

新聞稿

Press Release

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MTR Combats Illegal Use of Fare Concessions with Raising Surcharges and Enhancing Passenger Education

Every passenger should pay the correct fare when taking public transport, and the vast majority of passengers pay correct fares when travelling on the MTR. Fare evasion and illegal use of fare concessions not only breaches the MTR by-laws but are also unfair to law-abiding passengers who pay correct fares. To combat such acts, the MTR Corporation will raise the surcharges starting from 25 June 2023 with the surcharge for heavy rail increased from HK\$500 to HK\$1,000 and that for Light Rail and MTR Bus raised from HK\$290 to HK\$370. Meanwhile, education and ticket inspection will also be enhanced.

The MTR Customer Services and Revenue Protection Unit is responsible for ticket inspection, and they carry out inspections every day. They also analyse the overall fare evasion trend and review the situation at individual stations to deploy manpower for targeted ticket inspections. If it is found that a passenger has not paid the correct fare or does not hold a valid ticket when taking the heavy rail, Light Rail or MTR Bus (including illegally using the \$2 public transport fare concession scheme and other acts of fare evasion), the passenger will be asked to pay a surcharge in accordance with the MTR By-laws or Mass Transit Railway (North-west Railway) Bylaw. For passengers who refuse to pay the surcharge or are found to have repeated acts of fare evasion, the Corporation will institute prosecution against the persons concerned or hand them over to relevant Government departments for follow up.

The Corporation will strengthen ticket inspection to tackle fare evasion and the illegal use of fare concessions to ensure passengers pay correct fares. Meanwhile, the “Conditions of Issue of Tickets” will be amended, and notices will be put up at stations to inform passengers of the amendment. Publicity and education will also be enhanced to inform passengers on the new surcharge levels and remind them to pay correct fares.

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About MTR Corporation

To Keep Cities Moving, MTR makes encounters happen and rendezvous for a more connected tomorrow. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and Mainland China. Together, we Go Smart and Go Beyond.

For more information about MTR Corporation, please visit www.mtr.com.hk

*includes our subsidiaries, associates and joint ventures in Hong Kong and worldwide