

新聞稿

Press Release

PR030/25
25 May 2025

MTR Launches Electronic Version of City Saver Purchase and Use on MTR Mobile with Passengers Enjoying Smart Mobility at Their Fingertips

MTR Corporation is committed to enhancing customer experience through the use of technology. Following the launch of the upgraded MTR Mobile app with enhanced functions and interface, “e-City Saver” was added to the app today (25 May 2025). City Saver can be purchased on the app, providing convenience to frequent medium to long distance passengers travelling to and from urban areas.

City Saver is one of the fare promotions offered by the Corporation. It is tailor-made for frequent medium to long distance cross-harbour commuters, and it has been well received by passengers. With City Saver, passengers can take 40 MTR rides within 40 days at 67 designated stations for HK\$460.

With the introduction of “e-City Saver” on MTR Mobile, members can use the QR code for “e-City Saver” to take MTR, saving them the time for queuing in stations to buy the physical tickets. Passengers can also earn MTR Points when purchasing “e-City Saver” and register for the “Public Transport Fare Subsidy Scheme” on the app to enjoy hassle-free journeys. Information such as the date of purchase, expiry date and remaining trips will be available at a glance for “e-City Saver” on MTR Mobile.

“MTR fare payment service is fully digitised. In addition to QR code and contactless bank card services which the public are familiar with, passengers can also conveniently purchase e-Single Journey Tickets, Monthly Passes, Airport Express tickets as well as ‘e-City Saver’ on MTR Mobile, using them directly at entry/exit gates for taking MTR rides,” said Ms Jeny Yeung, Managing Director – Hong Kong Transport Services of MTR Corporation.

The MTR stations applicable and discounts of “e-City Saver” are the same as the physical City Saver. Please refer to the annex and MTR website for more information about purchasing and using “e-City Saver”:

<https://www.mtr.com.hk/mtrmobile/en/transport/monthlypass/ticket-purchase/e-city-saver/>

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About MTR Corporation

To Keep Cities Moving, MTR makes encounters happen and rendezvous for a more connected tomorrow. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with over 45 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

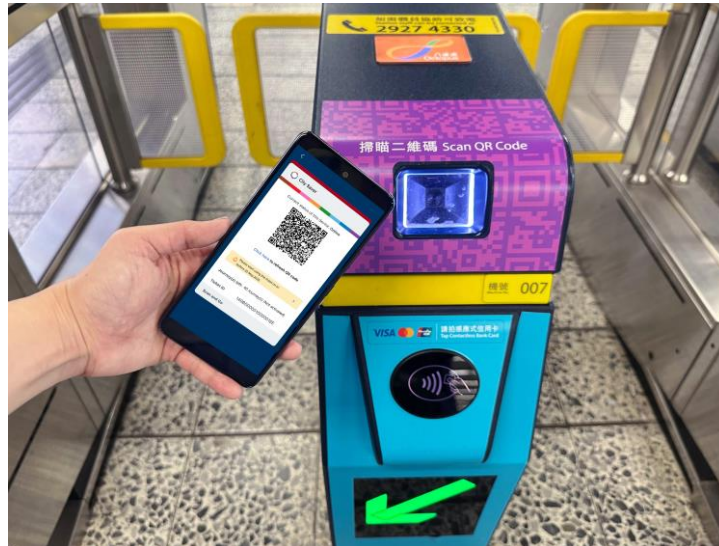
With more than 50,000 dedicated staff*, MTR carries over 10 million passenger journeys worldwide every weekday in Hong Kong, Mainland China, Australia, the United Kingdom and Sweden. Together, we Go Smart and Go Beyond.

For more information about MTR Corporation, please visit www.mtr.com.hk.

*includes our subsidiaries, associates and joint ventures in Hong Kong and worldwide

Photo Caption:

1. MTR Corporation launched “e-City Saver” on MTR Mobile today (25 May 2025) with the applicable MTR stations and discounts the same as the physical City Saver. Information such as the date of purchase, expiry date and remaining trips will be available at a glance for “e-City Saver” on the app.



Annex

How to Purchase and Use “e-City Saver”

Passengers have to download the upgraded MTR Mobile and register as members.

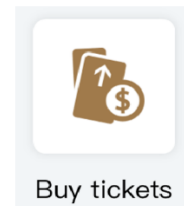
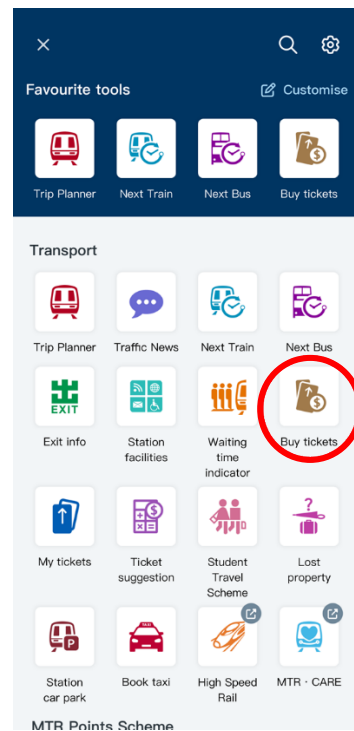
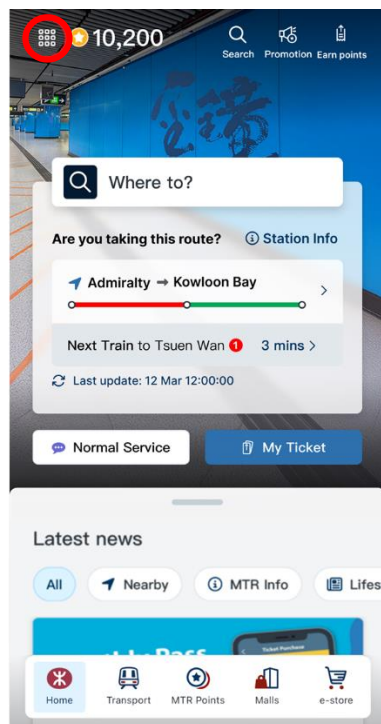


iOS



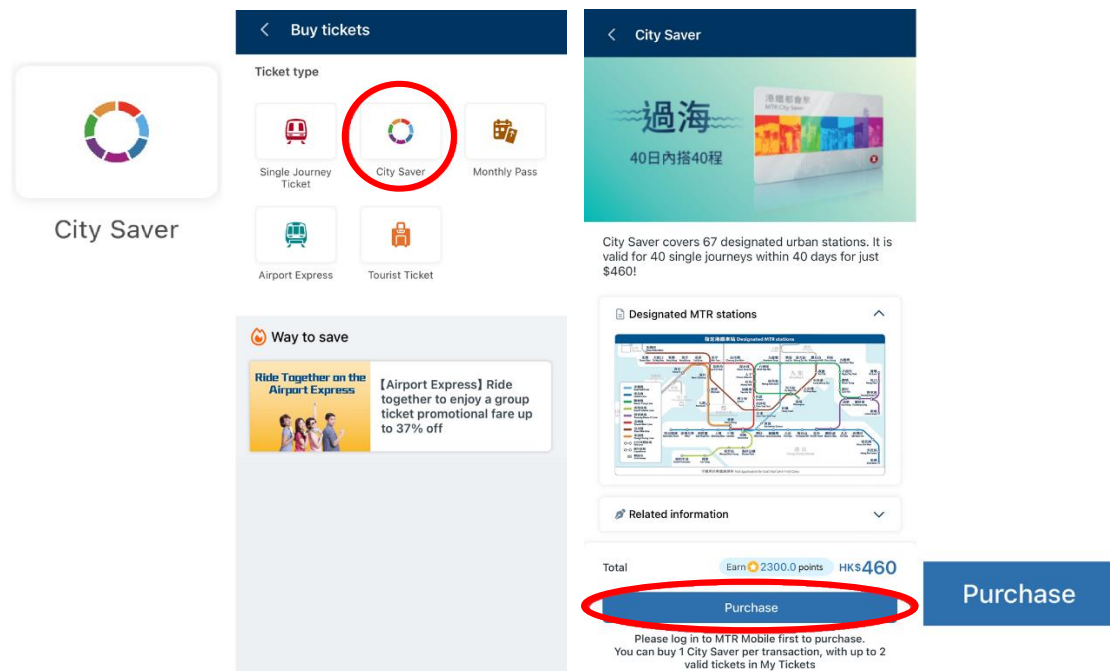
Android

Tap the “All Tools” icon at the top left corner of the main page then tap “Buy Tickets”.



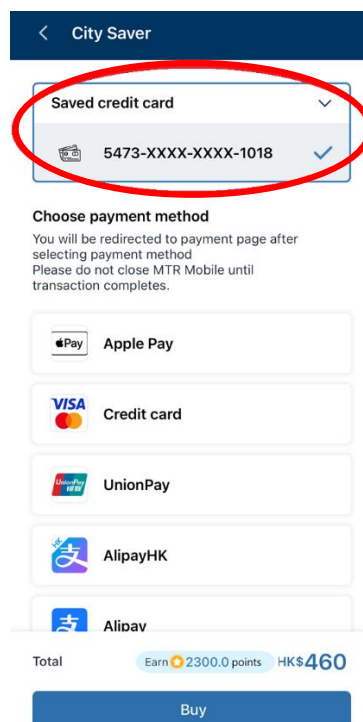
Buy tickets

Select "City Saver", then tap "Purchase".



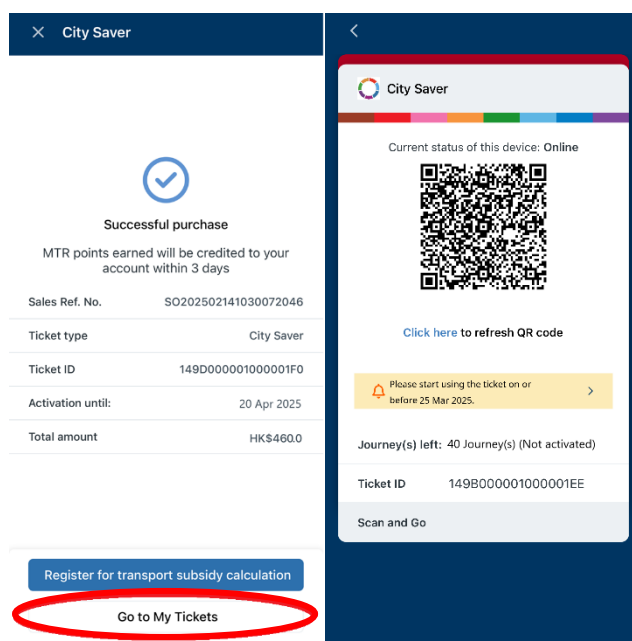
Passengers can make their payment with credit cards or e-wallets.

Passengers can save their credit card information on the app for future purchase of "e-City Saver".

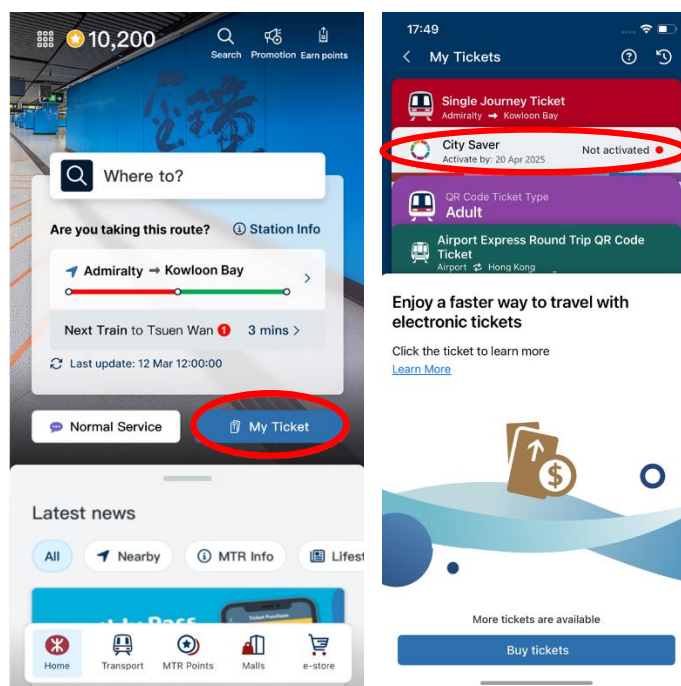


Passengers will be directed to the “Successful Purchase” page after payment, and passenger can tap “Go to My Tickets” for the QR code for “City Saver”. Passengers can scan the QR code at the QR code scanners at entry/exit gates to pay for MTR journeys.

When scanning the QR code, remaining trips of City Saver will also be displayed.



When passengers tap “My Ticket” on the main page of the app, then choose “City Saver”, the QR code for City Saver will also be displayed.




In addition, passengers can register the City Saver for calculating their transport subsidy under the “Public Transport Fare Subsidy Scheme” within 30 days after purchasing the ticket. Passengers will need to ensure the correct Octopus number is submitted as it cannot be modified once submitted.

Passengers can also check the date of purchase, expiry date and valid journeys taken of City Saver on MTR Mobile.

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City Saver



City Saver

Activation period to:
20 Apr 2025

HK\$ 460.0

Not activated 

Valid journey(s)

Ticket information

Sales Ref. No.

SO202502251019381013

Purchase date

12 Mar 2025 12:00

Ticket ID

14B3000001000000203

QR Code reference

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Tips for using the e-City Saver:

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Passengers can register e-City Saver for Public Transport Fare Subsidy Scheme (PTFSS) within 30 days from the date of purchase.

Register for transport subsidy calculation

For trip planning and checking the arrival time of trains, passengers can use “Trip Planner” (tap “Where to” on main page) and “Next Train” functions on MTR Mobile.

