

新聞稿

Press Release

PRESS STATEMENT

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MTR Reminds Passengers to Pay Attention to Service Arrangements during Typhoons

MTR Corporation is closely monitoring the impact of tropical cyclone “Noul” on the weather in Hong Kong with inspections of flood prevention equipment at stations and railway facilities enhanced. During typhoons, MTR strives to maintain service under safe conditions as far as practicable.

When Typhoon Signal No. 1, No. 3 or No. 8 is in effect, service of the MTR heavy rail and Light Rail will generally remain normal while MTR Bus service will be suspended three hours after Signal No. 8 is issued. As weather conditions can suddenly deteriorate during typhoons, members of the public should stay safely indoors when Signal No. 8 or above is issued. As the storm approaches Hong Kong and in response to patronage, service frequency may be adjusted. If weather conditions suddenly worsen, MTR train service in open sections, Light Rail and MTR Bus services may be suspended without prior notice.

Moreover, upon the issuance of Signal No. 9 or above, train service in open sections of the heavy rail and Light Rail service will be suspended to ensure the safety of passengers and MTR staff, while limited service will be maintained in underground sections. Trains already operating in open sections will continue to travel to their original destinations or stations connected to shopping malls under safe conditions and as far as practicable, allowing passengers to take shelter in safe areas. All stations will also remain open whenever possible. (Please refer to Annex 1 for details.)

For the High Speed Rail (Hong Kong Section), MTR will continue to closely communicate with Chinese Mainland railway authorities about service arrangements based on the latest weather conditions in Hong Kong and on the Chinese Mainland.

The MTR maintenance team will be on standby along railway lines during typhoons. When typhoons edge away from Hong Kong and the Signal No. 9 or 10 is lowered to the Signal No. 8, MTR staff will immediately take action to clear fallen trees and debris along tracks in open sections under safe and practicable conditions, and carry out safety checks to ensure the open sections are safe for railway operations. Cleanups and inspections in the aftermath of typhoons take time, especially for railway lines with longer open sections (including the East Rail Line, Tuen Ma Line, Airport Express, Tung Chung Line and Light Rail)

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which require longer time for the works and can only resume full line service gradually after it has been confirmed safe to do so. The Corporation appeals to passengers to pay attention to train service announcements when Signal No. 9 or above is lowered to Signal No. 8, and sincerely thanks passengers for their understanding.

Meanwhile, MTR will introduce a typhoon parking promotion at the car parks in Hong Kong Station, Kowloon Station and Hong Kong West Kowloon Station for the convenience of those who need indoor parking for their vehicles during typhoons. Members of the public who park their vehicles at these car parks within two hours before the Signal No. 8 is issued or when Signal No.8 or above are in force, and pay at the shroff office upon exit, can enjoy a special rate of HK\$100 per 24 hours. The Corporation reminds passengers using the service to plan ahead for their connecting transport. (Please refer to Annex 2 for terms and conditions and details.)

During typhoons, MTR service could be adjusted depending on the severity of the weather conditions and safety considerations. The Corporation calls on passengers to pay close attention to the latest service arrangements of MTR and High Speed Rail disseminated via MTR Mobile, MTR Facebook page, MTR website, High Speed Rail app and website, 12306 app and website, public announcements in stations and on trains, station notices and the media.

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Annex 1



MTR

Travel tips during typhoons

10+ No service on open sections

- ✗ Train service on open sections, Airport Express, Light Rail, and MTR Bus will be suspended
- ✓ Limited service on underground sections

8 Limited service

3 Service remains normal

Know more



Annex 2



The infographic features a dark blue header with the text "Typhoon Shelter Rate" in white and "\$100 /24 Hours" in large yellow font. Below the header, there are four yellow callout boxes with icons and text, overlaid on a background image of a car in a parking garage. The first box has a red octopus icon and says "Applicable Signal". The second box has a red "NO.8" and says "Typhoon signal NO.8 or above". The third box has a red car icon and says "Applicable Station Car Parks". The fourth box has a red lightning bolt icon and says "Early Entry Arrangement". The background image shows a blue car parked in a garage with a "P" sign and a lightning bolt icon. A small text at the bottom right of the image says "This Image is AI-Assisted".

Typhoon Shelter Rate
\$100 /24 Hours

Applicable Signal
Typhoon signal **NO.8** or above

Applicable Station Car Parks
Hong Kong Station / Kowloon Station
Hong Kong West Kowloon Station

Early Entry Arrangement
Entry permitted up to **2** hours before
the anticipated issuance of
Typhoon Signal NO.8

This Image is AI-Assisted

- Vehicles must enter the car parks within 2 hours before the expected issuance of Signal No.8 (as forecast by the Hong Kong Observatory) or when Signal No. 8 or above is in force. Payment at the shroff office upon exit is required for drivers to enjoy the "Typhoon Shelter Rate" of HK\$100 per 24 hours of parking.
- Drivers parking for less than 24 hours will be charged with the most favorable rate between the "Standard Hourly Rate" / "Park and Ride Rate" (drivers must use the same Octopus to enter/exit the carpark and take the MTR during parking period) or "Typhoon Shelter Rate". If the Signal No.8 or above is in force for more than 24 hours, the promotional offer will be extended to the following day.