

新聞稿

Press Release

PR074/22
5 December 2022

MTR to Conduct Comprehensive Review on Asset Management In View of Tseung Kwan O Line's and Recent Incidents

MTR Corporation is deeply concerned about the recent train incidents. Regarding the incidents which took place on the Tseung Kwan O Line today (5 December 2022) and at Yau Ma Tei Station earlier, the Corporation attaches great importance to the cases and announces that a comprehensive review on the asset management and maintenance regime will be conducted.

After being briefed on the recent railway service incidents today, the MTR Board urges the MTR management to carry out in-depth investigations and make improvements to ensure safe and reliable train service.

“Provision of a safe, reliable and efficient railway service for the people of Hong Kong is always the top priority for MTR Corporation. We note that the Corporation will commence in-depth investigations into the recent two incidents. More importantly, the Corporation has to conduct a review on its existing asset management and maintenance regime to ensure that the management of railway assets can be maintained at a high standard.” said Dr Rex Auyeung, Chairman of MTR Corporation.

The Corporation will commence relevant tasks immediately, which include reviewing the existing asset management system and whether there is room for improvement of the regime by making reference to experience of other railways.

Regarding the train incident on the Tseung Kwan O Line this morning, the Corporation has reported the case to the Electrical and Mechanical Services Department and Transport Department. We sincerely apologise for the inconvenience caused to passengers and will commence an in-depth investigation and give an account on the incident to the public in due course.

Today's incident involved a North Point-bound Tseung Kwan O Line train. At around 8:30 a.m., it encountered mechanical failure when it was approaching Tseung Kwan O Station. The fail-safe design of the relevant train system was activated automatically and stopped the train at a distance from the station.

Upon noticing the alarm in the driving cabin, the train captain immediately informed the Operations Control Centre (OCC). After ensuring safety, OCC arranged station staff to lead and accompany around 1,500 passengers to leave the train from the exit ramp at the front cabin of the train via the tunnel to the platform of Tseung Kwan O Station, in a safe and orderly manner.

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Meanwhile, OCC also informed relevant government departments for on-site assistance. Two passengers felt unwell during the incident and one of them was sent to hospital by ambulance for medical checks.

After repairs by MTR engineering personnel, Tseung Kwan O Line service gradually resumed normal at around 12:30p.m.

Preliminary observations showed that the incident was caused by mechanical failure of a part connecting the 6th and 7th train cars. The relevant fail-safe device of the train was then automatically activated, stopping the train and triggering the alarm. The train concerned stayed on track throughout the incident and has now been taken back to the depot for detailed investigation. A comprehensive inspection of the relevant parts of the trains of the same model will be conducted.

The Corporation apologises again to the affected passengers in the incident and sends regards to passengers who felt unwell. A comprehensive review of its service performance will be conducted in order to continue to maintain high-quality railway service to serve the travelling public.

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About MTR Corporation

To Keep Cities Moving, MTR makes encounters happen and rendezvous for a more connected tomorrow. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and Mainland China. Together, we Go Smart and Go Beyond.

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*includes our subsidiaries, associates and joint ventures in Hong Kong and worldwide