

**Link AlipayHK Account to MTR Mobile in Advance and  
Enjoy Convenient Travel on MTR with QR Code Ticket**

MTR QR code payment service will be launched soon to provide more diverse payment options to passengers. Passengers can pass through entry/exit gates with ease by simply scanning the “QR Code Ticket” on MTR Mobile or EasyGo of AlipayHK. Starting today (18 January 2021), passengers can link their AlipayHK accounts to MTR Mobile in advance for convenient travel on MTR with “QR Code Ticket” in the future.

Passengers who wish to use “QR Code Ticket” to travel on the MTR need to be registered users of MTR Mobile and AlipayHK, then link their AlipayHK accounts to MTR Mobile once. They can select “My Ticket” on the main page of MTR Mobile followed by choosing AlipayHK as the payment source. The app will then automatically switch to the payment authorisation page of AlipayHK for passengers to link their registered AlipayHK accounts. After linking is complete, passengers can select the adult (for persons aged 12 – 64 including students and eligible persons with disabilities) or concessionary (children and senior citizens) “QR Code Ticket” as payment to travel on the MTR heavy rail lines (except Airport Express stations) starting this Saturday (23 January 2021). Passengers who wish to travel First Class on the East Rail Line should select “First Class” on their tickets before gate entry. (Please refer to the annex for details).

“There will be prominent purple signage at MTR stations for passengers to identify the entry/exit gates accepting QR code payment. We call on passengers to link AlipayHK accounts to MTR Mobile in advance and generate the QR code when they are on the way to the gates. Passengers can then scan the QR code at the scanners and pass through the gates with ease,” said Ms Jeny Yeung, Commercial Director of MTR Corporation.

Passengers should note that besides the 20% rebate for every trip, other MTR fare promotions (including MTR Student Travel Scheme and Public Transport Fare Concession Scheme for the Elderly and Eligible Persons with Disabilities) and the Public Transport Fare Subsidy Scheme are not applicable for QR code payment. Passengers can refer to the MTR website [www.mtr.com.hk/en/customer/main/about\\_qr\\_code\\_ticket.html](http://www.mtr.com.hk/en/customer/main/about_qr_code_ticket.html) for information about travelling on the MTR with QR code and pick up the relevant leaflets at MTR stations. Additional staff will be deployed to assist passengers during the initial phase of the service for convenient and smooth service at MTR stations.

-End-

## About MTR Corporation

Every day, MTR connects people and communities. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff\*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and the Mainland of China. MTR strives to grow and connect communities for a better future.

For more information about MTR Corporation, please visit [www.mtr.com.hk](http://www.mtr.com.hk).

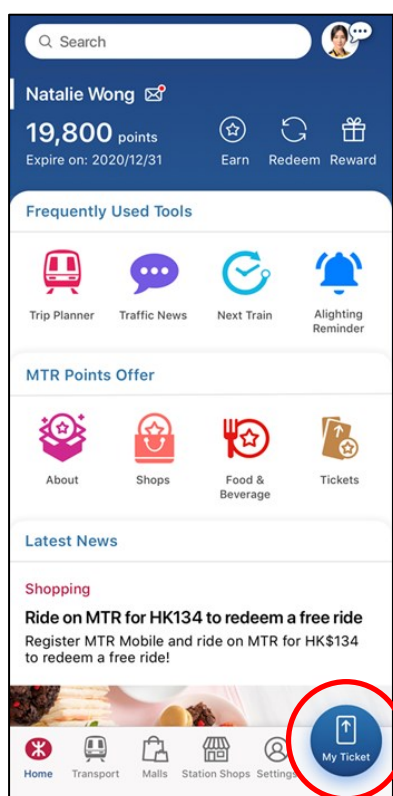
\*includes our subsidiaries and associates in Hong Kong and worldwide

## Annex

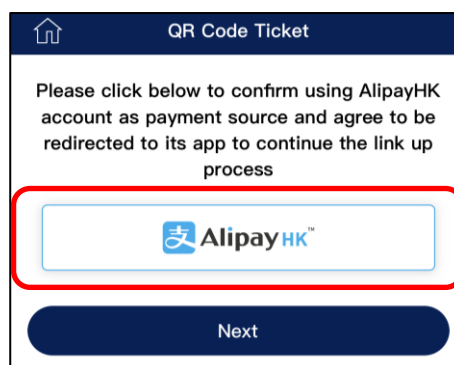
### Details of MTR QR Code Payment Service

1. Starting from 18 January 2021, passengers can link their AlipayHK account to MTR Mobile in advance

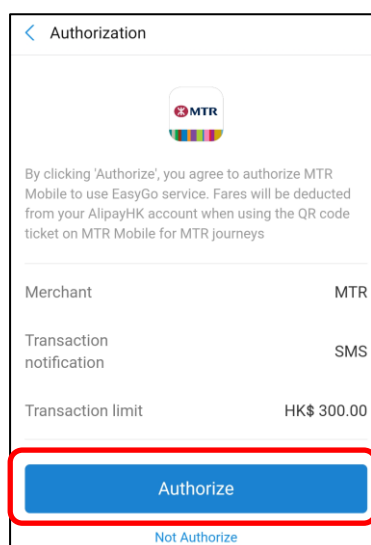
- Select "My Ticket"



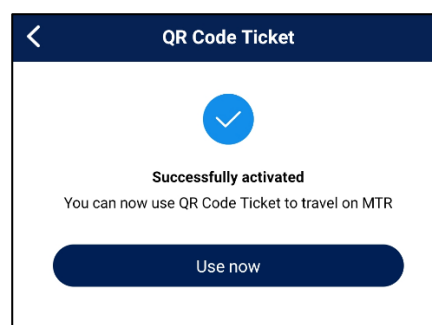
- Select "AlipayHK" as the payment source



- The app will automatically switch to the payment authorisation page of AlipayHK to complete the authorisation

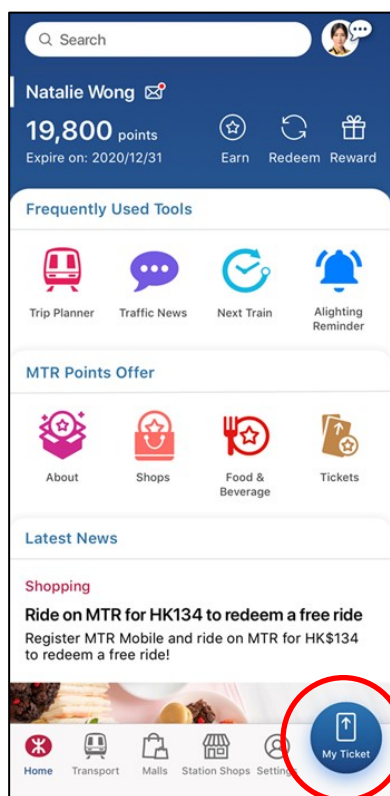


- Linking complete

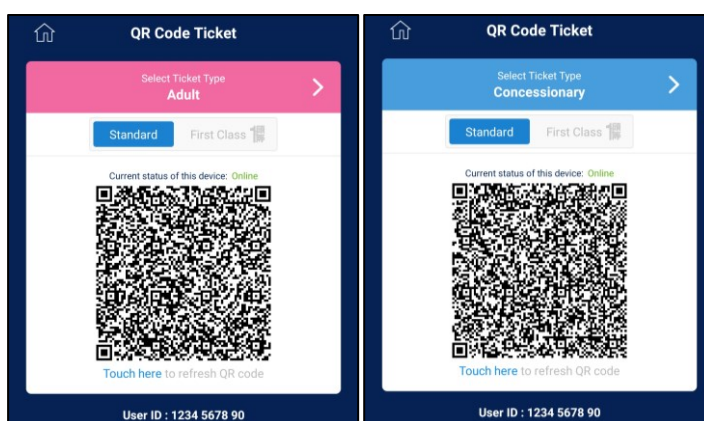


2. After linking is complete, passengers can select “My Ticket” followed by the suitable ticket type and class for use when QR code payment is launched on 23 January 2021

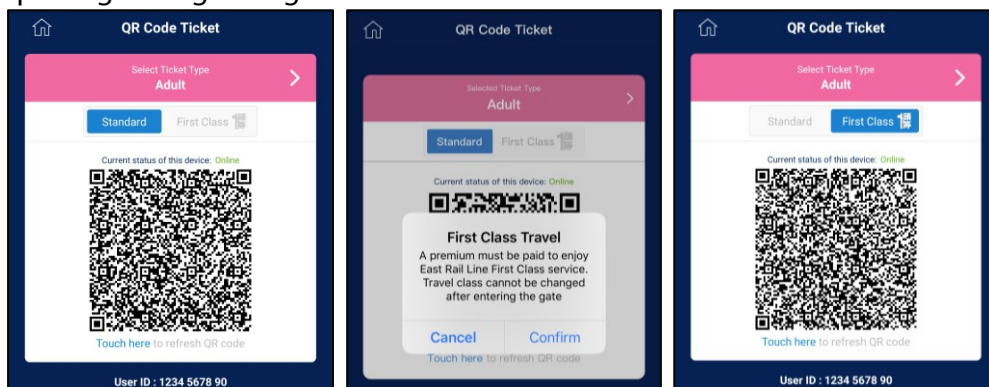
- Select “My Ticket”



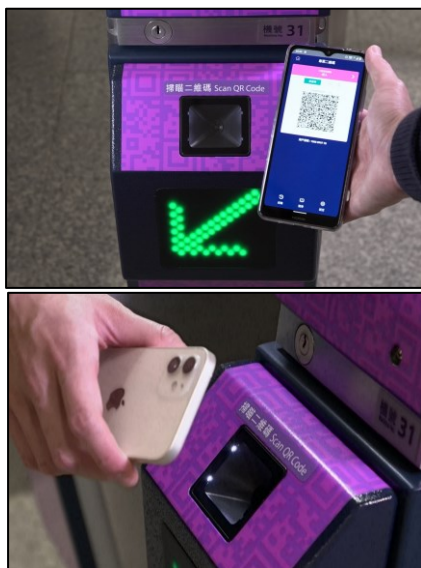
- Select ticket type
  - “QR Code Ticket” of MTR Mobile offers adult and concessionary tickets. Adult tickets are for passengers aged 12 to 64 (including students and eligible persons with disabilities) while concessionary tickets are for children aged 3 to 11 and senior citizens aged 65 or above



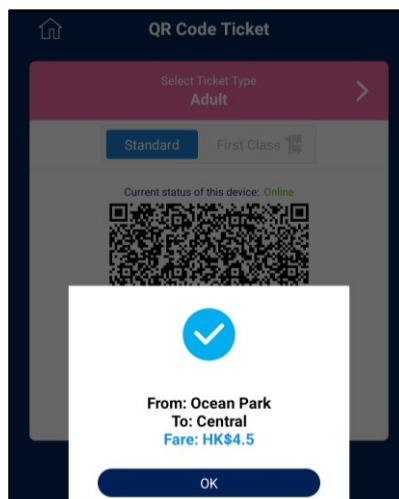
- Passengers who wish to travel First Class on the East Rail Line need to select "First Class" on their tickets before gate entry as the class cannot be changed after passing through the gates



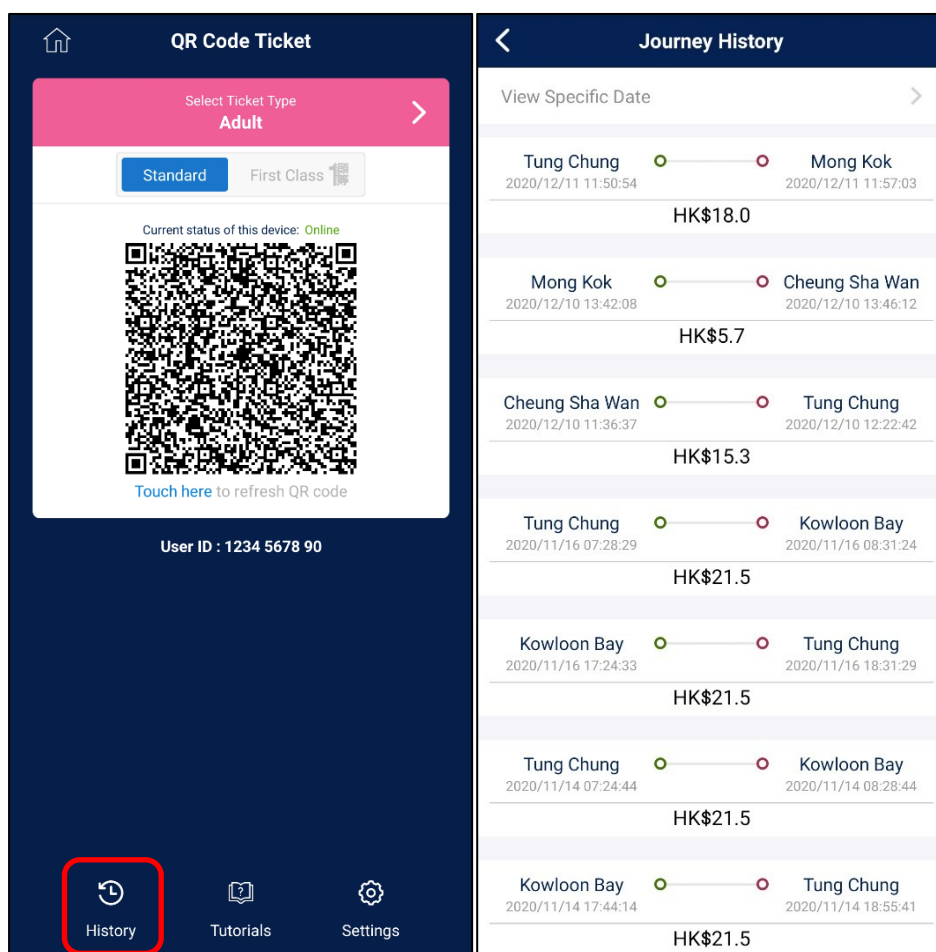
- Scan the QR code at the scanner on entry/exit gate before passing through the gate at the beginning and end of MTR journey



- Passengers will receive notifications about fare transactions after they exit the gates



- Select "History" and passengers can check fare transactions of the past 90 days



- Passengers can download the latest version of MTR Mobile with the following QR code

