

新聞稿

Press Release

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Submission of Preliminary Report on Yau Ma Tei Station Train Incident

The MTR Corporation has submitted the preliminary investigation report to the government today (16 November 2022), to provide information about the cause and handling of the incident and follow-up actions. Based on the initial investigation findings, a comprehensive trackside infrastructure and equipment survey will be carried out, targeted to be completed within six months.

Our preliminary investigation found that a metallic protection barrier on the trackside before entering Platform 2 of Yau Ma Tei Station was dislodged and collided with the train. The wheels and leading bogie of the first car were found off the rail, and two pairs of first-car train doors were dislocated. Further investigation on the cause of incident regarding the metallic protection barrier will focus on the maintenance arrangement, usage, as well as the design intent. The train, track and platform screen doors will also be examined as part of the investigation to confirm the cause of incident.

The incident handling arrangements will also be reviewed, including the detrainment arrangement. We have included our initial findings about the detrainment arrangement in the preliminary investigation report given the public sentiment. The on-train public announcement might not have clearly expressed the arrangement for passengers to detrain. As a result, some of the passengers have used the rear end detrainment ramp to leave the train. Meanwhile, the alert signal for rear end ramp deployment did not reach the Train Captain due to facility damage arising from the train incident. Hence Operations Control Centre (OCC) was only notified of such situation afterwards by a station staff.

OCC then immediately activated the emergency procedures and arranged staff at Mong Kok Station (MOK) to assist passengers. Information shows there was a time-gap between passengers' detrainment from the rear ramp and holding of train movement on Kwun Tong Line (KTL). Some detrained passengers would have seen KTL train(s) running in the process. We consider the above arrangement absolutely undesirable. While we will investigate further into the detrainment arrangement, we would like to express our sincere apologies to those who were affected.

Tony Lee, Operations Director of MTR, said, "The MTR Corporation is deeply concerned about the train incident at Yau Ma Tei Station. We will conduct in-depth investigation to confirm the cause of the incident, review of handling of the incident, and put forward remedial works."

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After the incident, we conducted extensive inspection of more than 30 metallic protection barriers of similar type within MTR network and will carry out appropriate maintenance. We will stringently implement the following follow-up works:

- Establishment of Investigation Panel, with relevant local and overseas experts invited to join the panel, including Professor S. L. Ho, Former Vice President of The Hong Kong Polytechnic University, Prof Ravi Ravithara and Dr. John Matthew Cookson of Monash University in Australia etc. We shall closely liaise with relevant government departments in the process;
- A comprehensive trackside infrastructure and equipment survey will be carried out, targeted to be completed within six months;
- In order to have more effective handling of emergency detrainment, reinforced training will be provided to OCC and train captains;
- Explore to adopt new approaches to enhance real time monitoring and early alert for trackside facilities, such as the use of innovation and technology to avoid the recurrence of similar incident.

The Investigation Panel will complete the investigation in two months and will submit a final report to the Government.

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About MTR Corporation

To Keep Cities Moving, MTR makes encounters happen and rendezvous for a more connected tomorrow. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and Mainland China. Together, we Go Smart and Go Beyond.

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