

新聞稿

Press Release

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MTR Corporation Offers Free Rides for Persons with Disabilities on 8 November Promoting Accessibility and Inclusive Travel

To support the 2026 International Day of Persons with Disabilities “Free Ride Day”, the MTR Corporation will offer free rides on the MTR¹, Light Rail and MTR Bus for passengers with disabilities and one accompanying caretaker on 8 November 2026 (Sunday). This initiative reflects MTR’s commitment to providing an accessible travel experience, encouraging people with disabilities to participate in community activities and daily life, and fostering a caring and inclusive society.

“MTR is dedicated to providing a safe, reliable and accessible transport network for the community. We are pleased to continue supporting the International Day of Persons with Disabilities ‘Free Ride Day’ this year. Through this free ride arrangement, we hope to encourage passengers with disabilities and their caretakers to engage more actively in community life, spend quality time with families and friends, and enjoy the convenience of accessible public transport. The Corporation will continue to listen to the needs of our passengers and enhance barrier-free facilities at stations, passenger information services and the application of innovative technologies such as the ‘MTR · Care’ app, thereby promoting a more convenient and inclusive travel experience for all,” said Mr Wilson Kwong, Hong Kong Transport Services Director of the MTR Corporation.

The Corporation continues to offer several on-going fare concessions for passengers from all walks of life, including the elderly, children, eligible students and persons with disabilities. Last year, the total value of these concessions was approximately \$3.2 billion.

Free Ride Arrangements

Eligible passengers can enjoy free rides with one accompanying caretaker on the MTR¹, Light Rail and MTR Bus on 8 November by presenting any one of the following valid documents (see annex for details):

- 1) Registration Card for People with Disabilities or
- 2) Personalised Octopus card with “Persons with Disabilities Status” or
- 3) JoyYou Card with “Persons with Disabilities Status”

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Passengers are encouraged to check the latest information for train service, station lifts and barrier-free facilities, such as ramps and stair lifts, via the MTR website (www.mtr.com.hk), MTR Mobile or “MTR · Care” apps when planning their journeys and also pay attention to the station and in-train announcements on the day. Passengers may contact MTR station staff for assistance if necessary.

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About MTR Corporation

To Keep Cities Moving, MTR makes encounters happen and rendezvous for a more connected tomorrow. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with over 45 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 46,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, Chinese Mainland and beyond. Together, we Go Smart and Go Beyond.

For more information about MTR Corporation, please visit www.mtr.com.hk.

*includes our subsidiaries, associates and joint ventures in Hong Kong and worldwide

Annex

Free Ride Arrangements for Persons with Disabilities on 8 November:

- Passengers who hold a Personalised Octopus card or JoyYou Card with “Persons with Disabilities Status” can travel on the MTR¹, Light Rail and MTR Bus free of charge and no fare will be deducted.
- Eligible passengers can also present their Registration Card for People with Disabilities (“Registration Card”) and state their destination at any Customer Service Centre, Information Counter or approach station staff in MTR and Airport Express stations to redeem free Single Journey Tickets¹.
- If the “Persons with Disabilities Status” is not encoded on their JoyYou Card, eligible passengers can redeem free Single Journey Tickets¹ by presenting their Registration Card and stating their destination at any Customer Service Centre, Information Counter or by approaching station staff in MTR and Airport Express stations.
- Eligible passengers who hold a Registration Card or Personalised Octopus card with “Persons with Disabilities Status” or JoyYou Card with “Persons with Disabilities Status” can also redeem a free Single Journey Ticket¹ for their accompanying caretaker at any Customer Service Centre or Information Counter.
- When taking Light Rail or MTR Bus, passengers must present valid proof to staff upon boarding or upon request. The accompanying caretaker is not required to tap their Octopus, purchase a ticket or pay with coins (Coin payment is applicable to MTR Bus service only).

Remark:

¹ Excluding First Class on the East Rail Line and High Speed Rail.