

## MTR Further Adjusts Train Services Temporarily in View of the COVID-19 Pandemic

MTR Corporation announces today (2 March 2022) that in view of the operations staff shortage and drastic reduction in patronage resulting from the pandemic, weekday peak and non-peak services of eight railway lines (East Rail, Tsuen Wan, Kwun Tong, Island, South Island, Tseung Kwan O, Tung Chung and Tuen Ma lines) will be adjusted starting from 4 March 2022 (Friday). Train frequencies of the East Rail Line during weekends and public holidays will also be slightly adjusted.

After the adjustments, the waiting time for most passengers during peak and non-peak hours will be about 1 to 4 minutes longer than now and passengers can check the latest train service information and estimated train arrival time on MTR Mobile. Please refer to the annex for details about the train service adjustments.

We understand that the service adjustments will bring inconvenience to the passengers. However, with the new wave of the pandemic bringing unprecedented impact to various sectors in Hong Kong, the Corporation is left with no choice but to make service adjustments. The Corporation thanks our staff and contractor staff for their dedicated services. The Corporation strives to maintain service by appropriate redeployment while ensuring a safe working and travelling environment for our staff and passengers. If the waiting time on some railway lines has to be further adjusted in the future because of further shortage of manpower due to the pandemic, we will make announcements as early as possible so passengers can plan ahead for their journeys. We sincerely thank passengers for their understanding and hope these difficult times will end soon. Facing the challenges, MTR Corporation will continue with its best endeavours to keep the city moving.

Since the outbreak of the COVID-19 Omicron variant, members of the public have been fighting against the virus and have substantially reduced their commutes. MTR ridership for peak hours on weekdays during the second half of February 2022 was less than half of that in December 2021. Patronage on weekends and public holidays plunged by about 60% from last December.

Meanwhile, the number of MTR operations and maintenance staff and contractor personnel who cannot come to work because they have been tested positive for COVID-19 has accumulated to around 1,500. Together with those unable to report for duty after being classified as close contacts by the Centre for Health Protection or required to undergo compulsory testing, the manpower shortage creates enormous challenges to train operations. Recently, similar shortage of train captains has already resulted in some adjustments to the train frequencies on certain railway lines. Some Customer Service Centres at MTR stations were also closed intermittently because of manpower shortage.

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## About MTR Corporation

Every day, MTR connects people and communities. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff\*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and the Mainland of China. MTR strives to grow and connect communities for a better future.

For more information about MTR Corporation, please visit [www.mtr.com.hk](http://www.mtr.com.hk).

\*includes our subsidiaries and associates in Hong Kong and worldwide

Photo captions:

1. MTR ridership for peak hours on weekdays during the second half of February 2022 was less than half of that in December 2021. The photos show Tai Wai Station during morning peak hours on recent weekdays.



2. The photo shows a Tsuen Wan Line train during a recent afternoon non-peak hour service.



## Annex

### **Details of MTR Temporary Train Service Adjustments Effective from 4 March 2022 (Friday)**

Railway lines	Train service during peak hours Monday to Friday (minutes)		Train service during non-peak hours Monday to Friday (minutes)		Train service on Saturday, Sunday and public holidays (minutes)	
	Current	After adjustment	Current	After adjustment	Current	After adjustment
East Rail Line	7:00 am – 9:30 am		5:40 am – 7:00 am		7:00 am – 8:00 pm	
	2.9 – 3.5	6 – 7	4.6	7	6	7
	6:00 pm – 8:00 pm		9:30 am – 6:00 pm			
	3.3 – 3.5	6 – 7	5.5 - 6	7		
Tsuen Wan Line	7:30 am – 9:30 am		7:00 pm – 8:30 pm		Maintain current headway	
	2	3 – 3.6	3.5	3.6		
	4:30 pm – 7:00 pm		(Fridays) 8:30 pm – 11:30 pm			
	2	2.9 – 3.6	5	7		
Kwun Tong Line	7:00 am – 9:30 am		7:00 pm – 8:30 pm		Maintain current headway	
	2.1	3.4 – 3.6	3.5	3.6		
	4.2	3.4 – 3.6	3.5	3.6		
	5:00 pm – 7:00 pm		(Fridays) 8:30 pm – 11:00 pm			
	2.3 – 2.9	3.1 – 3.6	5	7		
	4.6 – 5.7	3.1 – 3.6	5	7		

Railway lines	Train service during peak hours Monday to Friday (minutes)		Train service during non-peak hours Monday to Friday (minutes)		Train service on Saturday, Sunday and public holidays (minutes)
Island Line	7:30 am – 9:30 am		5:55 am – 7:30 am		Maintain current headway
	1.9 – 2.9	3.4 – 3.6	3 – 6	4 – 6	
	4:30 pm – 8:00 pm		(Fridays) 8:00 pm – 11:30 pm		
	2.1 – 3	3.2 – 3.6	5	8	
South Island Line	7:30 am – 10:00 am		6:30 am – 7:30 am		Maintain current headway
	3.3	5.5 – 6	4.5	6	
	5:00 pm – 8:00 pm				
	3.3	5.5 – 6			
Tseung Kwan O Line	7:00 am – 10:00 am		Maintain current headway		Maintain current headway
Between North Point and Po Lam stations	3.3 – 3.8	5			
Between North Point and LOHAS Park stations	6.7 – 7.5	10			
5:00 pm – 8:00 pm					
Between North Point and Po Lam stations	3.3	5			
Between North Point and LOHAS Park stations	6.7	10			
Tung Chung Line	7:00 am – 9:30 am		Maintain current headway		Maintain current headway
Between Hong Kong and Tsing Yi stations	3.6 – 5	7 – 10			
Between Tsing Yi and Tung Chung stations	6.7 – 7.5	7 – 10			
Between Hong Kong and Tsing Yi stations	5:00 pm – 7:00 pm		Maintain current headway		Maintain current headway
	4	7 – 8			
	6	7 – 8			

Railway lines	Train service during peak hours Monday to Friday (minutes)		Train service during non-peak hours Monday to Friday (minutes)		Train service on Saturday, Sunday and public holidays (minutes)
Tuen Ma Line	7:30 am – 9:00 am		5:40 am – 7:30 am		Maintain current headway
	2.7 – 3	4.1 – 4.7	3 – 6.8	7.3	
	5:00 pm – 7:30 pm				
	3.3 – 3.5	4.1 – 4.7			