

新聞稿

Press Release

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Airport Express Train Service Increases Frequency to Every 10 Minutes In-town Check-in Service Resuming Gradually Exciting Activities to Celebrate 25 Years of Service in Hong Kong

Since its launch in July 1998, the Airport Express (AEL) has been providing fast, reliable, and comfortable airport transportation for passengers. It plays a crucial role in linking up Hong Kong, and destinations all over the world, gaining popularity among local and overseas travellers. As the Airport Express approaches its 25th anniversary, it proudly reflects on serving a remarkable 260 million passengers over the years. Alongside its sister line, the Tung Chung Line (TCL), the Airport Express has witnessed and contributed to the growth and development of various communities along its route.

The MTR Corporation announced today (3 July 2023) that the AEL will fully resume its pre-Covid schedule, stepping up train service from 10 to 15 minute intervals to 10 minute intervals starting from 5 July (Wednesday) to support the recovery of aviation and tourism industries.

The Corporation will also resume the in-town check-in service by Cathay Pacific Airways at Hong Kong Station on the same day. The service will be available daily from 6:00am to 3:00pm. The Corporation will continue to communicate with other airlines regarding the arrangements for resuming in-town check-in service, aiming to further enhance the convenience for travellers. Timely announcements will be made to update the provision of in-town check-in service.

In addition, as this year marks the 25th anniversary of the AEL, the Corporation will give away 75,000 AEL single journey tickets with a total value over HK\$8 million. The free tickets will be given out through MTR Mobile on a first-come, first-served basis on three Tuesdays in July, with 25,000 free tickets given out on each of the designated days. Please refer to the annex for details. The Corporation will also introduce a series of special events, including a 25th anniversary music video featuring singer Ivana Wong that captures the touching moments of travelling with the AEL, and a themed train. AEL ambassador "K T Chai" will also appear to share the joy of this significant occasion with passengers and distribute souvenirs.

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Ms Jeny Yeung, Hong Kong Transport Services Director of the MTR Corporation, said, "The Airport Express has been in service for a quarter of a century. With its forward-looking design and leading services, this express service marked a splendid chapter on the local public transport service.

"The Tung Chung Line, which was launched together with the AEL, has also been serving passengers for 25 years. While the AEL supports Hong Kong's connectivity with the world as an international metropolis, the TCL links the communities along the line and fosters the growth of Lantau Island, Tsing Yi district and West Kowloon development.

"Following the development blueprint of Hong Kong, the two railway lines are moving towards new horizons to support the future development of the airport, as well as the Tung Chung community and Lantau Island.

"The Corporation will continue to keep cities moving with ceaseless service enhancement, providing our passengers with convenient and reliable railway services that connect the world and shape the future."

Please refer to the annex for the details of AEL service and the 25th anniversary celebration events.

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About MTR Corporation

To Keep Cities Moving, MTR makes encounters happen and rendezvous for a more connected tomorrow. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and Mainland China. Together, we Go Smart and Go Beyond.

For more information about MTR Corporation, please visit www.mtr.com.hk.

*includes our subsidiaries, associates and joint ventures in Hong Kong and worldwide

Photo Caption

1. Ms Jeny Yeung, Hong Kong Transport Services Director of MTR Corporation (4th Left), Dr Tony Lee, Operations Director (4th Right), Ms Linda Choy, Corporate Affairs and Branding Director (3rd Left), Mr Paul Wong, Chief of Airport Segment (2nd Left), Ms Annie Leung, General Manager – Marketing and Customer Experience (2nd Right) and Ms Fanny Yeung, Executive Directors of Travel Industry Council of Hong Kong (3rd Right) celebrate the 25th anniversary of Airport Express with two AEL staff.



2. MTR Staff celebrates the 25th anniversary of Airport Express together.



3. Commemorative badges designed for the Airport Express 25th anniversary celebration.



Annex 1

Airport Express Service Details (From 5 July 2023) Timetable

Slots	Frequency (mins)	
	Current	After Adjustment
Weekdays	5:50am to 8:00am, 9:30am to 4:30pm & 7:00pm to 12:00am	
	15	10
Weekends and Public Holidays	5:50am to 12:00am	
	15	10

In-town Check-in Service

Airport Express passengers can collect their boarding pass and check-in their luggage at any time between 90 minutes and 24 hours ahead of their scheduled flight departure time. Please set aside sufficient time to complete relevant procedures during the initial stage of service resumption.

Airport Express Station	Details
Hong Kong Station	Cathay Pacific Counter From 6:00am to 3:00pm
Kowloon Station	Suspended until further notice

Annex 2

Airport Express 25th Anniversary Celebration Events

Date	Activity
4 July 2023	Airport Express 25th Anniversary Theme Song (Vocal: Ivana Wong)
From 5 July – 31 December 2023	Airport Express 25th Anniversary -themed Train running on Airport Express
From 6 July – 31 August 2023	Airport Express 25th Anniversary Station Decoration
6 July 2023 (2:45pm – 5:00pm)	Surprise Presence of K T Chai at Hong Kong Station (with Ivana Wong’s presence during the event)
From 6 July – 31 August 2023	<p>Airport Express 25th Anniversary MTR Mobile Special Badge</p> <p>During the promotion period, passengers using Octopus linked with their MTR Mobile account can earn an Airport Express 25th Anniversary MTR Mobile special badge.</p>
11, 18 & 25 July 2023	<p>Grab Free Airport Express Ticket</p> <p>At 12:00nn on the promotion day, MTR Mobile registered users can grab a free Airport Express promo-code on a first-come, first-served basis to redeem one adult/ child Airport Express single journey ticket valued up to HK\$110 (applicable for a journey to/ from Hong Kong, Kowloon or Tsing Yi and Airport stations). Quota: 25,000 tickets per day, 75,000 tickets in total.</p>
14 July 2023 (3:00pm – 5:00pm)	Surprise Presence of K T Chai at Kowloon Station
28 July 2023 (3:00pm – 5:00pm)	Surprise Presence of K T Chai at Tsing Yi Station
1 August 2023	<p>Grab MTR Shop e-Coupon</p> <p>At 12:00nn on the promotion day, MTR Mobile registered users can grab a \$10 MTR station shop e-coupon on a first-come, first-served basis. A total of 25,000 coupons will be given out.</p>
11 Aug 2023 (3:00pm – 5:00pm)	Surprise Presence of K T Chai at Hong Kong Station

* Terms and conditions apply.