

MTR Mobile Upgrade with New Cross-transport Mode Real-time Information Offers All-in-one Smart Mobility Experience

Do you want to access to real-time arrival information of cross transport services including train, bus and minibus for a better trip planning? Now you can do it using the MTR Mobile with its latest enhancements!

MTR's flagship mobile app will be gradually upgraded starting from today (17 November 2021). What's new on the shelf are the "Next Bus" and the enhanced "Next Train" functions. The new "Next Bus" function enables passengers to get the real-time information of the MTR heavy rail, Light Rail, franchised bus services* and green minibus routes# in a single app without having to switch among different apps, which provides a more seamless mobility experience. Together with the existing "Trip Planner" that provides real-time MTR route suggestions and other transport service options, trip planning has never been so easy!

"MTR is committed to providing our customers with user-friendly information at their fingertips so that they can experience our convenient and heart-warming services. We continuously enhance our MTR Mobile app functions. Following the 'Book Taxi' function launched earlier, the newly added bus and minibus real-time arrival information enable everyone to obtain a variety of useful one-stop real-time information on their phone wherever they are, which provides them with a more enjoyable smart mobility experience," said Ms Jeny Yeung, Hong Kong Transport Services Director of MTR Corporation.

The new "Next Bus" function

The new "Next Bus" function is now available. It provides information such as en-route stops and real-time estimated arrival time of not only MTR Bus, but also of franchised bus services and green minibus routes within 400 metres of the user's current location. Users can also input the route number or station name for additional relevant real-time service information.

To plan the trips easily, passengers are advised to first click into the "Trip Planner" function to check the suitable MTR route and connecting options; followed by using the "Next Bus" function to get an estimation of the arrival time of the connecting bus.

The enhanced "Next Train" function

The current "Next Train" function will be upgraded in December. By then passengers will be able to see not only the arrival time but also the train car loading information for the immediate "Next Train" for the Tuen Ma Line on the mobile app, and choose to board on cars with more space. Currently the loading capacity of each train car is only available via the Passenger Information System at platforms.

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In addition, the enhanced "Next Train" function will provide the estimated arrival time of the next two Light Rail trains of each route on the app. QR codes are also available on Light Rail platforms for non-MTR Mobile users to scan, which will re-direct them to the real-time arrival information of the trains.

"Your Favourite Tools" customisation

Furthermore, the upgraded MTR Mobile will enable customers to place their frequently used functions on the home screen under "Your Favourite Tools" to make it more personalised and easily accessible with just one tap!

Remarks:

- * The information about Kowloon Motor Bus/Long Win Bus, CityBus, New World First Bus, New Lantao Bus and green minibuses is provided by "data.gov.hk" of the Office of the Government Chief Information Officer.
- # The real-time arrival information of green minibus routes provided by MTR Mobile and "Next Bus" function is subject to the data opened by the Transport Department and relevant minibus service operators.

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About MTR Corporation

Every day, MTR connects people and communities. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and the Mainland of China. MTR strives to grow and connect communities for a better future.

For more information about MTR Corporation, please visit www.mtr.com.hk.

*includes our subsidiaries and associates in Hong Kong and worldwide

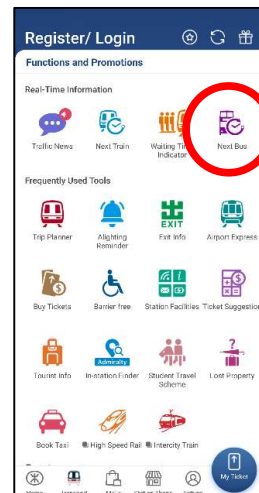
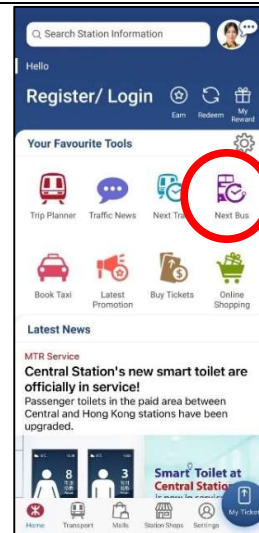
Annex

1. "Next Bus" function

- The new "Next Bus" function provides passengers with the real-time arrival information of MTR Bus, franchised buses (including Kowloon Motor Bus/Long Win Bus, CityBus, New World First Bus and New Lantao Bus), as well as specific green minibus routes without having to switch among different apps.

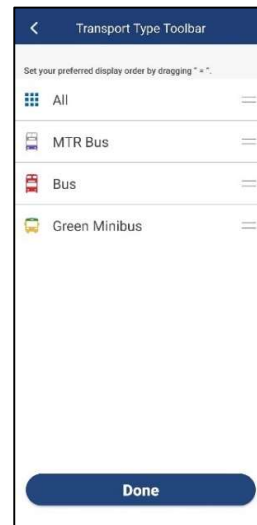
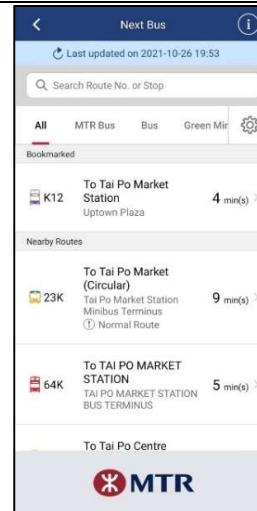
How to use:

1. Tap the "Next Bus" icon on the home screen or "Transport" page of the MTR Mobile.



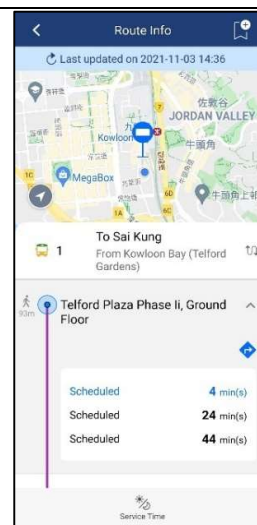
2. Switch on GPS and “Next Bus” will show all public bus and green minibus routes within 400 metres of the user’s location.

Passengers can sort the list by selecting the transport mode and customise the list order.



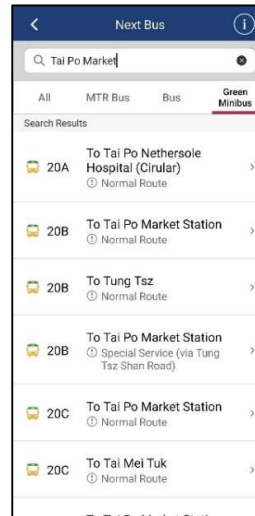
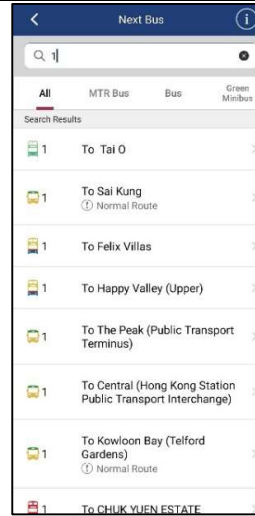
3. After selecting the route, the location of the nearest stop and the estimated arrival time of the next three departing services within 60 minutes will be shown. Users can also check the service hours of the selected route in the “Timetable”.

(Example: Search green minibus route no. 1 at Kowloon Bay Station.)



4. Users can also use the function without switching on the GPS. Passengers can simply input the route number, station name or select relevant category of “MTR Bus”, “Bus” or “Green Minibus” for quick search.

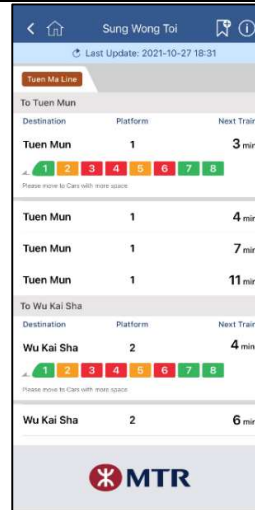
(Example: Type route no. 1 or “Tai Po Market”.)



2. Enhanced “Next Train” function (to be launched in December 2021)

- Passengers will be able to see the train car loading information for the immediate “Next Train” for the Tuen Ma Line under the enhanced “Next Train” function, and can choose to board on cars with more space.

Example: Select or input “Sung Wong Toi Station”, the train car loading indicator of the station will be displayed.



- The enhanced function will also provide the estimated arrival time of the next two Light Rail trains of each route on the app.

Example: Select or input “Town Centre Stop”, the estimated arrival time of the next Light Rail trains of each route will be displayed.



3. Customise “Your Favourite Tools”

- Users can place their frequently used functions on the home screen under “Your Favourite Tools”.

