

## 新聞稿

### Press Release

PR037/26  
18 May 2026

#### **Airport Express's New Airport Station Platforms to Open This Week with Direct Access to New Terminal 2 Fully Adopts Electronic Payment by Late May and Launches Promotional Delights with over 10,000 Prizes**

MTR Corporation's Airport Express is the most convenient transport link between the city centre and the airport. To facilitate the opening of Terminal 2 (T2) of the Hong Kong International Airport, the Corporation announced that Platforms 3 and 4 at Airport Station, which provide direct access to T2, will commence service on Wednesday (20 May 2026). When train arrives at Airport Station, train doors on both sides will open, and passengers can proceed directly to Terminal 1 and 2 following the instruction. To celebrate the opening of the new Terminal and platforms, from 27 May to 30 June, passengers traveling on the Airport Express to and from the Airport or AsiaWorld Expo Station can join a lucky draw to win over 10,000 prizes which include round-trip Business Class air tickets for two.

The Corporation continues to enhance passenger experience of the Airport Express. Starting from the end of this month, the entire line of Airport Express will accept contactless bank cards (credit cards or debit cards) and QR codes for fare payment.

#### **Seamless Access to T2**

According to the Airport Authority's announcement, passenger departure facilities at T2 will open on 27 May. The Airport Express will also support accordingly whereby Platform 3 (bound for AsiaWorld-Expo Station) and Platform 4 (bound for Hong Kong Station) at Airport Station in T2 will commence operation from Wednesday (20 May). Upon arrival of Airport Express trains at Airport Station, train doors and platform screen doors on both sides will open, providing passengers with direct access to both Terminal 1 and 2. MTR has updated and enhanced signage and will arrange in-train announcements to remind passengers of the new arrangements. Extra staff will also be deployed during the initial phase of the launch to ensure a convenient and seamless experience for passengers.

To celebrate the opening of the new platforms at Airport Station, MTR will launch the "Airport Express Double Rewards" promotion. Eligible MTR Mobile members travelling on the Airport Express to or from Airport or AsiaWorld-Expo stations between 27 May and 30 June can earn extra MTR Points and enter a lucky draw. Participants will have the chance to win round-trip Business Class air tickets for two, with over 10,000 prizes to be given away (please refer to the Annex for more details).

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## **More E-Payment Options for Passengers' Convenience**

MTR is committed to promoting Smart Mobility and is upgrading the automatic fare collection system and entry/exit gates on the Airport Express. From 31 May (Sunday), in addition to existing Octopus and Airport Express QR Code Ticket, passengers will be able to use contactless bank cards, debit cards, or QR code e-wallets for payment at the new entry/exit gates. The new gates feature the signature teal colour of the Airport Express and a slimmer gate body compared to the existing models, making the walkway wider for passengers. The gates also have a streamlined design for a cleaner and more modern appearance. MTR will put up clear signage and instruction at the stations, and enhance promotional efforts to guide passengers. (Please refer to the Annex for more details.)

Mr Wilson Kwong, Hong Kong Transport Services Director of MTR Corporation, said, "The Airport Express has long been committed to service excellence. With the introduction of contactless bank card and QR code payment services for travel on the Airport Express, electronic fare payment at gates will cover the entire heavy rail network, allowing passengers to enjoy a seamless tap-to-ride experience. At the same time, the opening of the platforms connecting to Terminal 2 at Airport Station will further enhance passengers' convenience and reinforce Hong Kong's competitiveness as an international aviation hub."

Refurbishment works for the corridors leading to the platforms at various Airport Express stations—including Hong Kong, Kowloon, and AsiaWorld-Expo stations—have also been completed. The environments are now brighter and more welcoming, with clear signage to help passengers and tourists reach the Airport Express platforms more easily. In addition, from 27 May to 26 August, the Airport Express Morning Express Service will be extended to an all-day offer. Passengers can use a valid Octopus to travel on the Airport Express from Kowloon or Tsing Yi Station to Hong Kong Station for only HK\$25.

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### About MTR Corporation

To Keep Cities Moving, MTR makes encounters happen and rendezvous for a more connected tomorrow. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with over 45 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 46,000 dedicated staff\*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, Chinese Mainland and beyond. Together, we Go Smart and Go Beyond.

For more information about MTR Corporation, please visit [www.mtr.com.hk](http://www.mtr.com.hk).

\*includes our subsidiaries, associates and joint ventures in Hong Kong and worldwide

Annex

**Airport Express Contactless Bank Card and QR Code Payment Service Details**

(Starting from 31 May)

| <b>Contactless Bank Card</b>  | <b>QR Code</b>   |
|---|--|
| <ul style="list-style-type: none"><li>• Contactless credit cards and debit cards of Visa, Mastercard and UnionPay (excluding UnionPay Debit Cards) and payment enabled smartphones and smart watches linked to these cards are accepted at the new entry/exit gates.</li><li>• Offers adult fares only, with fares aligned with Octopus and QR code adult fares.</li><li>• Other MTR fare promotions, concessionary tickets and the Government's Public Transport Fare Subsidy Scheme and Government Public Transport Fare Concession Scheme for the Elderly and Eligible Persons with Disabilities are not applicable.</li></ul> | <ul style="list-style-type: none"><li>• AlipayHK EasyGo, Alipay Transit QR Code, UnionPay App MTR Transit QR Code and WeChat Transit QR Code are accepted at the new entry/exit gates.</li><li>• Child, Adult and Elder/Senior QR Code fare is equivalent to the respective fare level of Octopus.</li><li>• Other MTR fare promotions and the Government Public Transport Fare Concession Scheme for the Elderly and Eligible Persons with Disabilities are not applicable.</li><li>• The Government's Public Transport Fare Subsidy Scheme is only applicable to fare payment using AlipayHK EasyGo.</li></ul> |

## Airport Express Double Rewards



From 27 May to 30 June, eligible MTR Mobile members travelling on the Airport Express to or from Airport or AsiaWorld-Expo stations with a linked Octopus can earn extra MTR Points and enter a lucky draw.

| Offer 1                       | Offer 2   |
|-------------------------------|---|
| Get an extra 1,000 MTR Points | <p>Win Business Class Tickets for 2 – Choose from 10 specified destinations:</p> <ul style="list-style-type: none"> <li>• Round-trip Business Class Tickets for Two (Quota: 1)</li> <li>• “Free Airport Express Ride” and “ELEMENTS Dining Gift Voucher valued at HK\$100” (Quota: 500)</li> <li>• “Airport Express Fare Discount valued at HK\$25” (Quota: 10,000)</li> </ul> <p>Trade Promotion Competition License No.: 61403<br/>(For offer 2 only)</p> |

## Airport Express Morning Express

From 27 May to 26 August, the Airport Express Morning Express Service will be extended to an all-day offer everyday. Passengers can use a valid Octopus to travel on the Airport Express from Kowloon or Tsing Yi Station to Hong Kong Station for only HK\$25 at dedicated gates.



Photo Caption:

1. Starting from 31 May, contactless credit card, debit card or QR code can be used for fare payment on the Airport Express at the contactless bank card reader or QR code scanner on the new entry/exit gates.



2. Signage will be enhanced at Airport Express stations to facilitate passengers to use the new entry/exit gates. (Photos are for demonstration.)



3. The new entry/exit gates feature the signature teal colour of the Airport Express and a slimmer gate body compared to the existing models, making the walkway wider for passengers. The QR code scanner on the new gate is marked with a purple frame, while the contactless bank card reader is marked with a light blue frame.



4. The Airport Express team is gearing up for the launch of Platforms 3 and 4 at Airport Station, providing seamless access to Terminal 2.



5. MTR will put up signage inside Airport Express trains to guide passengers toward Terminal 1 or Terminal 2. Passengers can also scan the QR codes on the signage to access airline information for Terminal 2. (Photos are for demonstration.)



- Refurbishment works for the corridors leading to the platforms at various Airport Express stations have been completed, creating a brighter and more welcoming environment.

