

新聞稿

Press Release

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MTR Volunteers Actively Serve the Community Over 300 Activities Organised Last Year Benefiting 80,000 Individuals “More Time Reaching Community” Scheme Celebrates 20th Anniversary with Remarkable Recognition

The MTR volunteering scheme, “More Time Reaching Community” (the Scheme), hosted its 20th Anniversary Celebration and Awards Presentation Ceremony today (7 June 2025) to recognise outstanding volunteers and acknowledge the collective efforts behind the organisation of over 340 volunteering activities. In 2024, a headcount of more than 5,800 participated in volunteering activities and served over 80,000 individuals from diverse community groups with the total number of service hours reaching nearly 30,000.

At the Scheme’s 20th anniversary, a special “Brilliant Volunteer Achievement Award” was presented. Sandra Tam, a retiree who has joined the Scheme since its inception, received the award in the presence of Dr Rex Auyeung, Chairman of MTR Corporation and Dr Jacob Kam, Chief Executive Officer of MTR Corporation, together with the participation of organisation partners from the social welfare sector, volunteer service group representatives and staff volunteers. Over the past 20 years, Sandra has organised more than 1,000 volunteering projects, leading to her recognition multiple times in the “Highest Service Hours Award” and “Best Project Leader Award”. She also initiated the Volunteer Hairdresser Team and Balloon Twisting Team, offering free haircut services and bringing care and joy through balloons to the elderly.

Among the 39 awards presented in the ceremony, one of the awardees Wilkin Tsang received the “Greatest Leap Award” in recognition of his active participation in volunteering in the past year. As one of the young project leaders, he was inspired by other senior project leaders to carry on the spirit of serving others, pass on the mission of the Scheme and encourage more young colleagues to join the volunteering team.

“I sincerely thank all the volunteers for their dedication. Not only do they remain committed to their daily job duties, but also selflessly devote their spare time to help those in need. As our Volunteering Scheme celebrates its 20th Anniversary, I am grateful to see the team growing with more young volunteers joining in to contribute to the community and pass on the volunteerism spirit. The Corporation will offer continuous support to the team. I hope this ‘MTR heart’ will continue to connect communities and provide more support and care to the society,” said Dr Jacob Kam.

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With the organisation of over 340 volunteering activities in 2024, the Scheme was honoured with the "Corporate - Top Ten Highest Volunteer Hours Award" at the "Hong Kong Volunteer Award 2024" organised by the Agency for Volunteer Service. Additionally, the Corporation received the "15 Years Plus Caring Company Logo" in recognition of its commitment in corporate social responsibility, community engagement, employee care, and environmental stewardship.

The Corporation organises an annual large-scale "MTR Volunteering Month" from March to April every year. With the theme of "Love across Generations, Together for 20 Years" this year, colleagues were encouraged to organise and participate in various volunteering activities focused on environmental protection and social inclusion. The activities included bringing children from underprivileged families on tours of MTR facilities, arranging visits to the MTR's "Station Rail Voyage" Exhibition for disadvantaged students and the hearing-impaired, as well as hosting career workshops to inspire their future career aspirations.

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About MTR Corporation

To Keep Cities Moving, MTR makes encounters happen and rendezvous for a more connected tomorrow. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with over 45 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 50,000 dedicated staff*, MTR carries over 10 million passenger journeys worldwide every weekday in Hong Kong and beyond. Together, we Go Smart and Go Beyond.

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*includes our subsidiaries, associates and joint ventures in Hong Kong and worldwide

Photo Caption:

1. The 20th Anniversary Celebration and Awards Presentation Ceremony of the “More Time Reaching Community” Scheme was officiated by Dr Rex Auyeung, Chairman of MTR Corporation and Dr Jacob Kam, Chief Executive Officer of MTR Corporation. A total of 39 awards were presented to recognise outstanding volunteers, project leaders, and volunteer teams from business units and functions.



2. Chief Executive Officer Dr Jacob Kam expressed gratitude to all volunteers and said he hopes the selfless “MTR heart” can flourish through supporting and caring for more people in need.



3. Retiree Sandra Tam (right), the awardee of the "Brilliant Volunteer Achievement Award", has joined the Scheme since its inception and organised more than 1,000 volunteering projects; Wilkin Tsang (left), the awardee of the "Greatest Leap Award", aspires to encourage more young colleagues to carry on the volunteerism spirit of senior project leaders and pass on the "MTR heart".



4. The "MTR Volunteering Month" in March to April this year, under the theme of "Love across Generations, Together for 20 Years", encouraged colleagues to participate in and organise environmental and social inclusion initiatives serving disadvantaged children, ethnic minorities, and underprivileged families.

