

**Full Tuen Ma Line Commences Passenger Service
Over a Thousand Railway Enthusiasts Board Special Train for Opening
For Brand New Experience of Upgraded Railway Network**

The full Tuen Ma Line (TML) commenced passenger service today (27 June 2021), linking the east and west of the New Territories and east Kowloon. The opening marks another milestone in Hong Kong's railway network development. The full TML is the longest railway line in the city with a total length of 56 kilometres serving 27 stations. With the enhancement in accessibility and connectivity of the MTR network, the full TML enables passengers to reach their destinations more easily with its six interchange stations connecting to various existing railway lines.

Dr Rex Auyeung, Chairman of MTR Corporation joined Dr Jacob Kam, Chief Executive Officer, and other executives to officiate at a ribbon-cutting ceremony at Sung Wong Toi Station this morning to mark the official commencement of passenger service on the full TML. "MTR strives to keep Hong Kong moving to facilitate the city's development and satisfy citizens' commuting needs. Linking the east and west of the New Territories, the TML is a strategic railway line that connects to several existing railway lines and strengthens connectivity with the rest of the Hong Kong railway network. Passengers can now enjoy more interchange alternatives than ever before," said Dr Rex Auyeung, Chairman of MTR Corporation, at the ceremony.

"Passengers in the east and west of the New Territories and Central Kowloon will benefit from the TML and the new stations have their own unique features. To meet our passengers' expectations, I encourage MTR colleagues to make their best effort to provide the best service to our passengers," said Dr Auyeung to thank and lift up the spirit of MTR staff working on TML.

Anticipating the full line opening, enthusiastic passengers were waiting at Entrance/ Exit D of Sung Wong Toi Station as early as 5am today to experience the station facilities and board the "Special Train for Full Tuen Ma Line Opening" which set off from Sung Wong Toi Station at 5:50 am. The Corporation also presented TML limited edition face masks and specially designed Octopus card holders produced by a local social enterprise to the first group of passengers to celebrate the joyous occasion.

"The successful service commencement of the TML is a result of the kind understanding of residents living along the TML during the construction phases and the dedication of MTR projects and operations staff. I want to express my profound gratitude to the residents for their immense support, and to fellow MTR colleagues, contractors and relevant government departments for their collective effort. Passengers can now travel around the city efficiently and comfortably with the interchange stations along the TML," said Dr Jacob Kam, Chief Executive Officer of MTR Corporation.

To celebrate the service commencement of the full TML, MTR is offering 100,000 free domestic single journey rides. MTR Mobile registered users can log on to MTR Mobile between 2:00 pm on 9 July and 11:59 pm on 11 July to grab one of the free rides, which are offered on a first-come, first-served basis while stocks last. Details of the arrangement will be announced in due course¹. Besides, passengers travelling on MTR domestic and cross-boundary journeys who enter or exit at Hin Keng, Kai Tak, Sung Wong Toi or To Kwa Wan stations can enjoy a fare discount. The special fare promotion will be available until 1 January 2022.

To prepare for service commencement, on the eve of the opening, over 700 MTR staff and contractors worked overnight to replace more than 43,000 signs and information boards across the MTR network, as well as to update digital information and the automatic fare collection system to incorporate new TML stations into the system. However, due to the enormous scale of the changeover project, some other signs and information boards in the network will be updated gradually. Meanwhile, passengers can access MTR Mobile for the latest journey information. Additional staff and station assistants are being deployed at the TML stations to assist passengers to understand and familiarise themselves with the new service and facilities.

During the initial period of operations, just like the commencement of other new lines in the past, teething issues may arise. The Corporation will make efforts to minimise the impact to passengers in case they occur. The Corporation wants to appeal to passengers for their tolerance and understanding in the event that such an issue arises.

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¹ MTR Mobile registered users who successfully win a free trip will have to redeem it at a Digital Service Kiosk at designated MTR stations by following the instructions.

About MTR Corporation

Every day, MTR connects people and communities. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and the Mainland of China. MTR strives to grow and connect communities for a better future.

For more information about MTR Corporation, please visit www.mtr.com.hk.

*includes our subsidiaries and associates in Hong Kong and worldwide

Photo Captions:

1. Dr Rex Auyeung, Chairman of MTR Corporation (middle), Dr Jacob Kam, Chief Executive Officer (3rd from right), Mr Adi Lau, Managing Director – Operations and Mainland Business (3rd from left), Ms Jeny Yeung, Commercial Director (2nd from left), Dr Tony Lee, Operations Director (1st from left), Mr Roger Bayliss, Capital Works Director (2nd from right), and Ms Linda Choy, Corporate Affairs Director (1st from right) officiate at a ribbon-cutting ceremony at Sung Wong Toi Station to mark the official commencement of passenger service on the full TML.



2. The first batch of passengers entering into Sung Wong Toi Station are welcomed by Dr Jacob Kam, Chief Executive Officer of MTR Corporation and other executives at the station concourse.



3. Dr Tony Lee, Operations Director of MTR Corporation, makes an announcement on the platform before the departure of the “Special Train for Full Tuen Ma Line Opening”.



4. The Corporation presents TML limited edition face masks to the first group of passengers to celebrate the joyous occasion.





