

新聞稿

Press Release

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High Speed Rail (Hong Kong Section) Patronage Reaches Record High Surpassing 16 Million in First Half of the Year Upgraded Lounge Opens with Continued Enhancements of Station Facilities and Services

The High Speed Rail (Hong Kong Section) (HSR) has become an increasingly popular choice for cross-boundary travel in recent years, with its continual service enhancements and the expansion of its direct destination network. MTR Corporation announced today (23 July 2026) that HSR patronage exceeded 16 million passenger trips in the first half of the year, setting a record for the corresponding period since the service commenced in 2018. To further enhance the travel experience, the Business Class Lounge at Hong Kong West Kowloon Station, upgraded in collaboration with Plaza Premium Group, officially commenced service today. Together with a range of other station service enhancements, the upgraded lounge offers passengers a more comfortable and pleasant pre-boarding experience.

HSR Patronage Continues to Grow

HSR is a key transport infrastructure linking Hong Kong and the Chinese Mainland, playing an important role in enhancing connectivity and facilitating exchanges between the two sides. With increasingly frequent cross-boundary travel, HSR patronage in the first half of this year increased by more than 10% compared with the same period last year, with an average daily patronage exceeding 92,000 passenger trips. Daily patronage on weekends and public holidays is generally higher than on weekdays, particularly during long holiday periods. For example, on 4 April this year, during the Easter and Ching Ming Festival holiday period, HSR recorded nearly 150,000 passenger trips in a single day, setting a record for the highest daily patronage since service commenced.

Upgraded Facilities at Hong Kong West Kowloon Station

In response to the growing demand for HSR services, MTR Corporation remains committed to a customer-centric approach and continues to enhance station facilities and services. As part of these ongoing efforts, MTR has partnered with Plaza Premium Group, a leading international hospitality and airport lounge services provider, to comprehensively upgrade the lounge services at Hong Kong West Kowloon Station. An opening ceremony for the upgraded lounge was held today, officiated by Ms Jeny Yeung, Chief Executive Officer of MTR Corporation, Mr Wilson Kwong, Hong Kong Transport Services Director of MTR Corporation, and Mr Song Hoi See, Founder and Chief Executive Officer of Plaza Premium Group, together with Mrs Linda Song, Co-Founder and Executive Director of Plaza Premium Group.

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“HSR has become an increasingly attractive option for cross-boundary travel, thanks to its efficiency and convenience. With the deepening integration between Hong Kong and the Chinese Mainland, HSR patronage has continued to reach new highs. MTR will continue to strengthen HSR’s role as a vital bridge connecting the two sides, while continuously enhancing services and station facilities to provide passengers with a safer, more comfortable and convenient travel experience, further reinforcing Hong Kong’s position as a key regional transportation hub,” said Ms Jeny Yeung.

The upgraded lounge features approximately 200 seats across an area of about 8,600 square feet. Designed with a contemporary interior, the lounge offers comfortable seating and enhanced privacy, creating a more relaxing environment for passengers. It is also equipped with mobile device charging facilities, dedicated Wi-Fi connectivity, and complimentary beverages and light refreshments, providing Business Class passengers with a more comfortable and enjoyable pre-departure experience.

In addition to the lounge upgrade, a number of enhancements to station facilities and services have been introduced in recent months, including:

- **Streamlined Boarding Process**

Passengers may now proceed to ticket checking, immigration clearance and boarding procedures up to 90 minutes before train departure, compared to the previous requirement of 120 minutes. This enhancement offers greater flexibility in journey planning while allowing passengers more time to enjoy the station’s dining and retail facilities before departure.

- **New Themed Seating Areas**

The seating areas on the G/F, B1 and B2 levels of Hong Kong West Kowloon Station have been upgraded with new tables and chairs, providing passengers with more comfortable space to relax and unwind before their journeys.

- **Enhanced Complimentary Wi-Fi service**

The station's free Wi-Fi service has been upgraded with faster speed, enabling passengers to access the Internet more conveniently.

Currently, the number of destinations in the Chinese Mainland directly served by Hong Kong West Kowloon Station has increased to 113, including the recently added stations of Guangzhoubei, Yiwu and Fuqingxi. To meet growing passenger demand, additional short-haul train services have been introduced since 1 July, increasing the number of daily train trips between Futian Station and Hong Kong West Kowloon Station to no fewer than 112. During peak periods, train services operate at intervals of as little as five minutes, further enhancing travel convenience. To cater to the anticipated increase in cross-boundary travel demand during the summer holiday period, an additional 13 pairs of train services will be operated between Hong Kong West Kowloon Station and Futian Station on five consecutive Saturdays and Sundays from 25 July to 23 August. MTR remains committed to meeting passengers’ travel needs and will continue to work closely with the relevant Chinese Mainland railway authorities to further enhance HSR services, providing more convenient cross-boundary travel for passengers travelling for work, business and leisure.

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About MTR Corporation

To Keep Cities Moving, MTR makes encounters happen and rendezvous for a more connected tomorrow. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with over 45 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 46,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, Chinese Mainland and beyond. Together, we Go Smart and Go Beyond.

For more information about MTR Corporation, please visit www.mtr.com.hk.

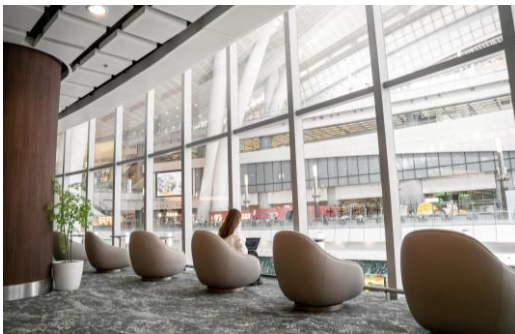
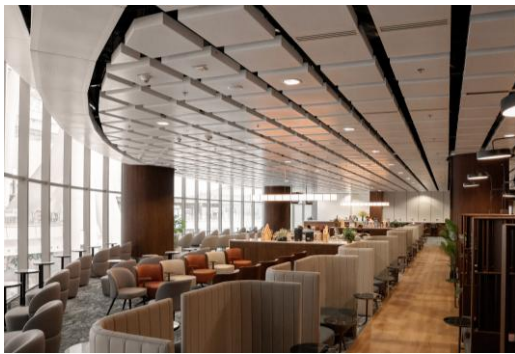
*includes our subsidiaries, associates and joint ventures in Hong Kong and worldwide

Photo Caption:

1. The Lounge at Hong Kong West Kowloon Station officially commenced service today. The opening ceremony was officiated by Ms Jeny Yeung, Chief Executive Officer of MTR Corporation (5th left), and Mr Wilson Kwong, Hong Kong Transport Services Director of MTR Corporation (4th left), Mr Song Hoi See, Founder and Chief Executive Officer of Plaza Premium Group (5th right), and Mrs Linda Song, Co-Founder and Executive Director of Plaza Premium Group (4th right).



2. The newly upgraded lounge offers approximately 200 seats and features comfortable seating, a contemporary design that offers enhanced privacy, as well as mobile device charging facilities, providing passengers with a pleasant and relaxing environment while waiting for their journeys.



3. Hong Kong West Kowloon Station continues to enhance its facilities and services, including the installation of new tables and chairs at various station levels to provide passengers with more comfortable space to relax and enjoy an enhanced travel experience.

