

新聞稿

Press Release

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MTR Continues to Enhance Contactless Bank Card Payment Service by Adding Mastercard and UnionPay for Smart Travel

MTR Corporation announced today (19 August 2024) that starting this Saturday (24 August), contactless credit card and debit card payment service will be expanded to include Mastercard and UnionPay. Together with the existing Visa option, passengers will be able to use three types of contactless bank cards at entry/exit gates when travelling on the MTR heavy rail network (excluding Airport Express stations), making their journeys more convenient.

Passengers using Mastercard and UnionPay contactless bank cards can travel in the same way as those currently using Visa cards. They can simply tap the contactless credit/debit cards¹, or devices such as smartphones and smart watches with payment enabled with these cards at the credit card readers on the light blue gates. Currently, each station in the heavy rail network (excluding Airport Express) is equipped with at least two entry/exit gates that provide contactless bank card payment function. By the end of September this year, each station entrance/exit will be equipped with one to two new gates accepting contactless bank cards, while stations that tourists frequently use will have more new gates. (Please refer to the annex for details about the service.)

“MTR continues to promote smart travel through e-payment for rides. Currently, passengers can use a range of e-payment methods including Octopus Card on Mobile, QR code ticket, and e-single journey tickets. The operation of contactless bank card payment service has been smooth since its launch late last year. We believe that adding different bank card payment options will provide passengers and travellers with more options and convenience,” said Ms Jeny Yeung, Managing Director– Hong Kong Transport Services of MTR Corporation.

The launch of contactless bank card payment service is part of MTR Corporation’s asset renewal plan for the automatic fare collection system which includes progressively upgrading more than 2,400 entry/exit gates in the heavy rail network. In addition, works have been completed to add e-payment to Customer Service Centres at all MTR stations. The Corporation also aims to upgrade the entry/exit gates of the Airport Express which will accept contactless bank card and QR code payment for Airport Express journeys in 2026 at the earliest. The entire asset renewal plan for the automatic fare collection system with over HK\$1.3 billion invested is expected to be completed in 2028 with all gates across the MTR network fully enhanced.

-End-

¹ Not including UnionPay debit cards

About MTR Corporation

To Keep Cities Moving, MTR makes encounters happen and rendezvous for a more connected tomorrow. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with 45 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 50,000 dedicated staff*, MTR carries over 10 million passenger journeys worldwide every weekday in Hong Kong, Mainland China, Australia, the United Kingdom and Sweden. Together, we Go Smart and Go Beyond.

For more information about MTR Corporation, please visit www.mtr.com.hk.

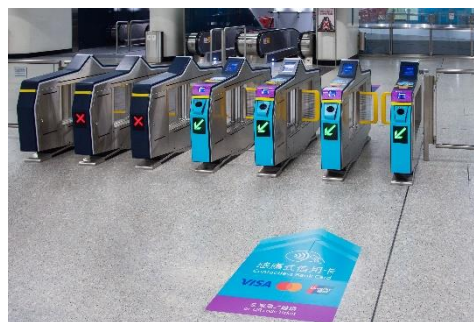
*includes our subsidiaries, associates and joint ventures in Hong Kong and worldwide

Photo Captions:

1. Starting from 24 August 2024, together with the existing Visa option, passengers will be able to use Mastercard and UnionPay contactless credit/debit cards (not including UnionPay debit cards), or devices such as smartphones and smart watches with payment enabled with these cards at the credit card readers on the light blue gates for MTR rides.



2. MTR Corporation will gradually update the existing signage at MTR stations. The entry/exit gates that provide contactless bank card payment service will remain in the current light blue colour, and will feature Visa, Mastercard, and UnionPay logos to help passengers understand which credit or debit cards can be used.



Annex

Details of Contactless Bank Card Payment at Entry/Exit Gates

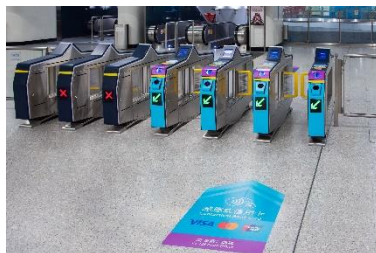
- Contactless bank card payment service is only available in the MTR heavy rail network. Airport Express, Light Rail, MTR Bus, MTR Feeder Bus and High Speed Rail (Hong Kong Section) are not included.
- Contactless bank card payment at entry/exit gates only offers adult tickets and the fares are the same as Octopus and QR code adult fares. Other MTR fare promotions, concessionary tickets and the Government's Public Transport Fare Subsidy Scheme and Public Transport Fare Concession Scheme for the Elderly and Eligible Persons with Disabilities, etc. are not applicable to this service. Please refer to the MTR website for details:

https://www.mtr.com.hk/en/customer/main/about_contactless.html

1. When approaching the gate, passengers can get their physical credit card/debit cards ready, or get devices such as smartphones or smart watches ready with the payment function enabled with contactless credit card/debit cards (not including UnionPay debit cards for physical card and device).



2. Tap the contactless bank card at the credit card reader on the light blue gate.



3. After tapping the card, the screen on the gate will show a green arrow and the flaps will open.



- Before travelling on First Class on the East Rail Line, passengers have to tap their contactless bank cards at the First Class Processors on East Rail Line platforms. MTR Corporation is progressively upgrading its facilities and First Class Processors on East Rail Line trains will be able to support contactless bank card payment by the end of September 2024.



- After completing their MTR trips and exiting through the gates, passengers can check the fares for their journeys at the Contactless Bank Card Transaction Portal (contactless.mtr.com.hk) or through their bank statements.

