopus with “Student Status” in the MTR network.

The new arrangement will benefit about 70,000 eligible primary, secondary, international and special school students. Currently, for first-time and renewal applications, students are required to fill in and download application forms from the online system, then submit the endorsed forms with schools' seals as verification to Customer Service Centres at MTR stations. The new arrangement will allow students to submit verification documents through MTR Mobile or the MTR Student Travel Scheme Online Application website (<https://studenteapplication.mtr.com.hk>) to renew the “Student Status” on their Personalised Octopus. After their renewal applications have been verified, students can pay the application fee and complete the renewal process on the Octopus App without the need to visit an MTR Customer Service Centre. Applications with physical documents will continue to be accepted. (Please refer to the annex for details about online application renewal.)

“We care about the needs of students and want to provide a convenient channel for them to submit their applications to continue to enjoy half-price concessionary fares. The new arrangement saves the hassle of making applications in person and helps maintain social distance amidst the pandemic. This is another initiative of the MTR Corporation in providing smart mobility at passengers' fingertips. We will continue to use technology to provide more convenience for our customers,” said Ms Jeny Yeung, Commercial Director of MTR Corporation.

The arrangement for first-time application for the MTR Student Travel Scheme remains unchanged this year while the Corporation will continue to explore enhancing the functions of the electronic platform. In future, the platform will accept verification for both first-time applications and renewal applications from students studying at tertiary institutions.

-End-

About MTR Corporation

Every day, MTR connects people and communities. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and the Mainland of China. MTR strives to grow and connect communities for a better future.

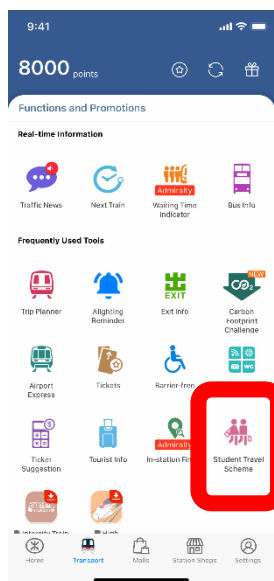
For more information about MTR Corporation, please visit www.mtr.com.hk.

*includes our subsidiaries and associates in Hong Kong and worldwide

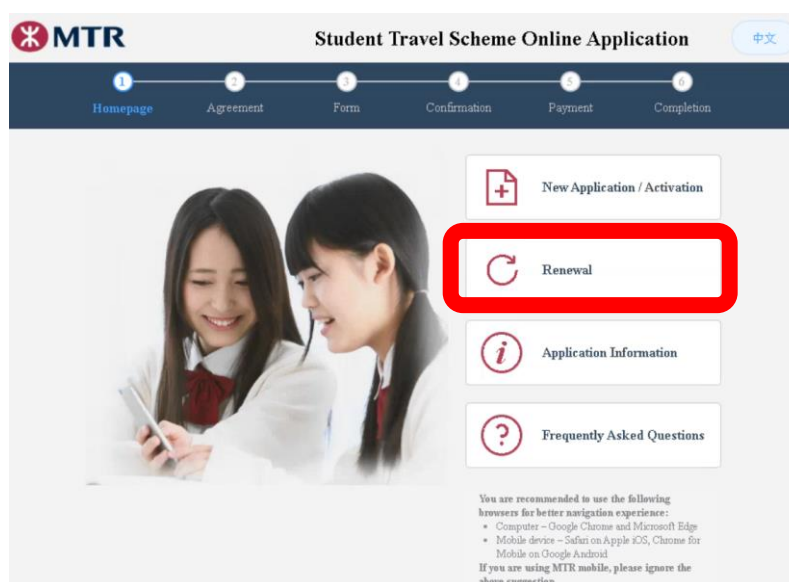
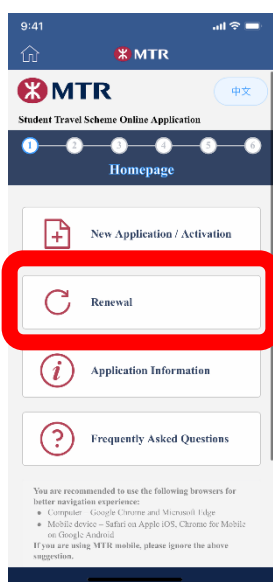
Annex

Renewal application through MTR Mobile or MTR Student Travel Scheme Online Application website

1. Select "Student Travel Scheme" on MTR Mobile or visit the MTR Student Travel Scheme Online Application website at <https://studenteapplication.mtr.com.hk>



2. Select "Renewal" on MTR Mobile or the website and fill in the required information.




3. Upload verification document on MTR Mobile or the website.

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MTR

Personal Information

* Upload Student Identity Card



- Upload your valid Student Identity Card for verification
- Image Format: JPG / PNG / BMP
- Please place your student card in the middle of photograph

* Name (English) ⓘ

CHAN SIU MAN

Name (Chinese) ⓘ

陳小敏

* Identity Document ⓘ

HKID

A1234567

MTR

Student Travel Scheme Online Application

中文

Homepage

Agreement

Form

Confirmation


Payment

Completion

* Required to fill in

Personal Information

* Upload Student Identity Card



- Upload your valid Student Identity Card for verification
- Image Format: JPG / PNG / BMP
- Please place your student card in the middle of photograph

* Name (English) ⓘ

CHAN SIU MAN

Name (Chinese) ⓘ


陳小敏

4. After receiving an email for successful application, the applicant can click the hyperlink in the email to start the renewal and payment process on the Octopus App.

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Close

Card Owner Verification



Octopus Number

12345678 (0)

Identification Document

HKID

First 6 digits of HKID

E.g. A123456(7), input 123456

Date Of Birth

YYYY-MM-DD

#Mandatory information regarding renewals of "student" status for the MTR Student Travel Scheme.

Please also accept the [Conditions of Issue of Octopus](#) in relation to the use of your Personalised Octopus. Your attention is drawn to the Personal Information Collection Statement in Condition 15, and you are reminded to consult your parents before submitting your personal data for online renewal of the "student" status.

Accept and continue

5. Pay the application fee on the Octopus App and renew the “Student Status” on Personalised Octopus with the app’s NFC function.

