

新聞稿

Press Release

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MTR Temporarily Strengthens Non-Peak Hour Services to Cope with Passengers' Needs

MTR Corporation closely monitors the railway service and patronage. In view of the latest development of the COVID-19 pandemic and the gradual resumption of provision of public services by the Government, after prudent consideration, the Corporation will temporarily enhance some non-peak hour services starting from 24 August 2020 (Monday) to provide greater convenience to passengers.

During the pandemic, the Corporation has been maintaining train services during weekday peak hours** and has adjusted non-peak-hour services due to the decrease in patronage. Considering that passenger demand for railway service may increase as the Government gradually resumes the provision of public services, train service on all heavy rail lines (except Disneyland Resort Line and the Airport Express) will be enhanced from 9:00am to 10:30am and from 8:00pm to 9:30pm on weekdays, right after the normal weekday peak hours. Strengthened train frequency will be deployed during these periods in a flexible manner to accommodate the public's travel needs. (please refer to the annex)

The service pattern of other periods will remain unchanged. The Corporation will continue to closely monitor the changes in patronage and demand, as well as the operation of the MTR network, and make timely adjustments to train services when necessary.

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About MTR Corporation

Every day, MTR connects people and communities. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and the Mainland of China. MTR strives to grow and connect communities for a better future.

For more information about MTR Corporation, please visit www.mtr.com.hk.

*includes our subsidiaries and associates in Hong Kong and worldwide

<u>Annex</u>

**Weekday peak hours: 8:00 am to 9:00 am and 6:30 pm to 8:00 pm on Mondays to Fridays

Details of temporary train services enhancement (With effect from 24 August 2020)

Railway lines	Monday-Friday 9:00 am – 10:30 am		Monday-Friday 8:00 pm – 9:30 pm	
	Existing	After adjustment	Existing	After adjustment
Tsuen Wan Line, Kwun Tong Line, Island Line, South Island Line, Tseung Kwan O Line, East Rail Line, and West Rail Line	1.9 - 12 mins	1.9 – 6.7 mins	2.5 – 12 mins	2 – 6.7 mins
Tung Chung Line	6.7 - 10 mins	4 – 8 mins	10 mins	4 – 8 mins
Tuen Ma Line Phase 1	3.5 - 9.8 mins	3.5 mins	4 - 9.8 mins	4 mins